

AGENDA 8a-2
DATE 12-19-2017



Robert L. Gagnon, Fire Chief

FIRE DEPARTMENT MONTHLY REPORT November 2017

Protecting Your Future



Chief Bob Gagnon



The month of November was an exciting time for our department. The previous decision by our City Council to convert hours previously worked by our part-time staff into nine full-time equivalent positions took effect on November 13, 2017.

The recruits have completed administrative training (i.e. safety training, SCBA training, mapping and apparatus familiarization just to name a few). They have now moved on to specific training on the department's apparatus, facilities, and response districts. During this time, they have been assigned a recruit training officer (RTO) that will work side by side with them in the field assisting them through all aspects of our department's operations. All recruits are scheduled to complete their training by January 22nd.

Safe Kids West Michigan

The second Monday of each month from 10:00 am to 1:00 pm the Norton Shores Fire Department hosts an event at Fire Station #3 for the Safe Kids car seat inspections.

- This Month:
- ▶ 10 car seat inspections
 - ▶ 10 new car seats distributed to families in need
 - ▶ A value of \$550.00

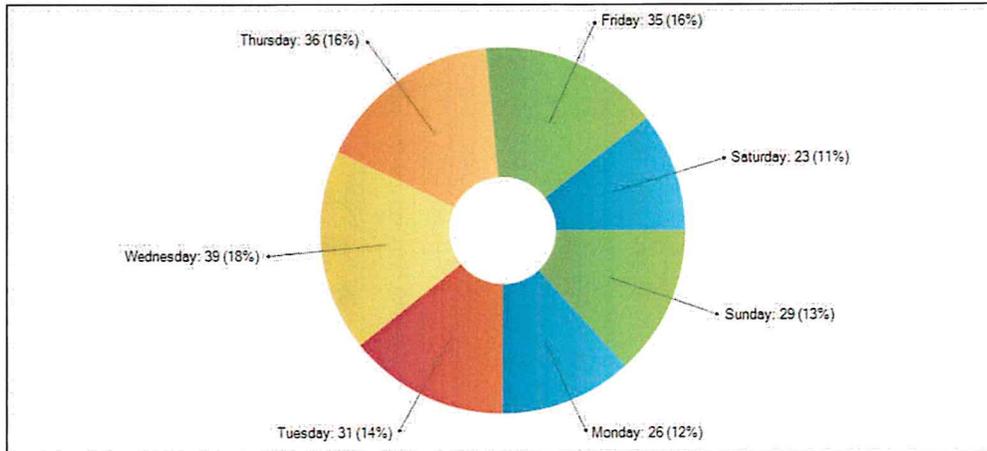
FOIA Requests

- 11/01/2017: 1245 W. Hile Rd
- 11/06/2017: 1198/1202 Pontaluna Rd
- 11/14/2017: 3530 Henry St—the former K-Mart site
- 11/16/2017: 3035 Henry St—the former Wendy's location
- 11/28/2017: 5251 Harvey St

