AGENDA 6a2
DATE 6·16·2020

city of Norton Shores fire department

Robert L. Gagnon, Fire Chief

MONTHLY REPORT

May 2020

NORTON FIRE DEPT.
1945 75 YEARS 2020

Protecting Your Future

city of Norton Shores fire department

Administration

The information contained in this report serves as a representation of the hard work and dedication put in by the men and women of the Norton Shores Fire Department. Their commitment to the City and our Department helps to make it possible to achieve our overall mission which is *Protecting your Future.*

Monthly Stats

- **216** Calls for Service the NSFD responded to
- **9** Training Sessions were held and consisted of
  - ARFF Live Fire (4)
  - ARFF OPS (via ZOOM) 5
- **3** Training sessions were postponed
- **1** Meeting was conducted via ZOOM
  - Command Staff Meeting

SAFE KIDS WEST MICHIGAN

All Safe Kids services were cancelled for the month of May.

FOIA Requests

- 5/12/20 1528 Colonial Rd
- 5/20/20 2699 Henry St (EMS)

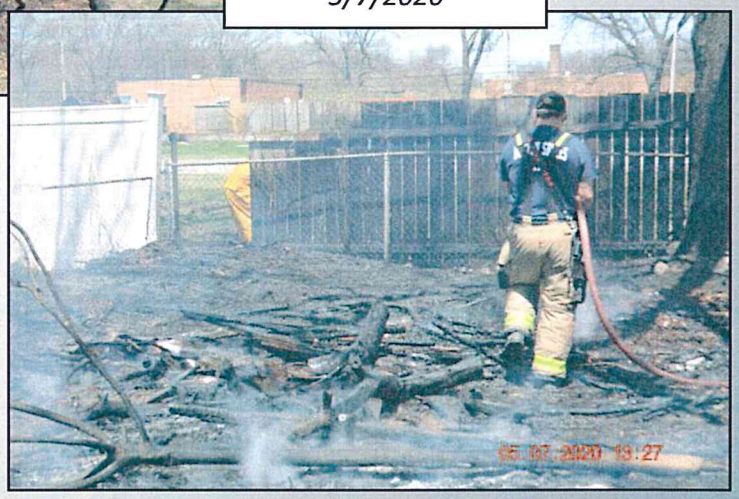
Smoke Alarm Install Requests

- 0 requests were made through the Fire Department

city of Norton Shores fire department

Administration

Brush Fire
Yarmouth Ave
5/7/2020

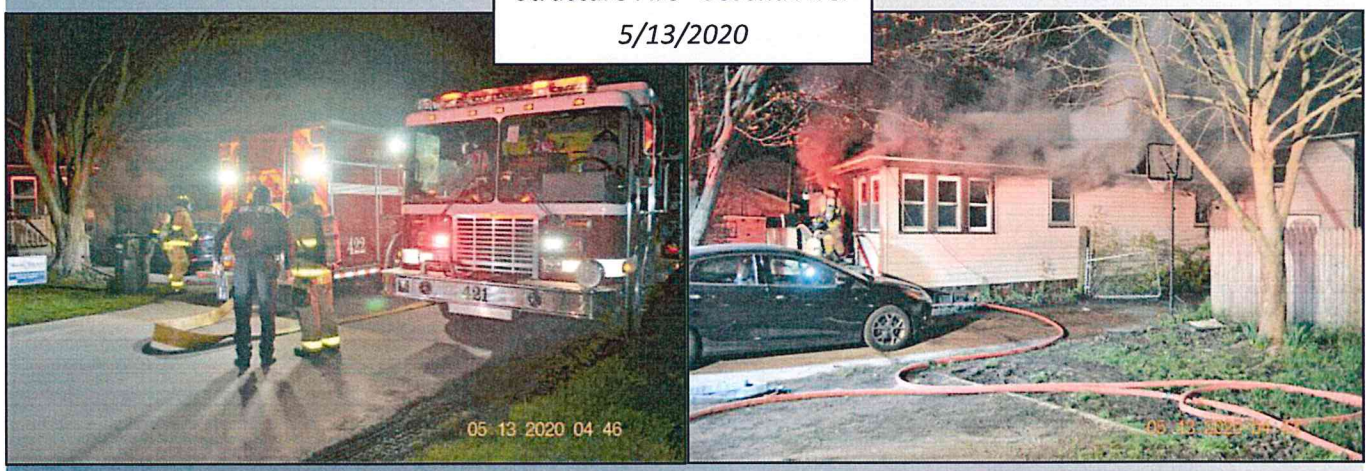


Vehicle Accident
Seaway & Getty
5/26/20

city of Norton Shores fire department

