



Robert L. Gagnon, Fire Chief

MONTHLY REPORT

September 2020



Protecting Your Future



Administration

The information contained in this report serves as a representation of the hard work and dedication put in by the men and women of the Norton Shores Fire Department. Their commitment to the City and our Department helps to make it possible to achieve our overall mission which is *Protecting your Future.*

Monthly Stats

- **265** Call for Service the NSFD responded to
- **17** Training Sessions were held and consisted of
 - 14 Make-up Trainings
 - 3 Monthly Team Trainings
- **1** Meeting was conducted
 - **1** Truck Display, formally our Station Tour
 - **3** School Visits/Fire Drills
 - **2** Pre-Incident Survey's
 - Churchill Elementary School
 - Mona Shores High School



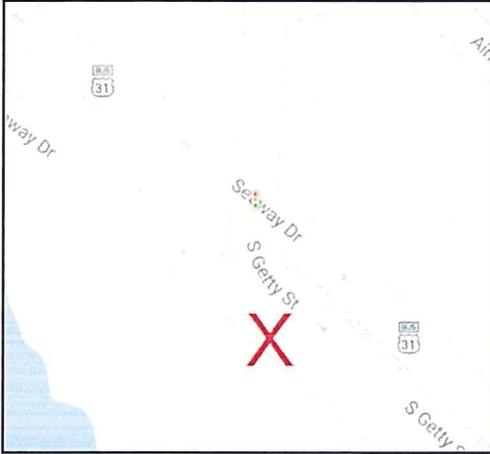
All Safe Kids services, at the fire station, were cancelled for the month of September.