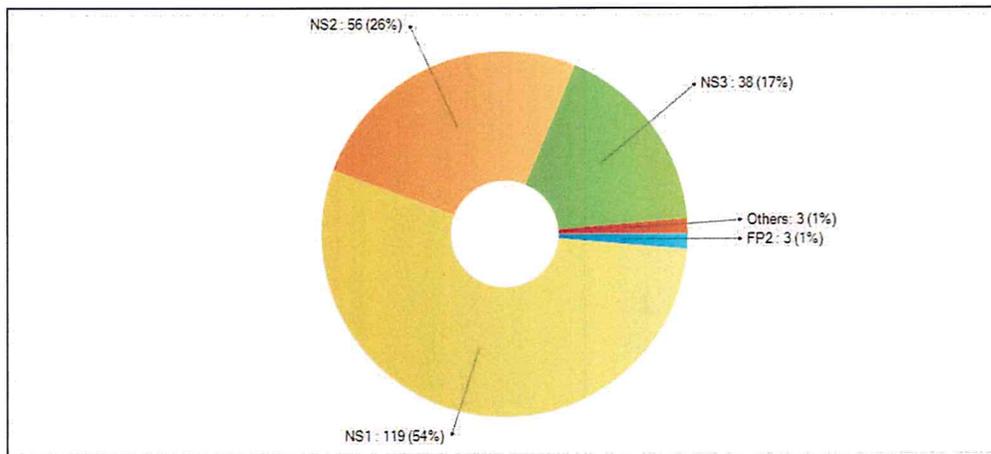
Smoke Alarm Install Requests

- 1 request was made through the Fire Department

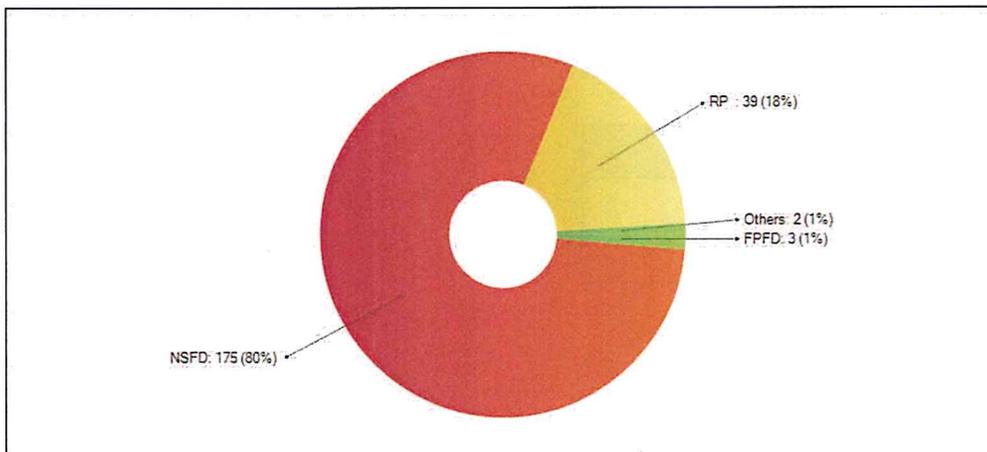
Calls For Service By Day of Week



Calls For Service By Fire Station



Calls For Service By District





Canteen 450 responded to 2 calls for the Month of November 2017

Number of Responses:	This Month	Fiscal YTD
Norton Shores	-	3
Muskegon Fire	1	6
Muskegon Heights	-	2
Blue Lake Twp	-	-
Casnovia	-	-
Crockery Twp	-	-
Dalton	-	-
Egelston	-	1
Ferrysberg	-	-
Fruitport	-	1
Grand Haven Twp	-	-
Grant Twp/Oceana	-	-
Montague	-	-
Muskegon Twp	-	2
N. Muskegon	-	1
Ravenna	-	-
Spring Lake Twp	1	2
White Lake	-	-
Total Runs:	2	18

Items Served:	This Month	Fiscal YTD
Coffee (cups)	32	252
Lemonade (gals)	-	-
Hot Chocolate (cups)	-	8
Snacks/Cakes	4	4
Donuts (doz)	-	-
Gatorade	16	247
BBQ	-	-
Sandwiches	-	-
Bottled Water	26	285