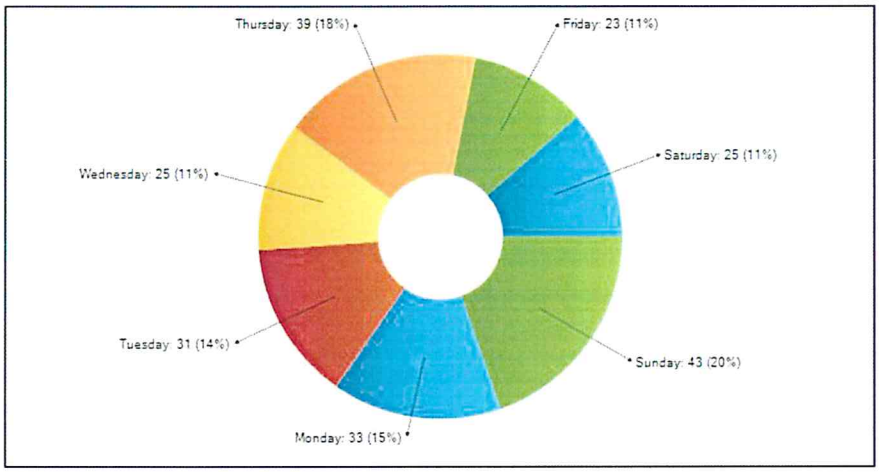
Administration

Structure Fire - Mutual Aid
6th St on 5/31/2020

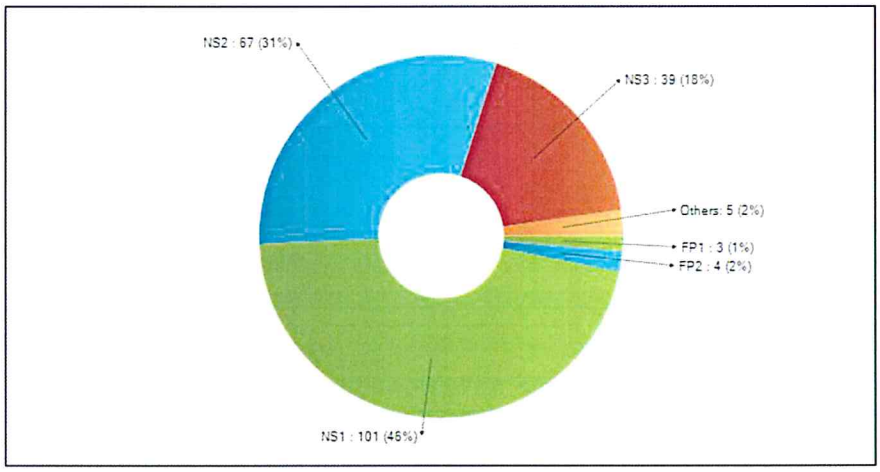


Structure Fire - Second Ave.
5/13/2020

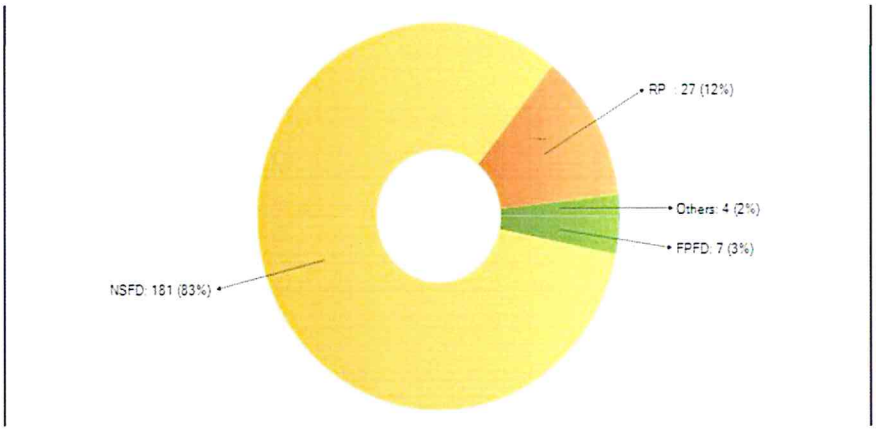
Calls For Service By Day of Week



Calls For Service By Fire Station



Calls For Service By District



city of Norton Shores fire department

Administration

Canteen 450 responded to 4 calls for the Month of MAY 2020

Number of Responses:	This Month	Fiscal YTD
Norton Shores	1	8
Muskegon Fire	1	4
Muskegon Heights	1	11
Muskegon Twp		2
Blue Lake Twp		
Casnovia		
Crockery Twp		
Dalton		
Egelston		2
Ferrysburg		
Fruitport	1	3
Grand Haven Twp		
Grant Twp/Oceana		
Montague		1
N. Muskegon		2
Ravenna		1
Spring Lake Twp		1
White Lake		1
Total Runs:	**4**	**36**

Items Served:	This Month	Fiscal YTD
Coffee (cups)	40	540
Hot Chocolate (cups)		47
Gatorade	56	480
BBQ Sandwiches		48
Bottled Water	59	508

Donated Hours YTD:	
Operational Hours:	**89**
Staff Hours:	**381**

Canteen 450 on scene during a structure fire on 6th St.

Deputy Chief Joe Kinnucan

APPARATUS AND EQUIPMENT

Boat 470	The Boston Whaler was sent out for seasonal detailing. Once back, it will be in service for the season.
Boat 475	The trailer tires for boat 475 were showing some weathering. The City garage replaced them.
