



Robert L. Gagnon, Fire Chief

MONTHLY REPORT December 2019



Protecting Your Future



Administration

The information contained in this report serves as a representation of the hard work and dedication put in by the men and women of the Norton Shores Fire Department. Their commitment to the City and our Department helps to make it possible to achieve our overall mission which is *Protecting your Future.*

Monthly Stats

- 227 Call for Service the NSFD responded to
- 5 Training Sessions were held and consisted of
 - Incident Command Systems / TIMS
 - Dive Team Training
 - Self-Studies:
 - Confined Space Entrant
 - Employee Right-to-Know
 - Firefighter Right-to-Know
 - ERT Team Training
 - Hazmat Team Training
 - Make-up Trainings
- 3 Meetings were conducted
- 1 Tour of the Fire Station was given

Safe Kids West Michigan

The second Monday of each month from 10:00 am to 1:00 pm the Norton Shores Fire Department hosts an event at Fire Station #3 for the Safe Kids car seat inspections.

- This Month:
- ▶ 16 car seat inspections
 - ▶ 16 new car seats distributed to families in need
 - ▶ A value of \$880.00



The Child Passenger Safety Technician at the Norton Shores Fire Dept, Stacy, inspected and installed three (3) car seats not during the monthly Safe Kids Event.

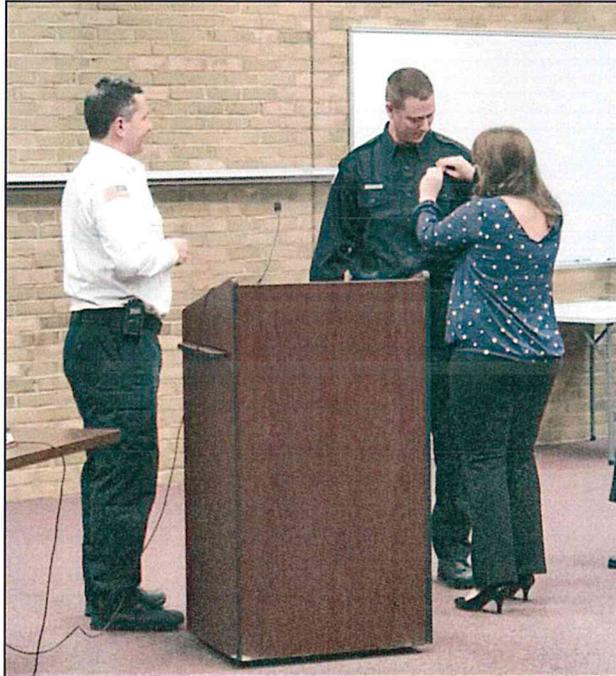
FOIA Requests

- | | | | |
|-------------|-----------------------|--------------|-----------------------|
| • 12/3/2019 | 2925 Lincoln St. | • 12/20/2019 | 3661 Norton Hills Rd. |
| | 3491 W. Sherman Blvd. | | 2253 Seminole Rd. |