Donated Hours YTD:		
Operational Hours:	37	
Staff Hours:	244	

NORTON SHORES FIRE DEPARTMENT

Citizen Calls by Nature & Priority

Incident Date Range: 11/01/2017 - 11/30/2017



Call Nature	P	Dispatched Priority									Totals	
		1	2	3	4	5	6	7	8	9		
ACCIDENT W/UNK INJUR	8	0	0	0	0	0	0	0	0	0	0	8
AIRCRAFT EMERGENCY	1	0	0	0	0	0	0	0	0	0	0	1
ASLT W / MED 1	1	0	0	0	0	0	0	0	0	0	0	1
BURNING COMPLAINT	0	0	0	2	0	0	0	0	0	0	0	2
CO TEST	0	0	2	0	0	0	0	0	0	0	0	2
COMMERCIAL FIRE	7	0	0	0	0	0	0	0	0	0	0	7
EXTRICATION TOOL	1	0	0	0	0	0	0	0	0	0	0	1
FD ASSIST CITIZEN	0	0	15	0	0	0	0	0	0	0	0	15
FIRE ALARM COMMERCIAL	5	0	0	0	0	0	0	0	0	0	0	5
FIRE DEPT - PUBLIC RELATION	0	0	0	0	0	0	0	0	3	0	0	3
FUEL SPILL	1	0	0	0	0	0	0	0	0	0	0	1
GAS LEAK - OUTSIDE	1	0	0	0	0	0	0	0	0	0	0	1
GRASS / BRUSH FIRE	1	0	0	0	0	0	0	0	0	0	0	1
GRASS NEAR BLDG	1	0	0	0	0	0	0	0	0	0	0	1
GUN SHOT WOUND - MED1	0	2	0	0	0	0	0	0	0	0	0	2
MEDICAL ALARM	3	0	0	0	0	0	0	0	0	0	0	3
MEDICAL EMERGENCY-PRIORITY 1	100	0	0	0	0	0	0	0	0	0	0	100
MEDICAL EMERGENCY-PRIORITY 2	20	0	0	0	0	0	0	0	0	0	0	20
MUTUAL AID	0	1	0	0	0	0	0	0	0	0	0	1
OVERDOSE - MED1	0	3	0	0	0	0	0	0	0	0	0	3
OVERDOSE - MED2	0	1	0	0	0	0	0	0	0	0	0	1
PERS INJ ACCIDENT	6	0	0	0	0	0	0	0	0	0	0	6
PERS INJ-MINOR INJUR	2	0	0	0	0	0	0	0	0	0	0	2
SMOKE INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
STILL ALARM	0	4	0	0	0	0	0	0	0	0	0	4
STRUCTURE FIRE	8	0	0	0	0	0	0	0	0	0	0	8
SUICIDE-MED1	1	0	0	0	0	0	0	0	0	0	0	1
VEHICLE FIRE	6	0	0	0	0	0	0	0	0	0	0	6
VEHICLE NEAR BLDG	1	0	0	0	0	0	0	0	0	0	0	1
WIRES DOWN/POLE FIRE	0	4	0	0	0	0	0	0	0	0	0	4
Total	175	15	17	2	0	0	0	0	3	0	0	212



Deputy Chief Joe Kinnucan

APPARATUS AND EQUIPMENT

- | | |
|-------------------------|---|
| Quick Attack 413 | The choke switch for the pump was defective. Repairs were made by the City Garage. |
| Engine 424 | The on board air compressor valve became defective. City Garage made the repairs. |
| Engine 422 | The apparatus developed issues with the transmission. A diagnosis and repairs are being worked on by the City Garage. |
| Rescue 473 | <p>A leak was discovered in the air cascade manifold. Alexis Fire Equipment will be coming up to repair the issue.</p> <p>The manual hydraulic spreader tool had developed a fluid leak. The tool has been taken out of service and is awaiting repair.</p> |
| 4-gas Detectors | All of the 4-gas detectors required the replacement of a sensor, part of regular maintenance. |
| SCBA Airpacks | Several air packs from various stations have required minor repairs, all completed by department personnel. |

FACILITIES

All Stations Required DEQ drain inspections completed.

Winter preparations have been completed.

Station #2 Water heater repairs needed from last month were completed by Northside Heating and Cooling.

PERSONNEL TRAINING AND ACTIVITIES

Monthly Training This months regular training was on SCBA and rapid intervention crews.



These pictures show firefighters practicing the use of SCBA's in a rescue situation, as well as practicing rescue techniques to remove a downed firefighters from a structure.



New Hire Training The new hire training is progressing as expected with very little obstacles. All projections show that we will be on track for them to complete their training program on January 22nd.

Dive Team The dive team utilized Norton Pines pool for acclimating to the new drysuits and buoyancy control devices purchased in this current fiscal year.