Rescue 472	The check engine light came on. West Michigan International Truck found that the DEF fluid sensor was defective. It was repaired under warranty.

FACILITIES

Training Center	The South Side overhead door is not working properly. Due to budget, the repairs will need to wait until after July 1.
Station #2	The water heater ignition coil was defective. The repair was made by Northside Heating and Cooling.
Station #3	Affordable Door and Gate repaired garage door number 2 with new door panels. The damage occurred when the lift cable failed in April.

PERSONNEL TRAINING AND ACTIVITIES

The FAA required, ARFF Live Fire and ARFF Ops I, training was completed in May. This normally takes place in April, but due to COVID-19 it was postponed to May. The classroom portions of the training were conducted using Zoom.

Hours of Paid Training (Off-Duty)	Hours
MEETING-COMMAND STAFF	
5/11/2020	2.25
TRAINING-ARFF OPS I	
5/18/2020	4.5
5/21/2020	3
TRAINING-LIVE BURN	
5/10/2020	28.5
5/11/2020	35
Grand Total	**73.25**

Our annual hose testing has begun and will continue through June. Each size and length of a firefighting hose must be tested to NFPA standards annually. Our department staff completes this task.

The COVID-19 responses continue, and so do our protocols that were altered and are still in place, and will be for the foreseeable future.