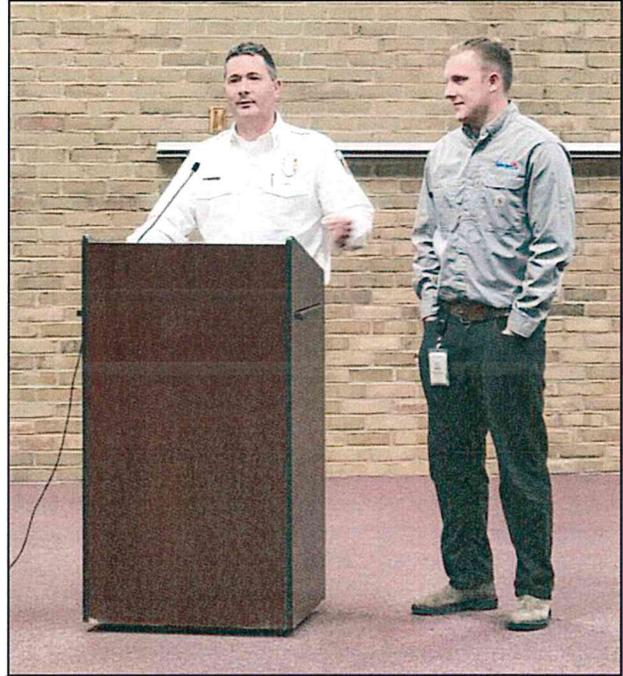
Smoke Alarm Install Requests

- 6 requests were made through the Fire Department

On December 3rd, we introduced our newest hires to the City Council members



Jeremy Statler, Firefighter/Driver

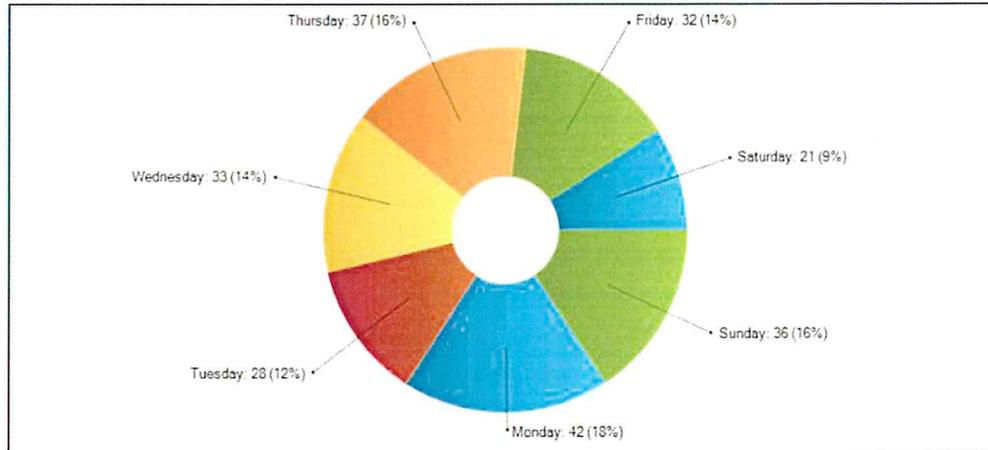


Jeremy Reister, Building Inspector

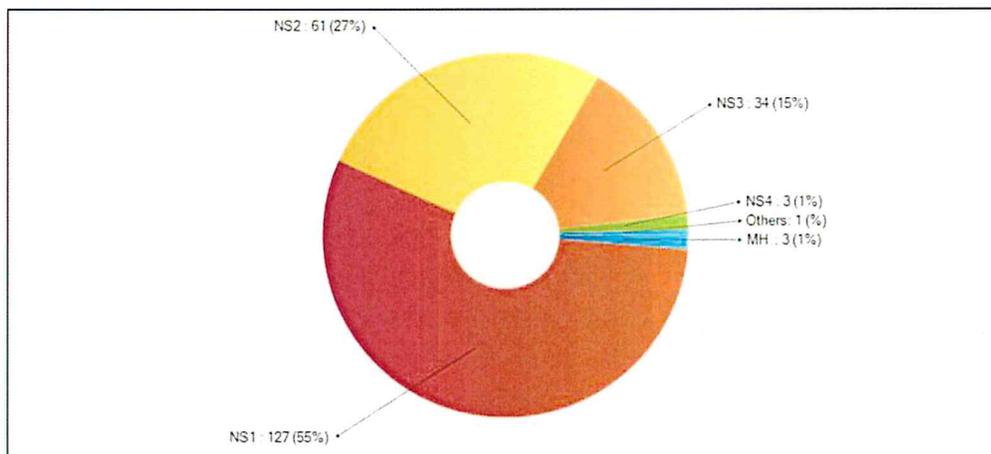


Walter Weldon, Firefighter/Driver

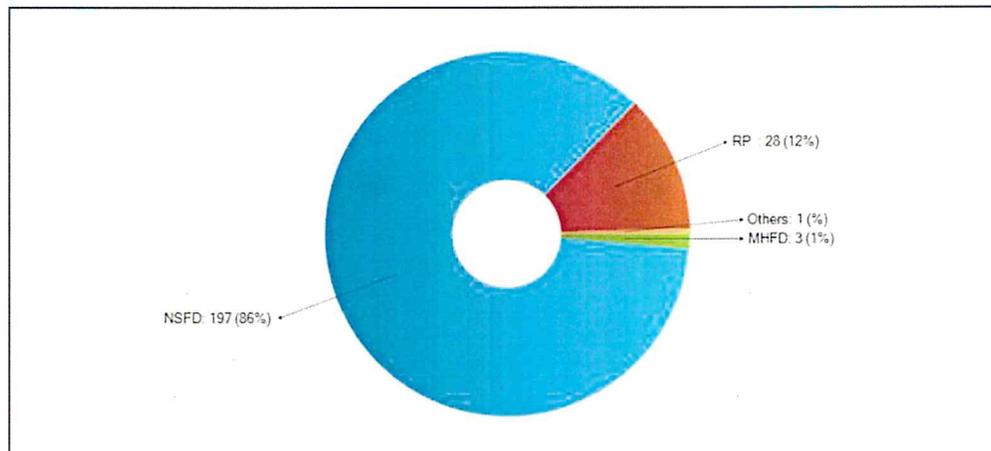
Calls For Service By Day of Week



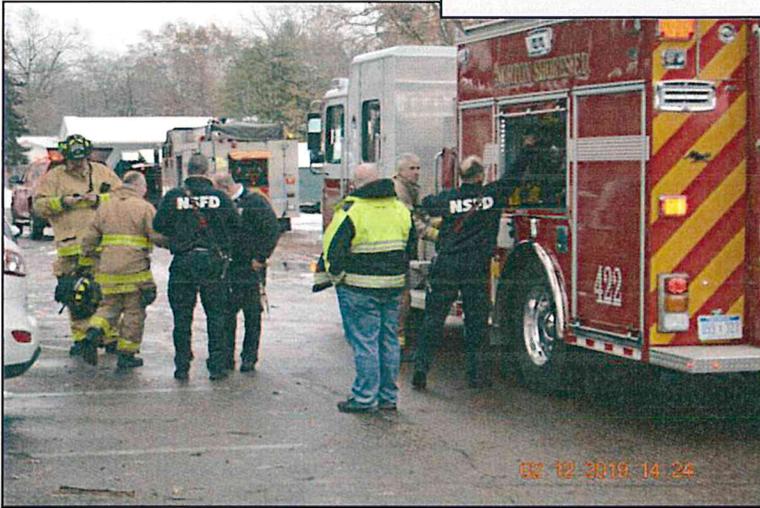
Calls For Service By Fire Station



Calls For Service By District

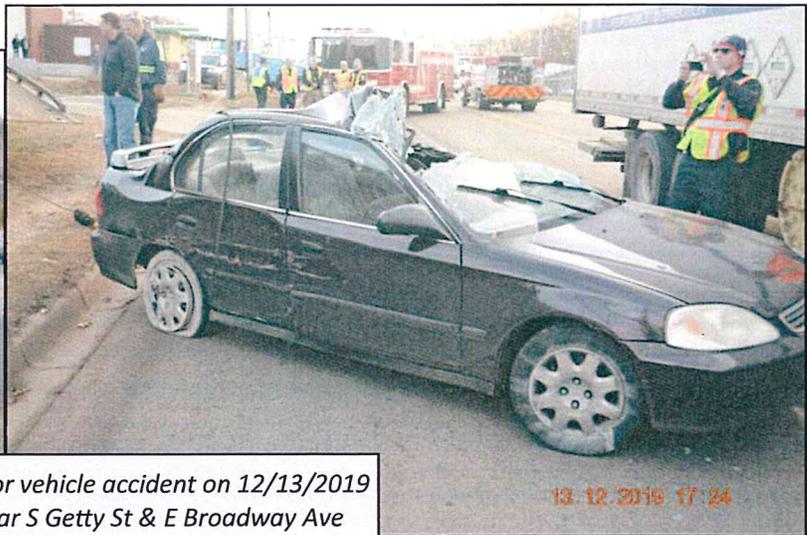
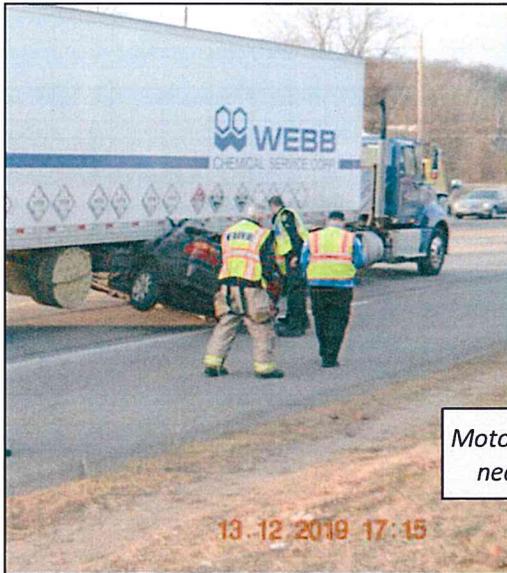


Apartment fire on 12/2/2019
at 3278 Roosevelt Rd



02-12-2019 14:24

02-12-2019 14:22



Motor vehicle accident on 12/13/2019
near S Getty St & E Broadway Ave

13-12-2019 17:15

13-12-2019 17:24



Administration

Canteen 450 responded to 0 calls for the Month of DECEMBER 2019

Number of Responses:	This Month	Fiscal YTD
Norton Shores		4
Muskegon Fire		1
Muskegon Heights		5
Muskegon Twp		2
Blue Lake Twp		
Casnovia		
Crockery Twp		
Dalton		
