



Robert L. Gagnon, Fire Chief

MONTHLY REPORT

June 2020



Protecting Your Future



Administration

The information contained in this report serves as a representation of the hard work and dedication put in by the men and women of the Norton Shores Fire Department. Their commitment to the City and our Department helps to make it possible to achieve our overall mission which is *Protecting your Future.*

Monthly Stats

- **230** Call for Service the NSFD responded to
- **4** Training Sessions were held and consisted of
 - Driver's Training Range (3)
 - ARFF OPS I Make-up (1)
- **2** Meetings were conducted via Zoom
 - Command Staff Meeting
 - Training Committee Meeting



All Safe Kids services were cancelled for the month of June.

The Child Passenger Safety Technician at the Norton Shores Fire Dept., Stacy, inspected and installed one **(1)** car seats not during the monthly Safe Kids Event.

FOIA Requests

- 6/8/20 1439 Windward Way
- 6/12/20 2692 Wickham Dr
- 6/18/20 511 Seminole Rd
- 6/18/20 1833 Ritter Hills

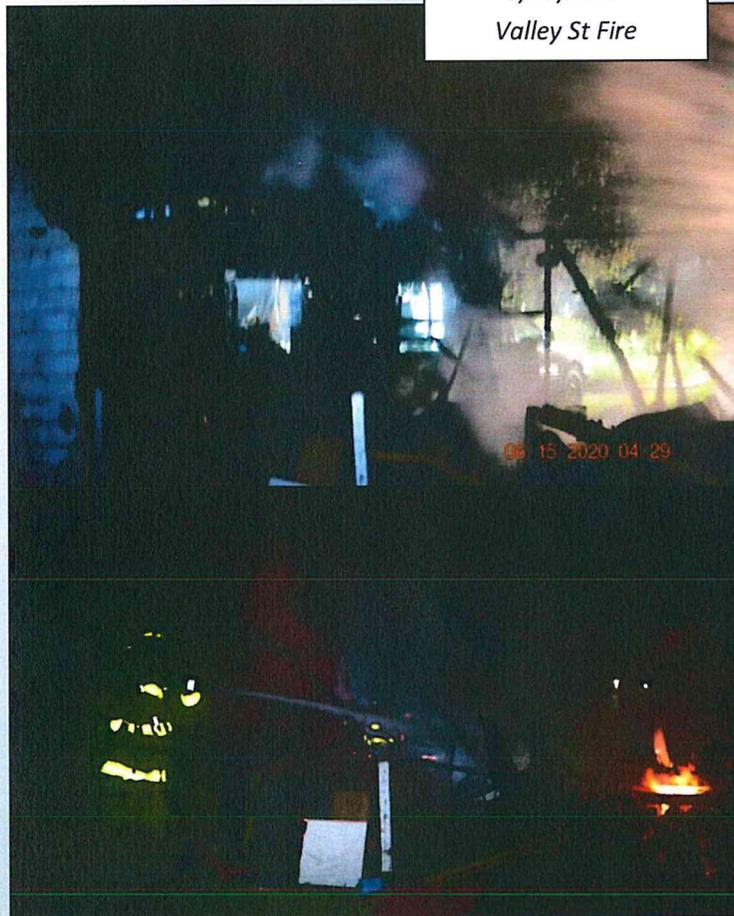
Smoke Alarm Install Requests

- 3 requests that were on our waiting list, were scheduled through the Fire Department