FOIA Requests

- 9/10/20 2701 Huizenga St
- 9/22/20 1188 Broadway Ave
- 2736 Vulcan St

Smoke Alarm Install Requests

- **0** requests were made through the Fire Department

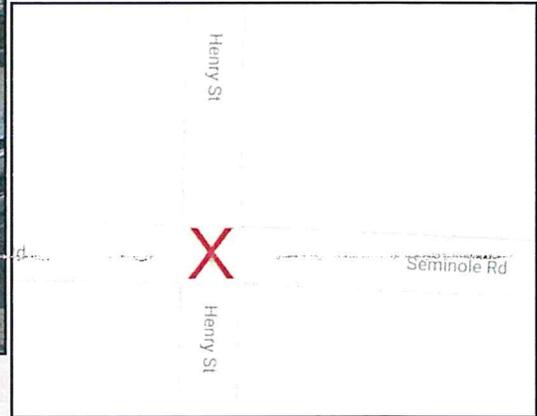


9/11/2020
Vehicle Accident
Seaway Dr & S Getty St

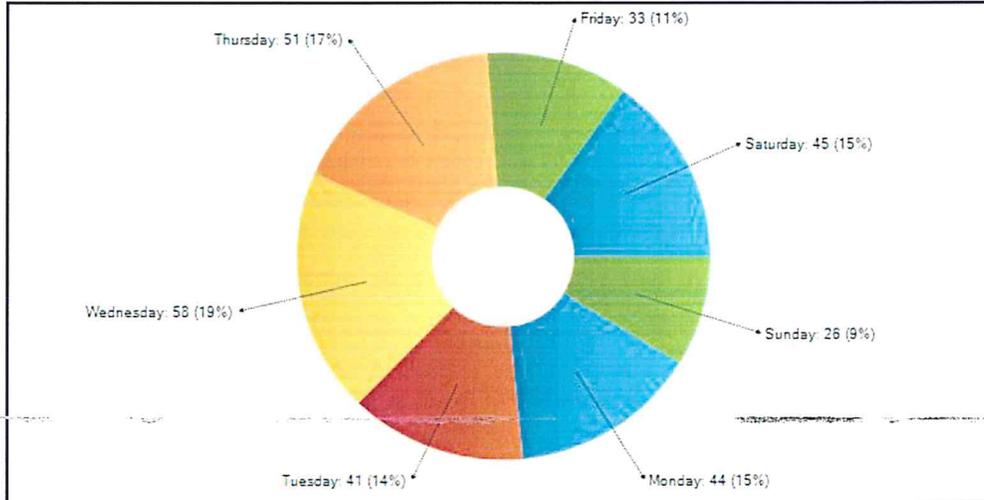




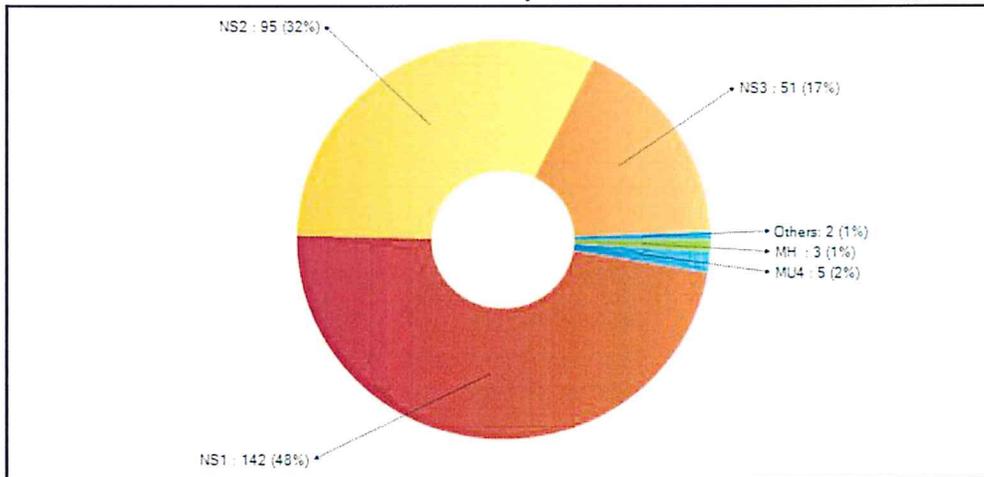
9/29/2020
Vehicle Accident
Henry St & Seminole Rd



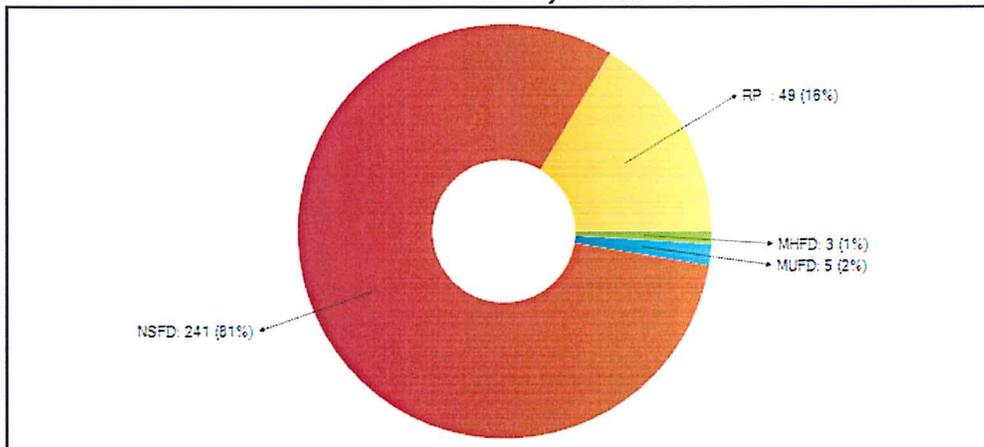
Calls For Service By Day of Week



Calls For Service By Fire Station



Calls For Service By District





Canteen 450 responded to 4 calls for the Month of SEPTEMBER 2020

Number of Responses:	This Month	Fiscal YTD
Norton Shores		
Muskegon Fire		3
Muskegon Heights	1	2
Muskegon Twp	1	2
Blue Lake Twp		
Casnovia		
Crockery Twp		1
Dalton		
Egelston		
Ferrysburg		
Fruitport		
Grand Haven City		1
Grant Twp/Oceana		
Montague		
N. Muskegon		
Ravenna		
Spring Lake Twp		
White Lake	2	2
Total Runs:	4	11