FAA Required ARFF Training on May 11, 2020

city of Norton Shores fire department

Building Division

Building Official Todd Kempf

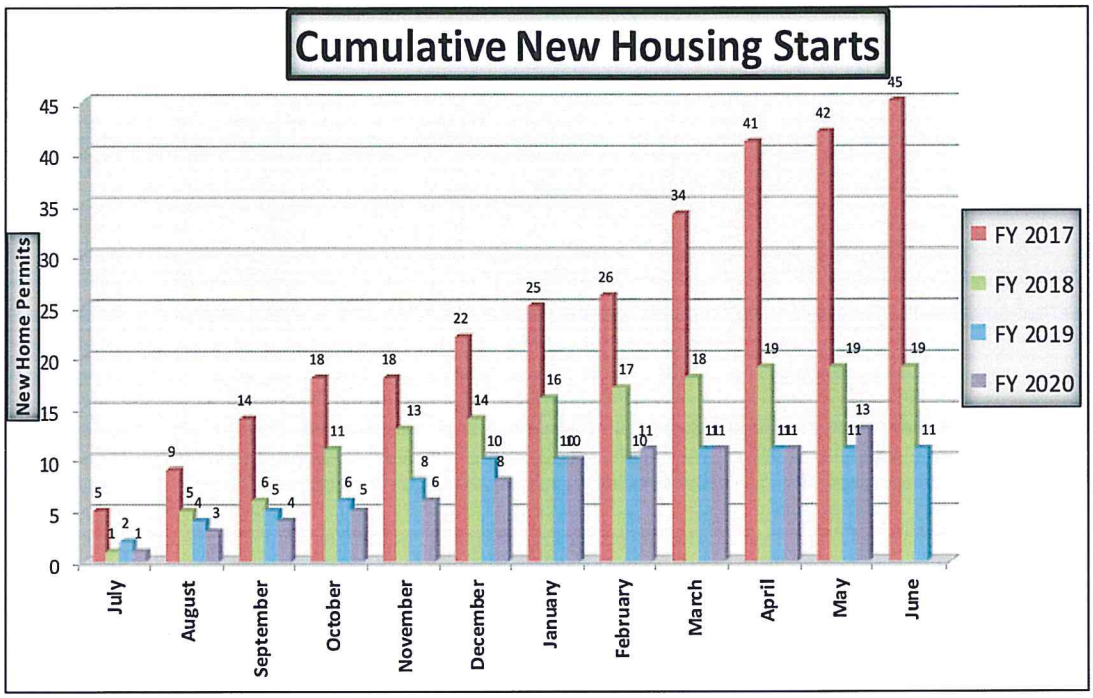
BUILDING PERMITS		
Category	**Number of Permits**	**Construction Value**
Commercial Alteration/Repair	3	$ 343,500
Commercial Remodel	3	$ 212,520
Commercial Roofing/Siding/Windows & Door	1	$ 4,969
Demolition	2	$ 10,500
Mobile Homes	10	$ 384,956
Other/Misc	1	$ 37,500
Residential Alteration/Repair	5	$ 30,349
Residential Deck	12	$ 96,793
Residential Garage/Carport	5	$ 101,927
Residential New Single Family	2	$ 588,787
Residential Pool/Hot Tub	3	$ 83,302
Residential Remodel	4	$ 77,550
Residential Roofing/Siding/Windows & Door	41	$ 301,500
Signs	2	$ 10,000
TOTAL	**94**	**$ 2,284,153**

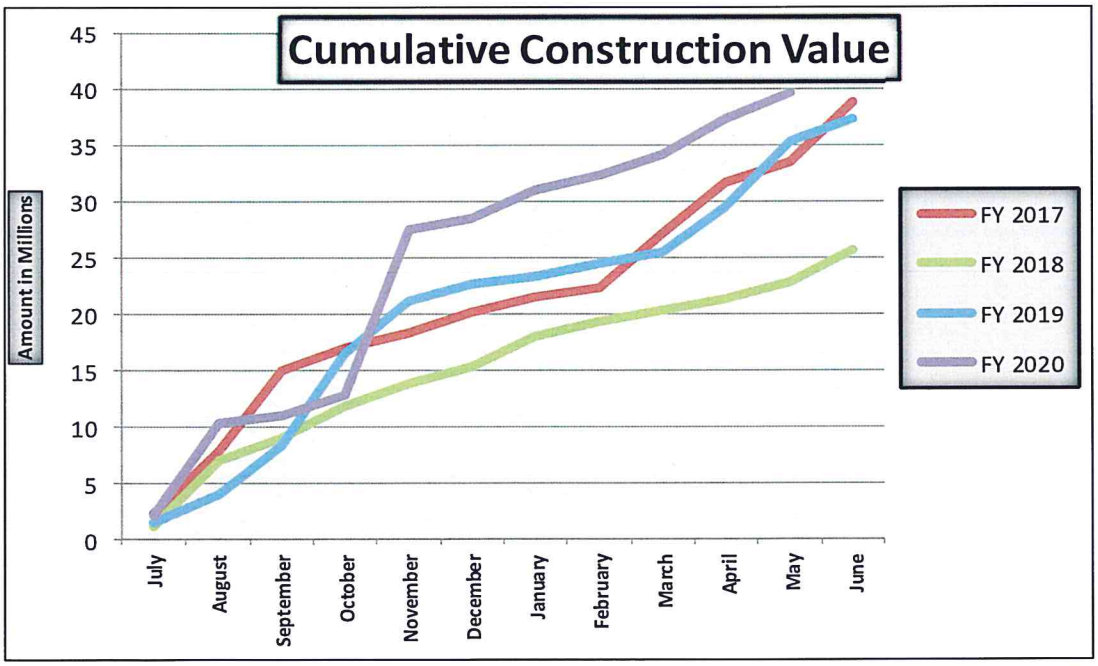
TRADE PERMITS	
Type of Permit	
Electrical	27
Mechanical	49
Plumbing	25
TOTAL	**101**