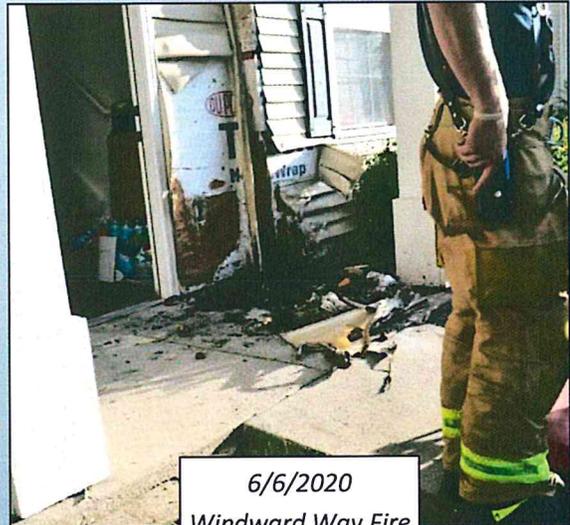


6/4/2020
Accident at US31 & Airline Rd

Various June Incidents



6/15/2020
Valley St Fire



6/6/2020
Windward Way Fire



6/17/2020
Cornell Rd Structure Fire



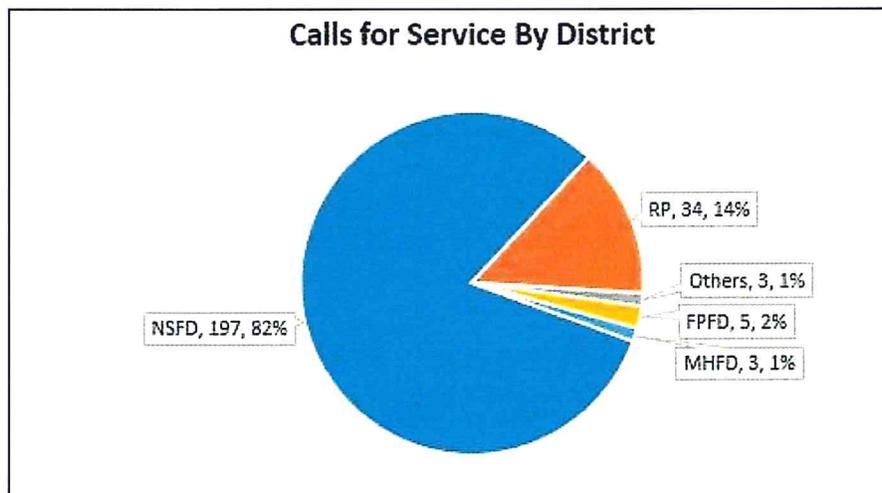
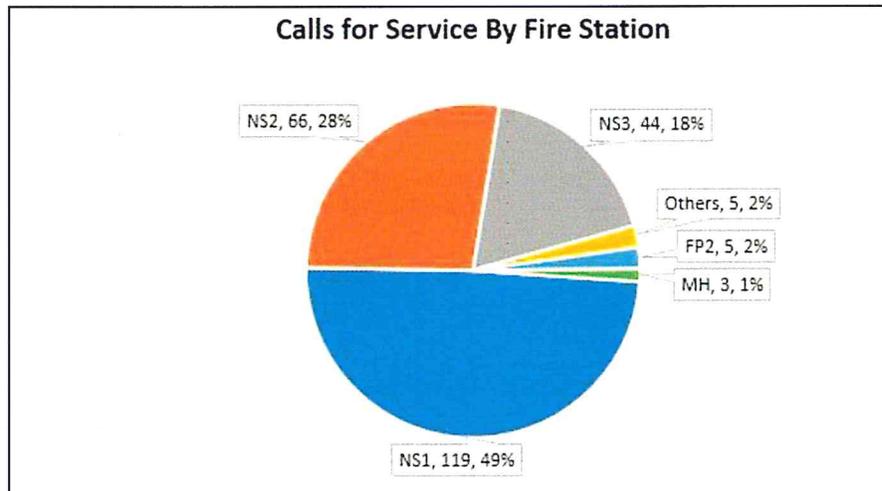
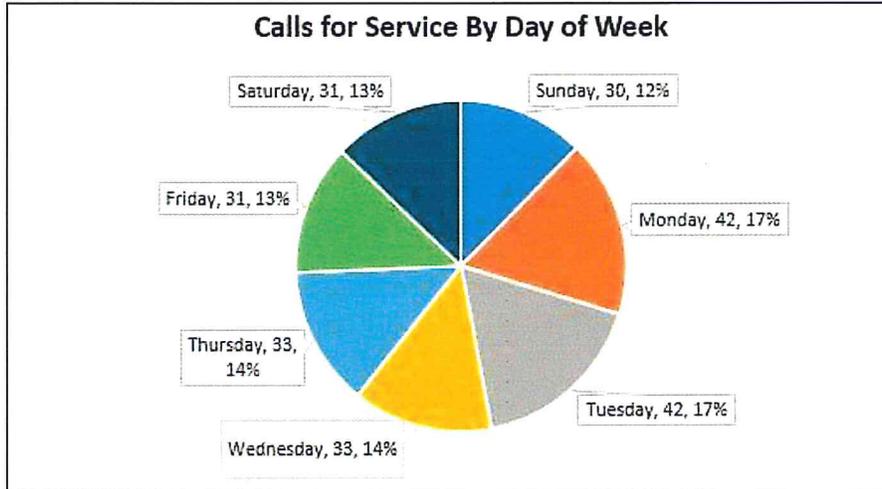