Items Served:	This Month	Fiscal YTD
Coffee (cups)	78	132
Hot Chocolate (cups)	7	8
Gatorade	65	235
BBQ Sandwiches	0	0
Bottled Water	87	222

Donated Hours YTD:	
Operational Hours:	40
Staff Hours:	167



Deputy Chief Joe Kinnucan

APPARATUS AND EQUIPMENT

Engine 421 The front passenger seatbelt became defective. The city garage ordered and replaced it with a new buckle.

Ladder 443 The truck had a bad DEF fluid sensor which was covered by our warranty. West Michigan International did the repairs.

FACILITIES

Station #2 Work has begun on the replacement of the roof and the solar panel project.

The Training Center Clean up continues on the building and surrounding grounds, as well as progress being done on the training house itself.

We discussed with the Department of Public Works on ways to control the dust inside the cold storage building. We will be trying a couple of options over the next month.



PERSONNEL TRAINING AND ACTIVITIES

Department staff was able to tour some of the new construction at various Mona Shores school buildings. This is a valuable opportunity to see the changes in preparation for any possible incidents at those locations. Thank you to the Fire Prevention Bureau for setting it up!

Department training for September included Fire Streams and Ventilation, an overview of Rescue 472, along with make-up training for Human Trafficking, Water Rescue, CFR Vehicle Checkouts, and HazMat.

Recruit Training

The recruit training process continues for three part-time firefighters, and they are progressing nicely.

Department Hiring

The department held interviews for the position of part-time firefighter. Out of the four candidates we asked to continue through the process, only three will be moving forward due to one removing themselves.

Assuming that they all pass the pre-employment requirements, they will begin Fire Academy in October.

Hours of Paid Training (Off-Duty)	Hours
TRAINING HOUSE	
9/15/2020	14
9/17/2020	7
9/23/2020	16.25
9/24/2020	8
TRAINING-ANNUAL PHYSICAL	
9/30/2020	2
TRAINING-APPARATUS CHECKOUT	
9/4/2020	1
9/19/2020	1
TRAINING-CFR Veh. Check	
9/3/2020	1.75
TRAINING-FFSAFE/RIC	
9/16/2020	1.25
TRAINING-HAZMAT	
9/17/2020	3
TRAINING-Misc	
9/15/2020	11
TRAINING-VENTILATION	
9/1/2020	7.5
9/22/2020	7.5
Grand Total	81.25