Hours of Paid Training	Hours
710 1.5X—Training OT	
Training Committee Meeting 1.5X 11/21/2017	2.75
MISCEV	
Training Committee Meeting 1.5X 11/21/2017	2.75
TRAAPP	
TRAINING-APPARATUS Make-Up 11/21/2017	1
TRAEXT	
TRAINING-EXTRICATION Make-Up 11/10/2017 11/21/2017 11/26/2017	1 1 0.5
TRDIVE	
TEAM TRAINING - DIVE TEAM 11/20/2017	2.5
TEAM TRAINING - DIVE TEAM 1.5X 11/20/2017	5
TRSCRC	
TRAINING-SCBA/RIC 11/15/2017 11/16/2017 11/22/2017	3 4 5.25
Grand Total	28.75



Building Division

Building Official Todd Kempf

BUILDING PERMITS		
Category	Number of Permits	Construction Value
Commercial, Add/Alter/Repair	6	\$ 1,054,670.00
Demolition	3	\$ 14,885.00
Residential New Single Family	2	\$ 469,000.00
Residential Add/Alter/Repair	9	\$ 168,345.00
Residential Garage/Carport	3	\$ 43,000.00
Residential Sheds	1	\$ 10,000.00
Roofing/Siding/Windows & Door	24	\$ 144,534.00
Signs	4	\$ 26,888.00
TOTAL	52	\$ 1,931,322.00

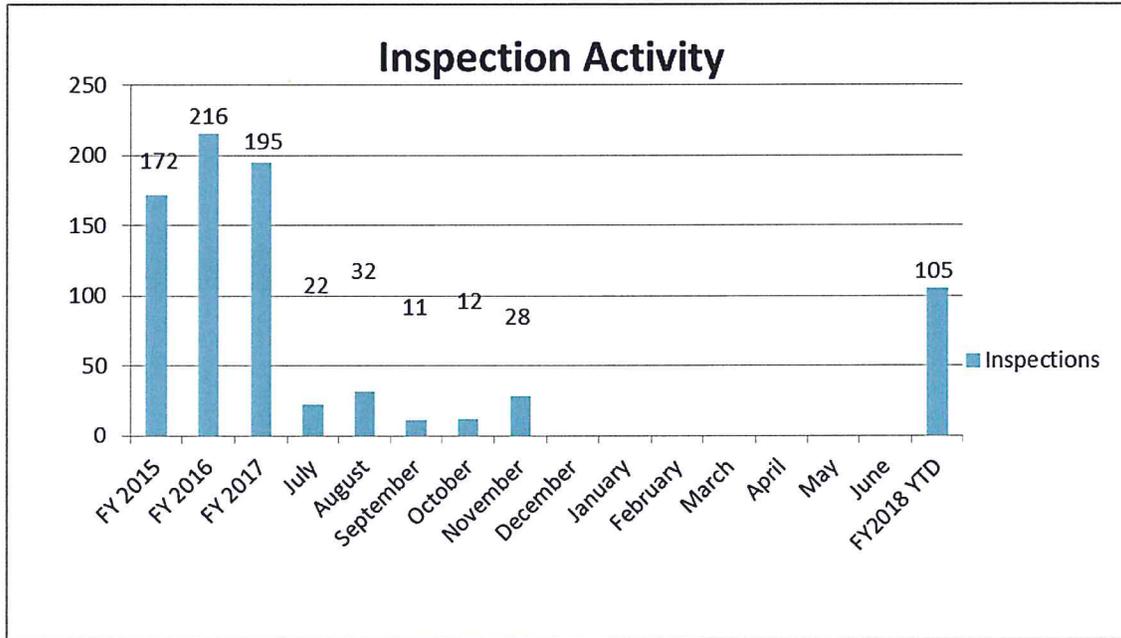
TRADE PERMITS	
Type of Permit	
Electrical	55
Mechanical	49
Plumbing	15
TOTAL	119

BUILDING PERMIT SUMMARY				
	To Date FY 2018	November FY 2018	November FY 2017	November FY 2016
Bldg. Permits:	416	52	47	75
Total Fees:	\$223,554	\$40,017	\$39,682	\$44,107
Total Value:	\$13,789,205	\$1,931,322	\$1,505,152	\$2,710,924