6/17/2020
Ritter Hills Structure Fire



6/28/2020
Wayne St Structure Fire







Deputy Chief Joe Kinnucan

APPARATUS AND EQUIPMENT

- | | |
|----------------------|---|
| Engine 423 | The truck was sent back to St John Truck & Trailer for the pump packing work they had just fixed. No additional charge. |
| Ladder 443 | The onboard air conditioning system had a defective seal. The warranty repairs were made by St John Truck & Trailer. |
| EMS Coveralls | Due to COVID-19, all EMS calls now require the use of some form of coverall. Our personnel have been using our old wildland coveralls. We are currently researching for a different, lighter style. |
| Smoke Trailer | The smoke trailer had flat tires from sitting in the training center all winter. Station #3 personnel inspected and made arrangements to get the tires fixed. |

FACILITIES

- | | |
|---------------------|--|
| Station #1 | Station personnel found that the eyewash station has a defective nozzle, and are working on getting it repaired. |
| Station #3 | Irrigation leaks under the driveway were repaired by station personnel. |
| All Stations | All desktop computers were replaced by Muskegon Central Dispatch, as part of the most recent cellular surcharge funds. |



PERSONNEL TRAINING AND ACTIVITIES

Our department continues to work on hose testing.

Some in-person training resumed in June, with Drivers Training being one of them. Each year, our firefighters practice their driving techniques to ensure they are trained properly to handle driving emergency vehicles.

Fire department personnel had the opportunity to meet with FAA staff to review possible rescue needs from some of the on-site radio towers.

All COVID-19 procedures have been adjusted to allow for a limited amount of contact with the public as of July 1. The smoke alarm installs will begin again, training in-person will occur more regularly, but only when necessary, and the stations have posted signage instructing any visitor to wear a mask when entering.

Hours of Paid Training (Off-Duty)	Hours
MEETING-COMMAND STAFF 6/8/2020	3
MEETING-TRAINING COMMITTEE 6/11/2020	6
TRAINING-ARFF OPS I 6/8/2020	3.75
TRAINING-DRIVER TRAINING 6/23/2020	9
TRAINING-HUMAN TRAFFICKING ONLINE 6/18/2020	1
6/26/2020	1
Grand Total	23.75