BUILDING PERMIT SUMMARY				
	To Date FY 2020	**May FY 2020**	**May FY 2019**	**May FY 2018**
Bldg. Permits:	697	94	76	76
Total Fees:	$ 592,502	$ 48,537	$ 61,210	$ 34,816
Total Value:	$ 39,660,328	$ 2,284,153	$ 5,787,087	$ 1,454,405

city of Norton Shores fire department

Building Division



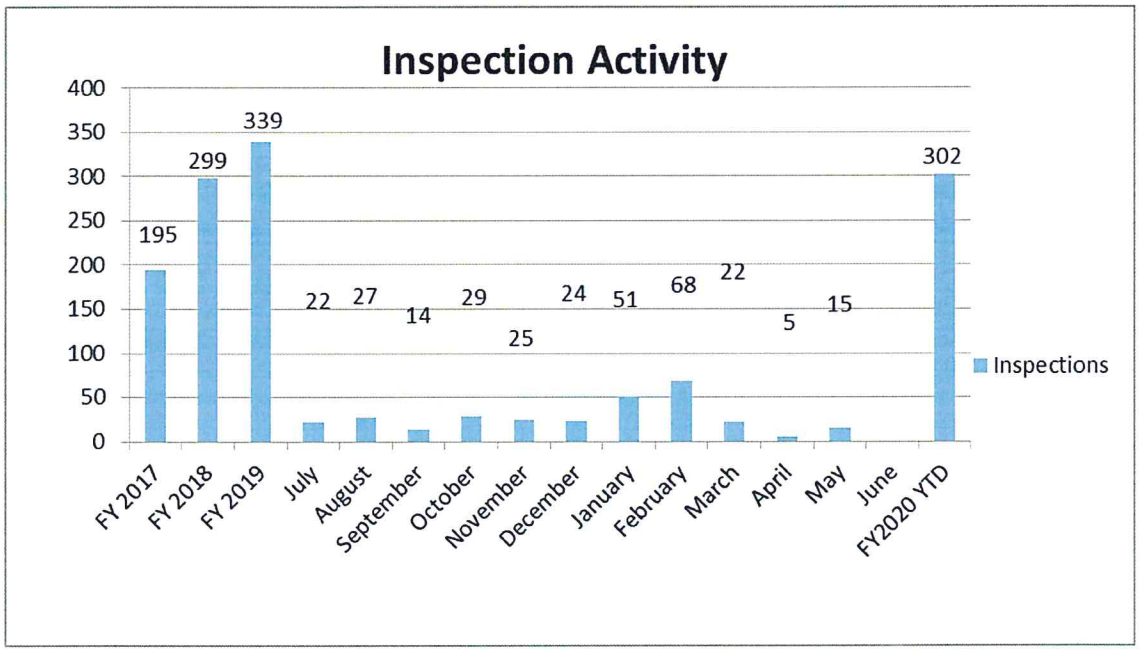


city of Norton Shores fire department

Fire Prevention Bureau

Fire Marshal Ted Karnitz

INSPECTION ACTIVITIES



INSPECTIONS/SITE VISITS

	Norton Shores	Roosevelt Park
Fire Safety Inspections	9	0
Re Inspections	1	0
Site Visits	4	1

FIRE INVESTIGATIONS

Norton Shores/Roosevelt Park	Muskegon County
1	0
133 Second Ave.	

PLAN REVIEWS/INSTALLS/FFRTK

New Home Approvals	0
Fire Fighter Right-to-Know Updates	2
Plan Reviews (Building)	13
FOIA/CDBG Requests	3
Fire System Reviews/Acceptance	5
Lock Box Installs/Updates	0
Site Plan Reviews	2
Smoke Alarm Installs	0

SMOKE ALARM INSTALLS

SMOKE ALARM INSTALLS ON HOLD DUE TO CORONAVIRUS

- Total NSFD Installs – 496 Residences/2,305 Alarms Installed
  - FY 2020 YTD – 83 Residences/ 77 Alarms Installed
    - May 2020 – 0 Residences/0 Alarms Installed