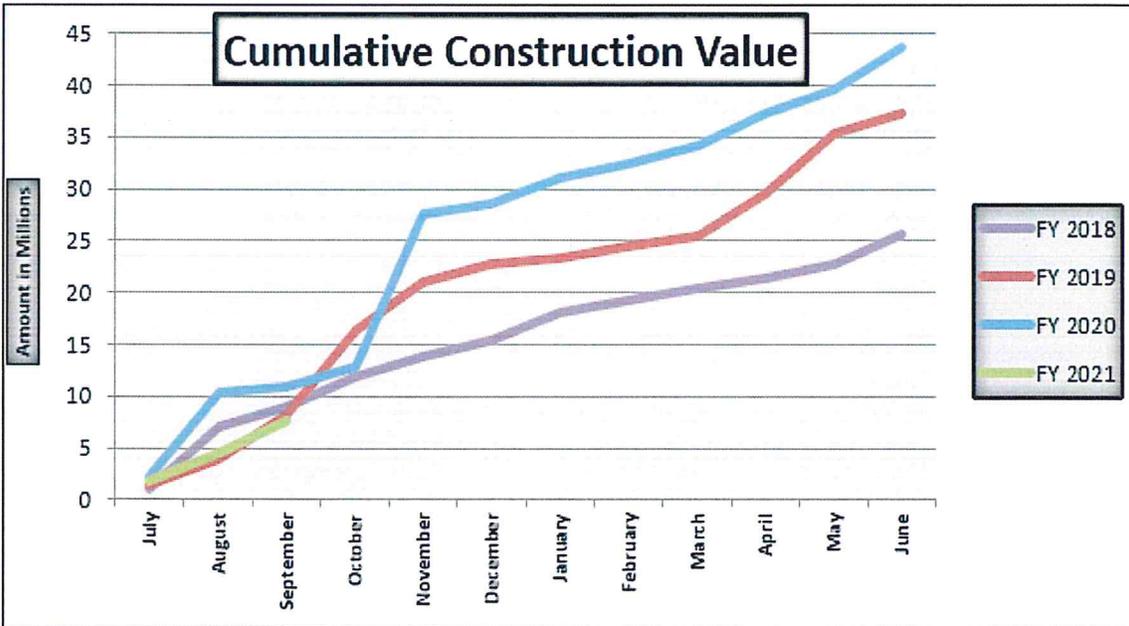


Building Official Todd Kempf

BUILDING PERMITS		
Category	Number of Permits	Construction Value
Commercial Alteration/Repair	1	\$ 59,262.00
Commercial Roofing/Siding/Windows & Door	1	\$ 23,488.00
Demolition	2	\$ 9,201.00
Gov, Schools & Churches	4	\$ 679,050.00
Mobile Homes	10	\$ 308,500.00
Residential Alteration/Repair	12	\$ 154,448.00
Residential Deck	10	\$ 143,100.00
Residential New Single Family	3	\$ 1,055,000.00
Residential Remodel	2	\$ 39,000.00
Residential Roofing/Siding/Windows & Door	47	\$ 460,107.00
Signs	3	\$ 15,280.00
TOTAL	95	\$ 2,946,436.00

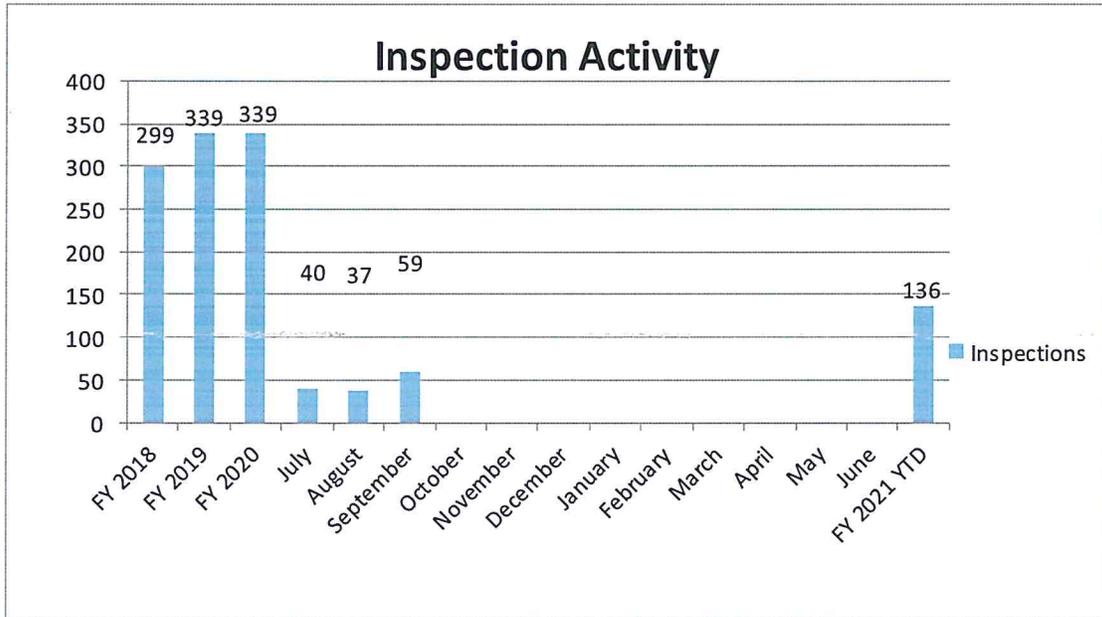
TRADE PERMITS	
Type of Permit	
Electrical	51
Mechanical	71
Plumbing	26
TOTAL	148