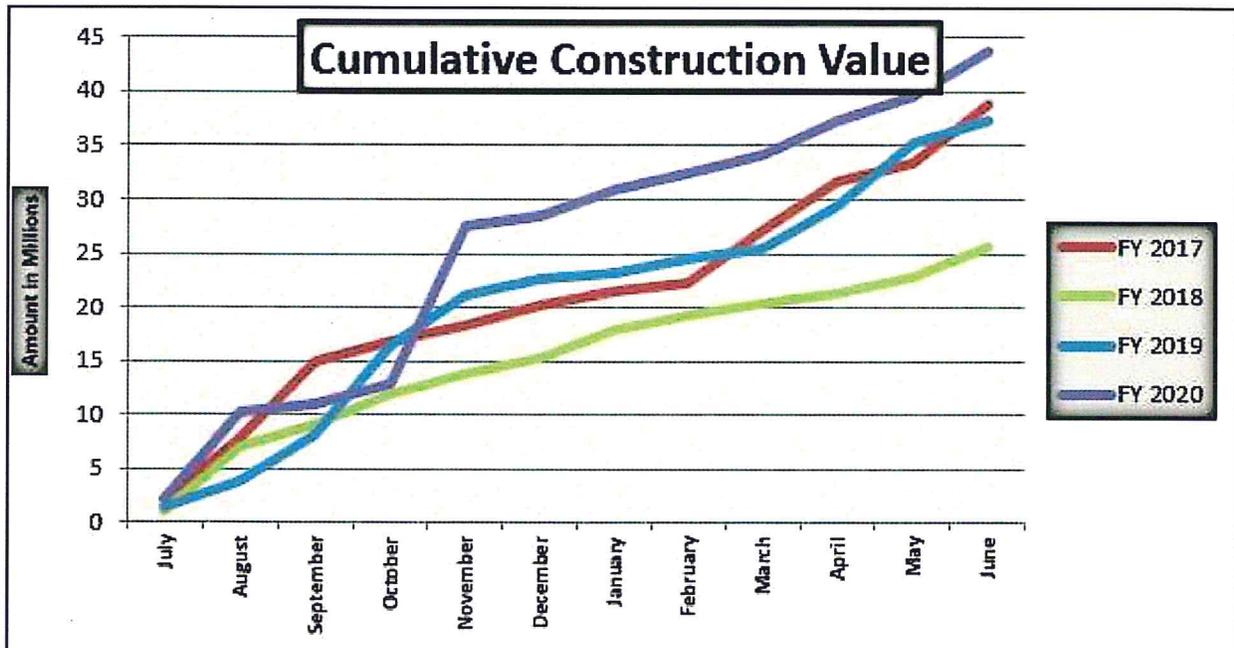
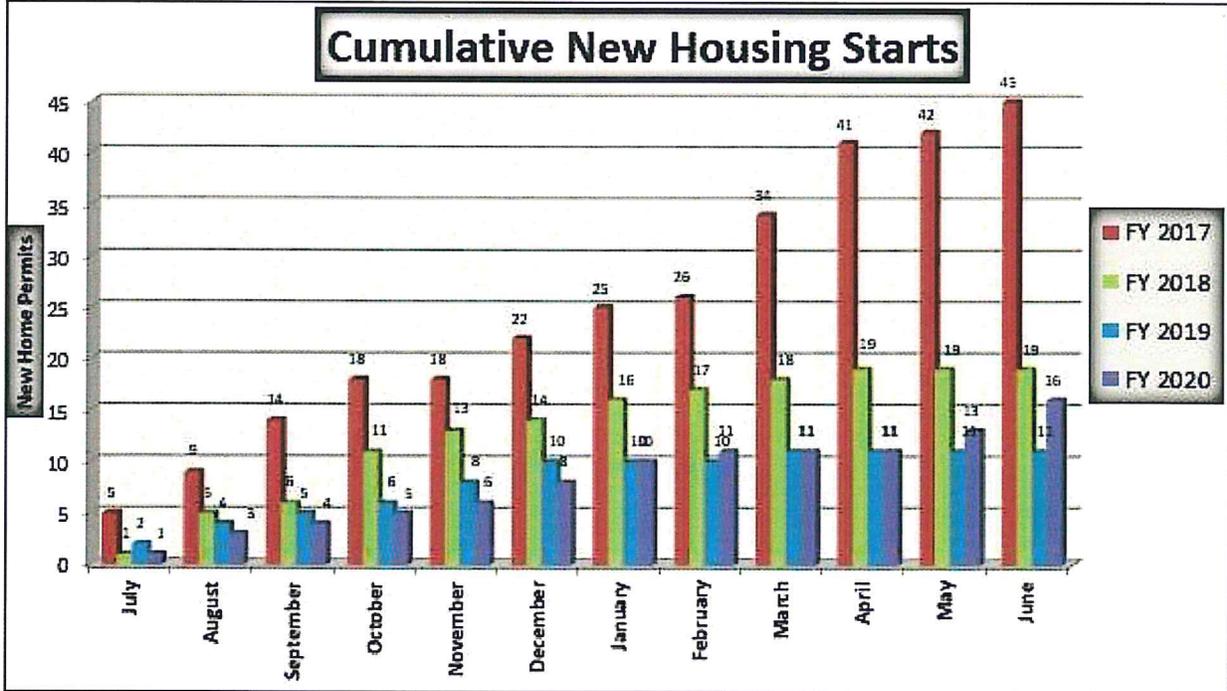