FOIA/CBDG REQUESTS

- FY 2020 YTD – 31
  - May 2020 – 3
    - FOIA Requests – 3
      - 5642 Grand Haven Rd.
      - 5688 Grand Haven Rd.
      - 5698 Grand Haven Rd.
    - CBDG Requests - 0

PUBLIC EVENTS

PUBLIC EVENTS ON HOLD DUE TO CORONAVIRUS

- FY 2020 YTD – 31
  - May 2020 – 0

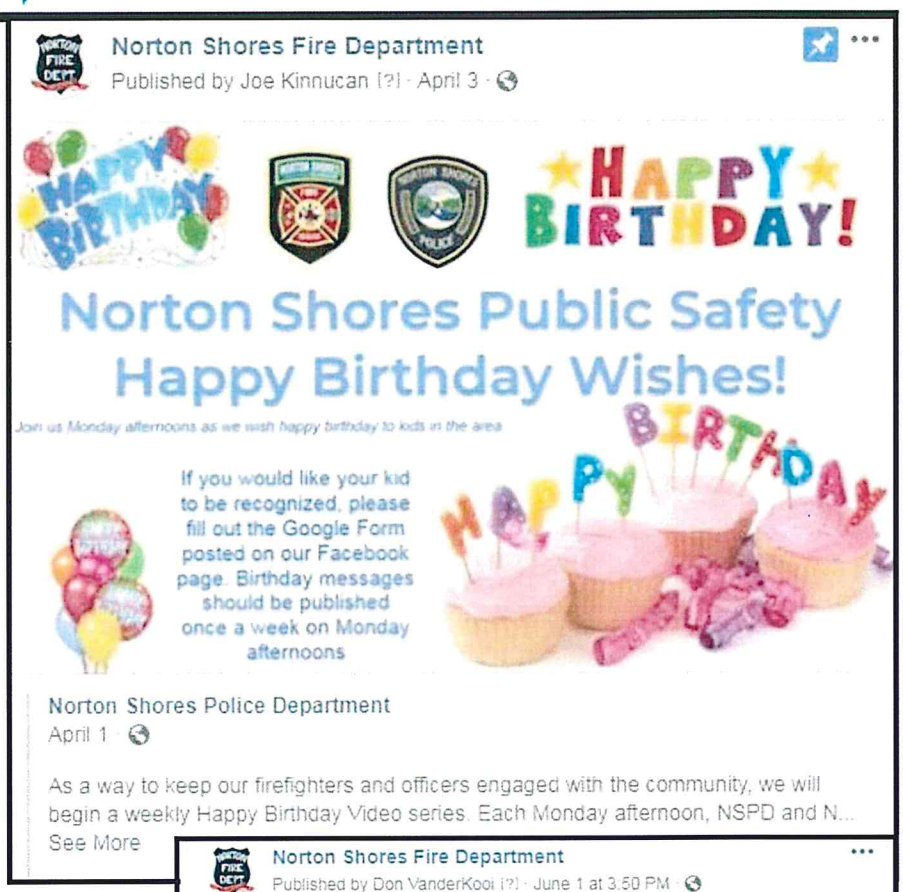
city of Norton Shores fire department

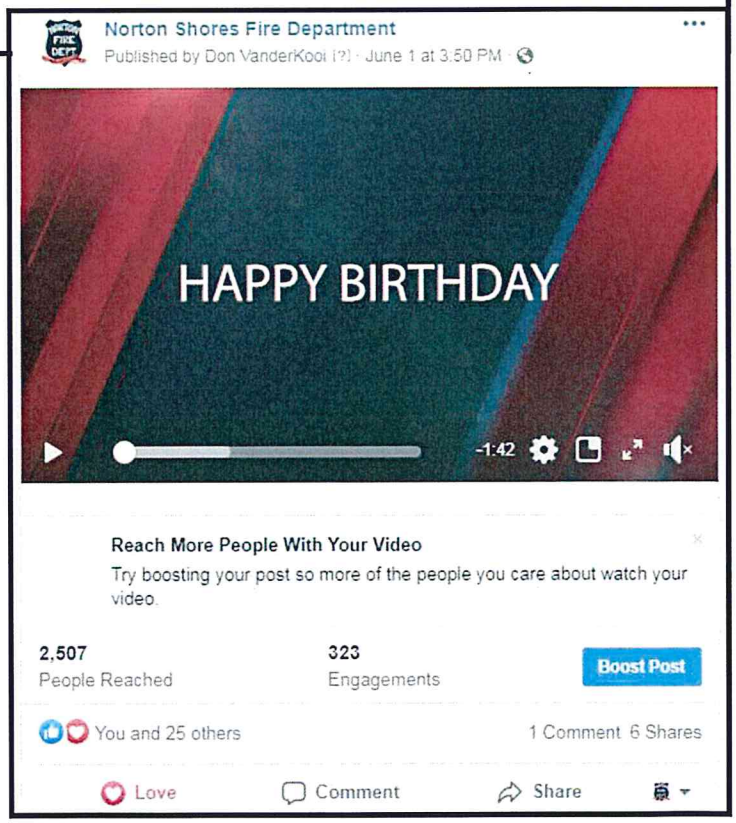
Fire Prevention Bureau

BIRTHDAY VIDEOS

Starting in March, the Fire and Police Departments were receiving several requests for birthday drive-by celebrations to lift spirits of children in our jurisdiction due to the 'Stay home. Stay safe. Save lives.' order. We decided to collaborate and say "***Happy Birthday***" in a video and post it every Monday on Facebook.

A huge THANK YOU to Don VanderKooi for putting these videos together each week; and to our Mayor, Gary Nelund, and everyone else who has participated in this successful project.





NORTON FIRE DEPT.
1945 75 YEARS 2020

city of Norton Shores fire department

Ordinance Enforcement

ORDINANCE - OPENED

Enforcement Number	Date Filed	Address	Origin	Junk & Debris	Vehicles	Grass/ Weeds	Leaves
EN20-0054	05/14/2020	4616 LAUREN DR	Public - Email	1		1	
EN20-0059	05/11/2020	883 MONA BROOK RD	Public - Phone Call	1	1	1	
EN20-0060	05/19/2020	4291 HENRY ST	Public - Phone Call				