BUILDING PERMIT SUMMARY				
	To Date FY 2021	September FY 2021	September FY 2020	September FY 2019
Bldg. Permits:	409	95	71	71
Totals Fees:	\$ 89,089.00	\$ 46,084.00	\$ 72,340.00	\$ 61,392.00
Total Value:	\$ 7,694,005.00	\$ 2,946,436.00	\$ 2,865,552.00	\$ 4,285,138.00



Fire Marshal Ted Karnitz

INSPECTION ACTIVITIES



INSPECTIONS/SITE VISITS

	Norton Shores	Roosevelt Park
Fire Safety Inspections	5	1
Re Inspections	3	3
Site Visits	43	4

FIRE INVESTIGATIONS

Norton Shores/Roosevelt Park

Muskegon County

2

0

- 637 E. Sternberg Rd.
- 910 W. Hile Rd.



PLAN REVIEWS/INSTALLS/FFRTK

New Home Approvals	0
Fire Fighter Right-to-Know Updates	0
Plan Reviews (Building)	7
FOIA/CBDG Requests	2
Fire System Reviews/Acceptance	3
Lock Boxes Installs/Updates	47
Site Plan Reviews	6
Smoke Alarm Installs	0
Third Party Required Inspections	14
Food Truck Application Approvals	0

SMOKE ALARM INSTALLS

- Total NSFD Installs – 512 Residences/2,354 Alarms Installed
 - FY 2021 YTD – 12 Residences/31 Alarms Installed
 - September 2020 – 0 Residences/0 Alarms Installed

FOIA/CBDG REQUESTS

- FY 2021 YTD – 10
 - September 2020 – 3
 - FOIA Requests – 3
 - 1188 E. Broadway Ave.
 - 2735 Vulcan St.
 - 2970 Valley St.
 - CBDG Requests – 0

PUBLIC EVENTS

- FY 2021 YTD – 1
 - September 2020 – 1
 - Fire Extinguisher Training – Campbell Grinder 1226 E. Pontaluna Rd



Ordinance Enforcement

ORDINANCE - OPENED

Enforcement Number	Date Filed	Address	Origin	Junk & Debris	Vehicles	Grass/Weeds	Other
EN20-0194	09/02/2020	2919 WORDEN ST	Staff				
EN20-0195	09/03/2020	1193 W NORTON AVE	Staff		1		
EN20-0196	09/09/2020	1460 SUNBURY AVE	Public - Phone Call	1			
EN20-0197	09/09/2020	2961 HUIZENGA ST	Staff				
EN20-0198	09/14/2020	3150 COCHRANE	Public - Phone Call				
EN20-0199	09/15/2020	2208 NORMAN AVE	Staff	1	1		1
EN20-0200	09/16/2020	1909 CRESTWOOD LN	Public - Phone Call				
EN20-0201	09/17/2020	1441 SASKATOON AVE					
EN20-0202	09/17/2020	2147 SEMINOLE RD	Staff				1
EN20-0203	09/18/2020	4814 GRAND HAVEN RD	Public - Walk In				
EN20-0204	09/21/2020	804 E HILE RD	Public - Phone Call			1	
EN20-0205	09/23/2020	1546 SHETTLER RD					
EN20-0206	09/23/2020	1783 COLUMBUS AVE	Public - Phone Call		1		1
EN20-0207	09/23/2020	3512 SEMINOLE WOODS DR	Public - Phone Call				1
EN20-0208	09/25/2020	681 W HILE RD					