Building Official Todd Kempf

BUILDING PERMITS		
Category	Number of Permits	Construction Value
Commercial Alteration/Repair	3	\$ 610,500.00
Commercial New Building	2	\$ 487,500.00
Commercial Remodel	2	\$ 541,229.00
Commercial Roofing/Siding/Windows & Door	3	\$ 25,955.00
Demolition	1	\$ 200.00
Gov, Schools & Churches	1	\$ 34,000.00
Mobile Homes	15	\$ 499,764.00
Other/Misc	2	\$ 2,500.00
Residential Addition	2	\$ 30,000.00
Residential Alteration/Repair	18	\$ 233,323.00
Residential Deck	28	\$ 104,619.00
Residential Garage/Carport	3	\$ 47,798.00
Residential New Single Family	3	\$ 650,496.00
Residential Pool/Hot Tub	4	\$ 109,500.00
Residential Remodel	3	\$ 55,200.00
Residential Roofing/Siding/Windows & Door	63	\$ 615,414.00
Signs	2	\$ 1,775.00
TOTAL	155	\$ 4,049,773.00

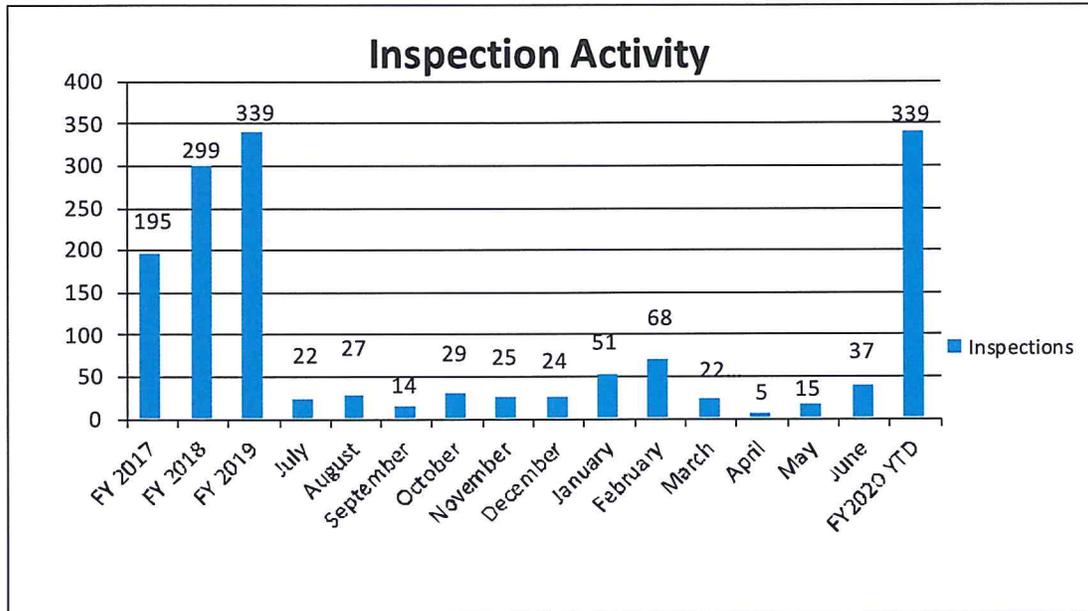
TRADE PERMITS	
Type of Permit	
Electrical	130
Mechanical	119
Plumbing	45
TOTAL	294

BUILDING PERMIT SUMMARY				
	To Date	June	June	June
	FY 2020	FY 2020	FY 2019	FY 2018
Bldg. Permits:	852	155	59	86
Total Fees:	\$ 683,007.00	\$ 89,599.00	\$ 35,709.00	\$ 37,644.00
Total Value:	\$ 43,713,101.00	\$ 4,049,773.00	\$ 2,041,909.00	\$ 1,823,583.00



Fire Marshal Ted Karnitz

INSPECTION ACTIVITIES



INSPECTIONS/SITE VISITS

	Norton Shores	Roosevelt Park
Fire Safety Inspections	8	1
Re Inspections	4	1
Site Visits	22	1