Fire Marshal Ted Karnitz

INSPECTION ACTIVITIES



INSPECTIONS/SITE VISITS

	Norton Shores	Roosevelt Park
Fire Safety Inspections	10	1
Re Inspections	12	2
Site Visits	2	1



PLAN REVIEWS/INSTALLS/FFRTK

New Home Approvals	1
Fire Fighter Right to Know Updates	49
Plan Reviews (Building)	7
FOIA Requests	5
Fire System Reviews/Acceptance	9
Lock Boxes Installs/Updates	2
Site Plan Reviews	4
Smoke Alarm Installs	62

SMOKE ALARM INSTALLS

Total NSFD Installs – 262 Residences/1239 Alarms Installed

FY 2018 YTD – 62 Residences/293 Alarms Installed

November 2017 – 15 Residences/64 Alarms Installed

Norton Shores – 13 Residences/59 Alarms Installed

Roosevelt Park – 2 Residences/5 Alarms Installed

PUBLIC EVENTS

FY 2018 YTD – 23

November 2017 – 3

- 11.02.2017 – 25th Anniversary of Fire Prevention Poster Contest victory;
Stephanie Parme, Mercy at the Lakes
- 11.16.2017 – Open House grand prize bike giveaway – Matthew Hansen
- 11.30.2017 – Lincoln Park Elementary Fire Station visit

FIRE INVESTIGATIONS

Norton Shores/Roosevelt Park

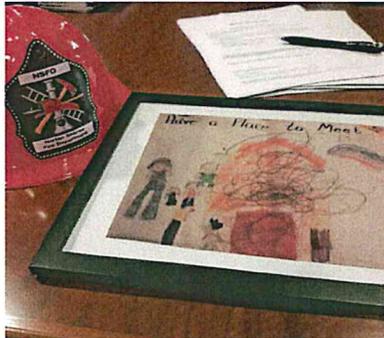
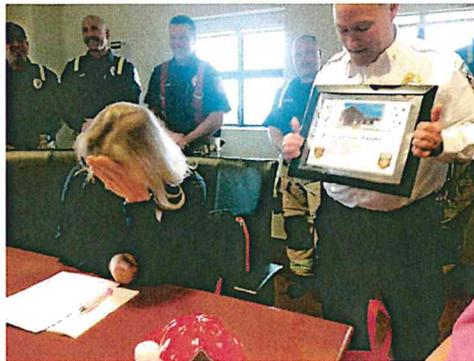
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Muskegon County

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Stephanie Parme is a Muskegon area resident who works at the Mercy Lakes Campus. As a second grader in 1992, Stephanie won a fire prevention poster contest in her hometown of Rockford, IL. Through Stephanie's coworkers, we learned she never received her trophy. Twenty-five years later this "fire prevention injustice" was corrected...

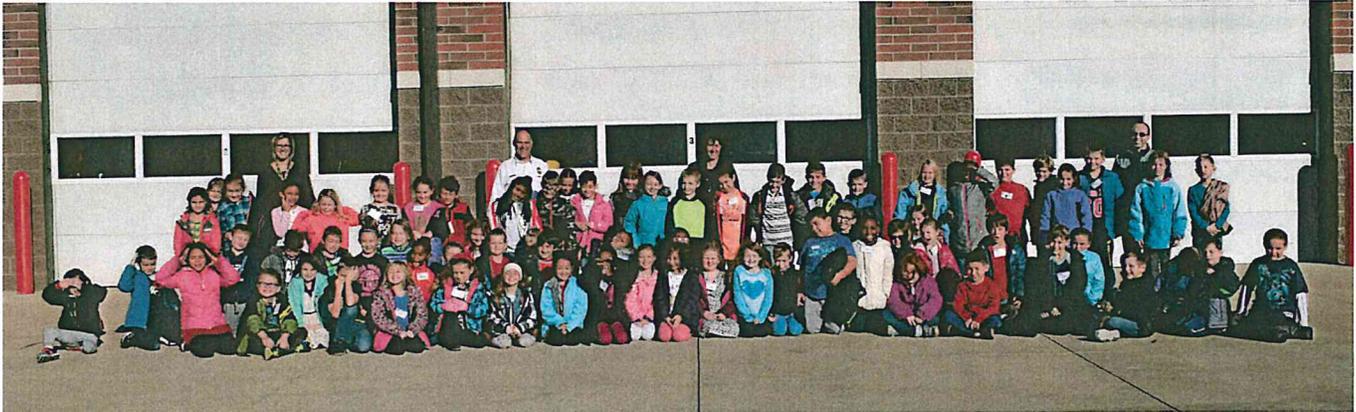
To view a video clip click here:
<https://vimeo.com/nsfd>