EN20-0062	05/19/2020	884 MONA BROOK RD	Public - Phone Call			1	
EN20-0063	05/20/2020	3461 OSCEOLA DR	Public - Phone Call			1	1
EN20-0064	05/20/2020	2092 NORTH MANITOU CIR	Public - Phone Call				
EN20-0065	05/20/2020	2126 NORTH MANITOU CIR	Public - Phone Call			1	1
EN20-0066	05/21/2020	1435 AIRPORT RD	Public - Phone Call	1			1
EN20-0067	05/21/2020	2261 COLUMBUS AVE	Public - Phone Call			1	
EN20-0068	05/21/2020	608 RANDALL RD	Staff			1	
EN20-0070	05/22/2020	3520 GREEN ST	Public - Phone Call				
EN20-0072	05/27/2020	807 WINSLOW CT	Public - Phone Call				
EN20-0073	05/27/2020	4484 POULIN ST	Public - Phone Call				
EN20-0074	05/27/2020	4431 POULIN ST	Public - Phone Call				
EN20-0075	05/28/2020	1214 E HILE RD	Public - Phone Call				
EN20-0077	05/28/2020	305 RANDALL RD	Staff				
EN20-0078	05/29/2020	1696 HENDRICK RD	Public - Email				
			TOTAL:	**3**	**1**	**7**	**3**

ORDINANCE - CLOSED

Enforcement Number	Date Filed	Address	Origin	Junk & Debris	Grass/ Weeds	Leaves
EN19-0199	06/14/2019	2725 PINEHURST RD	Public - Walk In			
EN20-0051	03/24/2020	1628 PORTER RD	Public - Phone Call	1		1
EN20-0063	05/20/2020	3461 OSCEOLA DR	Public - Phone Call		1	1
EN20-0065	05/20/2020	2126 NORTH MANITOU CIR	Public - Phone Call		1	1
EN20-0067	05/21/2020	2261 COLUMBUS AVE	Public - Phone Call		1	
			TOTAL:	**1**	**3**	**3**