FIRE INVESTIGATIONS

Norton Shores/Roosevelt Park

4

- 2838 Valley
- 1567 Cornell (RP)
- 1833 Ritter Hills
- 3552 Wayne

Muskegon County

0



PLAN REVIEWS/INSTALLS/FFRTK

New Home Approvals	3
Firefighter Right-to-Know Updates	9
Plan Reviews (Building)	14
FOIA/CBDG Requests	2
Fire System Reviews & Acceptance	3
Lock Boxes Installs & Updates	22
Site Plan Reviews	4
Smoke Alarm Installs	0
Third Party Required Inspections	16
Food Truck Application Approvals	3

SMOKE ALARM INSTALLS

SMOKE ALARM INSTALLS ON HOLD DUE TO CORONAVIRUS

- Total NSFD Installs – 496 Residences/2,305 Alarms Installed
 - FY 2020 YTD – 83 Residences/77 Alarms Installed
 - June 2020 – 0 Residences/0 Alarms Installed

FOIA/CBDG REQUESTS

- FY 2020 YTD – 34
 - June 2020 – 3
 - FOIA Requests – 2
 - 2692 Wickham Dr. (RP)
 - 511 Seminole Rd.
 - CBDG Requests – 1
 - 3042 Leon St.

PUBLIC EVENTS

PUBLIC EVENTS ON HOLD DUE TO CORONAVIRUS

FY 2020 YTD – 31

June 2020 – 1

Hula Hoop Challenge

On June 8th, NSFD and NSPD participated in a Hula Hoop Challenge that was initiated by Muskegon County Prosecutor, D.J. Hilson, for their *Safe and Healthy Summer Task Force* program. This challenge took place at our very own Ross Park.





Ordinance Enforcement

COMPLAINTS MADE

Enforcement Number	Date Filed	Address	Origin	Junk & Debris	Vehicles	Grass/Weeds	Leaves	Other
EN19-0244	06/03/2020	2601 LIBERTY RD	Public - Phone Call			1		
EN20-0081	06/01/2020	3499 SENECA DR	Public - Phone Call			1		
EN20-0082	06/01/2020	2841 MCDERMOTT ST	Public - Phone Call	1				
EN20-0083	06/01/2020	1841 HENDRICK RD	Staff			1		
EN20-0084	06/01/2020	4067 QUANTON RD	Public - Phone Call			1		
EN20-0085	06/02/2020	493 PORTER RD	Staff			1		
EN20-0086	06/02/2020	681 W HILE RD	Staff	1		1		
EN20-0087	06/03/2020	4555 HARDING CT	Public - Phone Call			1	1	
EN20-0088	06/03/2020	4554 MARSHALL RD	Staff			1		
EN20-0089	06/03/2020	1701 W SHERMAN BLVD	Staff		1	1		
EN20-0091	06/04/2020	1263 E BROADWAY AVE	Public - Phone Call	1	1	1		
EN20-0092	06/04/2020	1298 SHETTLER RD	Public - Phone Call			1		
EN20-0093	06/05/2020	3480 HIAWATHA DR	Public - Email	1	1			
EN20-0094	06/05/2020	3383 LEON ST	Public - Phone Call			1		
EN20-0095	06/05/2020	1836 BUNDT DR	Staff			1		
EN20-0096	06/08/2020	2963 AUSTIN ST	Public - Phone Call	1				
EN20-0098	06/09/2020	3500 HIAWATHA DR	Staff			1		
EN20-0099	06/09/2020	1925 MANITOU BLVD	Staff			1		
EN20-0100	06/09/2020	2063 SOUTH MANITOU CIR	Staff			1		
EN20-0101	06/09/2020	3502 EAST MANITOU CIR	Staff			1		
EN20-0102	06/09/2020	4674 GRAND HAVEN RD	Staff			1		
EN20-0103	06/09/2020	5120 GAY ST	Staff			1		
EN20-0104	06/09/2020	1385 PORTER RD	Staff			1		
EN20-0105	06/10/2020	3591 HIAWATHA DR	Staff			1		
EN20-0106	06/10/2020	747 W NORTON AVE	Staff			1		
EN20-0107	06/10/2020	3108 VALK ST	Public - Phone Call			1		
EN20-0108	06/10/2020	375 GIN CHAN AVE	Staff	1				
EN20-0110	06/15/2020	625 AUE RD	Public - Email	1		1		1
EN20-0114	06/19/2020	1011 W HILE RD	Staff		1			
EN20-0115	06/19/2020	2621 FAIRFIELD ST	Public - Phone Call	1	1			
EN20-0116	06/19/2020	2625 FAIRFIELD ST	Public - Phone Call	1	1			
EN20-0117	06/22/2020	2261 COLUMBUS AVE	Public - Phone Call			1		
EN20-0118	06/22/2020	2911 AUSTIN ST	Staff	1	1		1	1
EN20-0120	06/23/2020	875 WENDOVER BLVD	Public - Phone Call		1			
EN20-0121	06/25/2020	2840 CONTINENTAL ST	Public - Phone Call	1	1			
EN20-0122	06/25/2020	5727 GRAND HAVEN RD	Public - Phone Call	1				
EN20-0123	06/25/2020	2991 BRUNSWICK ST	Public - Email	1	1			
EN20-0124	06/18/2020	5080 WICKHAM DR	Public - Phone Call		1			
EN20-0125	06/18/2020	1562 GOODY RD	Public - Phone Call		1			
EN20-0126	06/25/2020	2879 BAILEY ST	Public - Walk In	1	1			1
EN20-0128	06/25/2020	1094 E HILE RD	Staff	1				
EN20-0129	06/25/2020	1309 CHERRY AVE	Public - Phone Call	1	1			
EN20-0131	06/29/2020	1880 SOUTHWOOD AVE	Public - Phone Call	1				1
				17	14	25	2	4
TOTAL:								62