ORDINANCE - CLOSED

Date Filed	Address	Complaint	Category	Date Last
01/23/2020	953 AIRPORT RD	Dead trees	Ordinance - Weeds/Tall Grass/Leaves	09/17/2020
06/08/2020	2963 AUSTIN ST	Junk and debris, household items, rubbish, branches, limbs **CAN NOT BURN BRUSH**	Ordinance - Junk & Debris	09/17/2020
08/12/2020	625 AUE RD	Weeds / Invasive Vines	Ordinance - Weeds/Tall Grass/Leaves	09/11/2020
08/19/2020	1884 SPENCER DR	Brush pile in front of home.	Ordinance - Weeds/Tall Grass/Leaves	09/02/2020
08/26/2020	3461 OSCEOLA DR	Tall grass and weeds	Ordinance - Weeds/Tall Grass/Leaves	09/02/2020
08/27/2020	1836 BUNDT DR	Tall grass and weeds	Ordinance - Weeds/Tall Grass/Leaves	09/02/2020
08/31/2020	2291 NORMAN AVE	Tall grass/weeds, junk and debris, unlicensed or inoperable vehicles, garbage.	Ordinance - Weeds/Tall Grass/Leaves	09/15/2020
09/23/2020	3512 SEMINOLE WOODS DR	Dead trees	Ordinance - Weeds/Tall Grass/Leaves	

September 2020
 Most Active
 Posts

Post Details

Norton Shores Fire Department
 Published by Marc Topping · September 3

Blue Shift Personnel are on scene working a Multi-Vehicle Accident on SB US31 at the Hile Rd. Overpass. There are confirmed injuries on the scene. Please avoid the area.

Get More Likes, Comments and Shares
 When you boost this post, you'll show it to more people.

3,808 People Reached 196 Engagements

Performance for Your Post
3,808 People Reached
 83 Reactions, Comments & Shares

24	14	10
Like	On Post	On Shares
1	1	0
Love	On Post	On Shares
3	1	2
Wow	On Post	On Shares

Boost Post

Norton Shores Fire Department
 Published by Stacy Stehouwer · September 4

History Friday!

Then & Now Fire Safety School Visits



Then Chief Sobushnik sharing fire safety tips during the Taylor program and to the 7th grade home economics class.

Fire in the past?

Now Chief Engoron, and other members of our department, share fire safety tips annually with the local classrooms and during MMS 7th grade Career Probe Day Event.

Performance for Your Post
1,169 People Reached
 80 Reactions, Comments & Shares

47	30	17
Like	On Post	On Shares
22	9	13
Love	On Post	On Shares
6	3	3
Comments	On Post	On Shares
5	5	0
Shares	On Post	On Shares
125		
Post Clicks		
85	0	40
Photo Views	Link Clicks	Other Clicks

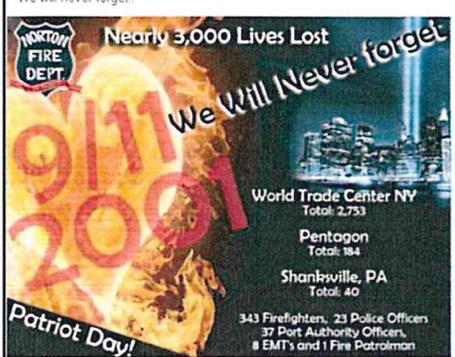
NEGATIVE FEEDBACK

3 Hide Post 0 Hide All Posts
 0 Report as Spam 0 Unlike Page

Reported stats may be delayed from what appears on posts.

Norton Shores Fire Department
 Published by Paula Adams · September 11

We will never forget!



Performance for Your Post
1,117 People Reached
 100 Reactions, Comments & Shares

69	53	16
Like	On Post	On Shares
13	8	5
Love	On Post	On Shares
7	5	2
Sad	On Post	On Shares
3	2	1
Comments	On Post	On Shares
9	9	0
Shares	On Post	On Shares
23		
Post Clicks		
4	0	19
Photo Views	Link Clicks	Other Clicks

NEGATIVE FEEDBACK

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1,117 People Reached 123 Engagements

Boost Post