city of Norton Shores fire department

Ordinance Enforcement

INSPECTIONS

Name	Enforcement Number	Inspection Type	Address	Date/Time Completed	Date/Time Scheduled
Don VanderKooi	EN20-0035	Follow-Up	2344 HUGHES AVE		05/01/2020
Don VanderKooi	EN19-0068	Follow-Up	2195 SEMINOLE RD		05/08/2020
Don VanderKooi	EN20-0047	Initial	1476 E ELLIS RD		05/13/2020
Don VanderKooi	EN20-0049	Follow-Up	4668 KUNZ ST		05/15/2020
Don VanderKooi	EN19-0199	Review Complaint	2725 PINEHURST RD	05/21/2020	05/21/2020
Don VanderKooi	EN20-0049	Initial	4668 KUNZ ST		05/22/2020
Don VanderKooi	EN20-0052	Initial	2289 HUGHES AVE		05/22/2020
Don VanderKooi	EN20-0059	Initial	883 MONA BROOK RD		05/26/2020
Don VanderKooi	EN20-0062	Follow-Up	884 MONA BROOK RD		05/27/2020
Don VanderKooi	EN20-0064	Initial	2092 NORTH MANITOU CIR	05/27/2020	05/27/2020
Don VanderKooi	EN20-0065	Initial	2126 NORTH MANITOU CIR	05/27/2020	05/27/2020
Don VanderKooi	EN20-0051	Initial	1628 PORTER RD	05/28/2020	05/28/2020
Don VanderKooi	EN20-0063	Initial	3461 OSCEOLA DR	05/28/2020	05/28/2020
Don VanderKooi	EN19-0192	Follow-Up	830 AIRPORT RD	05/28/2020	05/28/2020
Don VanderKooi	EN20-0067	Initial	2261 COLUMBUS AVE	05/28/2020	05/28/2020
Don VanderKooi	EN20-0059	Follow-Up	883 MONA BROOK RD		05/29/2020

city of Norton Shores fire department

@nortonshoresfd

May 2020 Most Active Posts

Norton Shores Fire Department was live.
Published by Joe Kinnucan [?] · May 8 at 8:20 PM

Norton Shores Police and Fire Departments honor the Mona Shores Class of 2020 during the "Light it up" tribute. Congratulations to the class of 2020!

Get More Likes, Comments and
When you boost this post, you'll

6,045 People Reached

174

Performance for Your Post

6,045 People Reached		
3,760 3-Second Video Views		
491 Reactions, Comments & Shares		
323 Like	135 On Post	188 On Shares
102 Love	59 On Post	43 On Shares
1 Haha	1 On Post	0 On Shares
4 Wow	0 On Post	4 On Shares
37 Comments	16 On Post	21 On Shares

Norton Shores Fire Department
Published by Marc Topping [?] · May 26 at 12:01 PM

Green Shift Personnel are on the scene of a Working Grass Fire behind The Baymont Inn at 4699 Harvey St. This fire is the result of a blown transformer, which has also caused a significant power outage in the area. Fire Command was the first arriving unit and advised approximately 1/2 acre on fire, slow moving.

Units Assigned: E-422, Ladder 443, Brush 481, Command 499

Get More Likes, Comments and Shares
When you boost this post, you'll show it to more people.

4,460 People Reached | 389 Engagements | Boost Post

28 · 12 Comments 27 Shares

Performance for Your Post

4,460 People Reached		
110 Reactions, Comments & Shares		
40 Like	22 On Post	18 On Shares
1 Love	0 On Post	1 On Shares
15 Wow	7 On Post	8 On Shares
25 Comments	16 On Post	9 On Shares
29 Shares	27 On Post	2 On Shares
	0 Link Clicks	279 Other Clicks

Norton Shores Fire Department
Published by Don VanderKooi [?] · May 4 at 3:02 PM

From all of us at Norton Shores Fire and Police Departments, Happy Birthday to this weeks birthdays

Get More Likes, Comments and Shares
When you boost this post, you'll show it to more people.

4,315 People Reached | 599 Engagements | Boost Post

29 · 3 Comments 18 Shares

Performance for Your Post

4,315 People Reached		
2,267 3-Second Video Views		
181 Reactions, Comments & Shares		
121 Like	24 On Post	97 On Shares
22 Love	5 On Post	17 On Shares
19 Comments	3 On Post	16 On Shares
19 Shares	18 On Post	1 On Shares
418 Post Clicks		
61 Clicks to Play	0 Link Clicks	357 Other Clicks

NEGATIVE FEEDBACK

3 Hide Post	1 Hide All Posts
0 Report as Spam	0 Unlike Page

* Reported stats may be delayed from what appears on posts