Ordinance Enforcement

CASES OPENED AND CLOSED

Enforcement Number	Inspection Type	Address	Date/ Time Scheduled	Date/ Time Completed
EN19-0288	Follow-Up	1092 E MT GARFIELD RD	06/01/2020	06/01/2020
EN20-0054	Follow-Up	4616 LAUREN DR	06/02/2020	06/02/2020
EN20-0072	Initial	807 WINSLOW CT	06/03/2020	06/03/2020
EN19-0244	Initial	2601 LIBERTY RD	06/03/2020	06/03/2020
EN20-0073	Initial	4484 POULIN ST	06/03/2020	06/03/2020
EN20-0059	Follow-Up	883 MONA BROOK RD	06/03/2020	06/03/2020
EN20-0074	Initial	4431 POULIN ST	06/03/2020	06/05/2020
EN20-0066	Initial	1435 AIRPORT RD	06/04/2020	06/04/2020
EN20-0075	Initial	1214 E HILE RD	06/04/2020	06/04/2020
EN20-0077	Initial	305 RANDALL RD	06/04/2020	06/01/2020
ECodeE16-0048	Initial	493 PORTER RD	06/04/2020	06/08/2020
EN20-0081	Initial	3499 SENECA DR	06/08/2020	06/09/2020
EN20-0083	Initial	1841 HENDRICK RD	06/08/2020	06/08/2020
EN20-0084	Initial	4067 QUANTON RD	06/08/2020	06/08/2020
EN20-0085	Follow-Up	493 PORTER RD	06/09/2020	06/08/2020
EN20-0086	Initial	681 W HILE RD	06/09/2020	
EN19-0176	Initial	1703 W SHERMAN BLVD	06/10/2020	06/10/2020
EN20-0087	Initial	4555 HARDING CT	06/10/2020	06/10/2020
EN20-0088	Initial	4554 MARSHALL RD	06/10/2020	06/10/2020
EN19-0244	Follow-Up	2601 LIBERTY RD	06/10/2020	06/11/2020
EN20-0060	Initial	4291 HENRY ST	06/12/2020	06/30/2020
EN20-0094	Initial	3383 LEON ST	06/12/2020	06/10/2020
EN20-0095	Initial	1836 BUNDT DR	06/12/2020	06/16/2020
EN20-0082	Initial	2841 MCDERMOTT ST	06/15/2020	06/10/2020
EN20-0098	Follow-Up	3500 HIAWATHA DR	06/16/2020	06/22/2020
EN20-0099	Follow-Up	1925 MANITOU BLVD	06/16/2020	06/23/2020
EN20-0100	Initial	2063 SOUTH MANITOU CIR	06/16/2020	06/16/2020
EN20-0101	Initial	3502 EAST MANITOU CIR	06/16/2020	06/25/2020
EN20-0102	Initial	4674 GRAND HAVEN RD	06/16/2020	06/16/2020
EN20-0103	Initial	5120 GAY ST	06/16/2020	06/18/2020
EN20-0104	Initial	1385 PORTER RD	06/16/2020	06/09/2020
EN20-0049	Initial	4668 KUNZ ST	06/17/2020	06/15/2020
EN20-0075	Initial	1214 E HILE RD	06/18/2020	
EN20-0070	Follow-Up	3520 GREEN ST	06/18/2020	06/23/2020
EN20-0105	Initial	3591 HIAWATHA DR	06/18/2020	06/23/2020
EN20-0106	Follow-Up	747 W NORTON AVE	06/18/2020	06/18/2020
EN20-0093	Initial	3480 HIAWATHA DR	06/19/2020	06/19/2020
EN20-0096	Initial	2963 AUSTIN ST	06/22/2020	06/23/2020
EN20-0108	Initial	375 GIN CHAN AVE	06/24/2020	06/24/2020
EN20-0096	Follow-Up	2963 AUSTIN ST	06/29/2020	
EN20-0049	Initial	4668 KUNZ ST	06/30/2020	
EN20-0110	Follow-Up	625 AUE RD	06/30/2020	
EN18-0107	Follow-Up	2840 CONTINENTAL ST	06/30/2020	
EN20-0120	Initial	875 WENDOVER BLVD	06/30/2020	