25 Years Later

Lincoln Park Station Tour—Thursday, November 30th

We held an interactive station tour for the 2nd-grade classes at Lincoln Park Elementary School. Teaching the children about Fire Prevention was not only informative but extremely fun for all the kids!





ORDINANCE ENFORCEMENT ACTIVITY - NOVEMBER 2017

Date Received	Address	Rental	Junk & Debris	Vehicle	Grass/Weeds	Hydrant/FDC	Snow Exit	Obstruct	DPW	Bldg/PD/Leaves	Pods	Other	Status	Resolved
Status Closed														
08/29/2017	3371 McCracken St.	●											Closed	11/22/2017
10/05/2017	418 Lakeshore Blvd.	●			1								Closed	11/01/2017
10/06/2017	1069 E. Hile Rd.		1	1									Closed	11/20/2017
10/09/2017	735 Wendover Blvd.								6/23/2017		1		Closed	11/15/2017
10/12/2017	418 Lakeshore Blvd.	●			1								Closed	11/01/2017
10/26/2017	862 Seminole Rd.				1								Closed	11/15/2017
11/01/2017	1783 Columbus Ave.	●	1										Closed	11/21/2017
11/03/2017	1440 Seminole Rd.			1	1								Closed	11/06/2017
11/03/2017	1915 Hendrick Rd.	●											Closed	11/03/2017
11/08/2017	3390 Lincoln St.												Closed	11/16/2017
11/13/2017	1405 E. Sherman Blvd.	●	1									1	Closed	11/14/2017
11/21/2017	1092 Roosevelt Ct.												Closed	11/22/2017
11/22/2017	1092 Roosevelt Ct.												Closed	11/27/2017
		Rentals Count	6										Status Count	13
Status Open														
11/01/2017	2725 Pinehurst Rd.				1								Open	
11/02/2017	870 Wilson Ave.	●	1										Open	
11/03/2017	2165 Columbus Ave.				1								Open	
11/13/2017	1924 Maryland Blvd.												Open	
11/17/2017	2719 Torrent St.												Open	
11/21/2017	3825 Harbor Point Dr.								11/21/2017			1	Open	



ORDINANCE ENFORCEMENT ACTIVITY - NOVEMBER 2017

Date Received	Address	Rental	Debris	Vehicle	Junk &	Grass/ Weeds	FDC	Obstruct	Snow	Exit	Bldg/PD/	DPW	Leaves	Pods	Other	Status	Resolved
11/21/2017	4589 Henry St.														1	Open	
11/22/2017	1880 Southwood Ave.															Open	
11/28/2017	962 Seminole Rd.		1			1							1			Open	
Rentals Count																1	9
Total Rentals																7	22



ORDINANCE ENFORCEMENT SIGNS - NOVEMBER 2017

Type	Location	Owner	FD Relocated	FD Returned	FD Removed	Owner Removed	Status	Resolved
Advertisement	Seminole Rd. and Lake Harbor Rd.	Fast Cash _ I buy Houses, Call Chuck 231-392-3262			1		Closed	11/20/2017
Realty	Henry St. and Winslow Ct.	847 Winslow Ct. - Nexes, Scott Bodenber		1	1		Closed	11/27/2017
					2			2