Norton Shores Fire Department
Published by Stacy Stehouwer (P) June 26 at 10:19 AM

It's NSFD History Friday!
Wind storms ripped through Muskegon, in 1968, causing the roof on the Thrifty Acres store to collapse. NSFD personnel was on the scene helping out any way they could.

*Meijer Grocery opened in 1934 in Greenville, MI
*1962 Meijer opened its first "Thrifty Acres" store... See More



Performance for Your Post

10,151 People Reached

337 Reactions, Comments & Shares

166 Like	35 On Post	131 On Shares
9 Love	3 On Post	6 On Shares
47 Wow	6 On Post	41 On Shares
2 Sad	0 On Post	2 On Shares
95 Comments	8 On Post	87 On Shares
18	18	0

June 2020
Most Active Posts

Norton Shores Fire Department
Published by Donald Victor (P) June 1



HAPPY BIRTHDAY TO
01:46

Get More Likes, Comments and Shares
When you boost this post, you'll show it to more people.

2,711 People Reached **338** Engagements

[Boost Post](#)

Performance for Your Post

2,711 People Reached

1,306 3-Second Video Views

97 Reactions, Comments & Shares

72 Like	24 On Post	48 On Shares
15 Love	5 On Post	10 On Shares
4 Comments	1 On Post	3 On Shares
6 Shares	6 On Post	0 On Shares

241 Post Clicks

49 Clicks to Play 0 Link Clicks 192 Other Clicks

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Norton Shores Fire Department
Published by Donald Victor (P) June 8 at 2:45 PM

We have some very special birthdays to help celebrate this week. Happy Birthday!



HAPPY BIRTHDAY TO YOU FROM NORTON SHORES POLICE AND FIRE
01:52

Get More Likes, Comments and Shares
When you boost this post, you'll show it to more people.

2,418 People Reached **254** Engagements

[Boost Post](#)

Performance for Your Post

2,418 People Reached

1,133 3-Second Video Views

70 Reactions, Comments & Shares

42 Like	12 On Post	30 On Shares
16 Love	3 On Post	13 On Shares
7 Comments	4 On Post	3 On Shares
5 Shares	5 On Post	0 On Shares

184 Post Clicks

25 Clicks to Play 0 Link Clicks 159 Other Clicks

NEGATIVE FEEDBACK

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Liza Dora, Mandy VanderKooi and 13 others · 3 Comments · 5 Shares

Like Comment Share