Egelston		1
Ferrysburg		
Fruitport		1
Grand Haven Twp		
Grant Twp/Oceana		
Montague		1
N. Muskegon		2
Ravenna		1
Spring Lake Twp		1
White Lake		
Total Runs:		

Items Served:	This Month	Fiscal YTD
Coffee (cups)		260
Hot Chocolate (cups)		21
Gatorade		298
BBQ Sandwiches		48
Bottled Water		329

Donated Hours YTD:	
Operational Hours:	61
Staff Hours:	271



Deputy Chief Joe Kinnucan

APPARATUS AND EQUIPMENT

- | | |
|-------------------------------|---|
| Engine 422 | The large diameter bleeder valves became defective. Station personnel ordered the needed parts from Alexis Fire Equipment and completed the repairs. |
| Tanker 462 | Several lights on the apparatus suddenly became defective. Station personnel was able to determine the cause and make the repair. |
| Rescue 472 | Several guide pins on the rear roll-up door were found missing, causing the door to bind up. New pins were ordered and station personnel was able to complete the repair. |
| SCBA testing equipment | The SCBA testing equipment was sent out for its annual calibration and certification. |

FACILITIES

- | | |
|-------------------|---|
| Station #1 | <p>An overhead garage door became defective. Affordable Door and Gate came out and repaired it.</p> <p>The removal of an old door left a hole that needed brick replacement, which was completed by station personnel.</p> |
| Station #2 | An overhead garage door became defective. Affordable Door and Gate came out and repaired it. |
| Station #3 | There were issues with proper heating with the HVAC unit that serviced the office areas. Northside Heating, Cooling, and Refrigeration came out and determined that it was a thermostat related issue. A new thermostat was ordered and the issue was resolved. |



PERSONNEL TRAINING AND ACTIVITIES

Additional members from the Fire Department have been added to the Rescue Task Force instructor group. There are currently three staff members who work with others throughout the County to train law enforcement, fire, and EMS in active shooter Rescue Task Force operations. All these training courses have been and continue to occur regularly. The goal is to have complete education across the County.

Our training for December was Incident Command, with an emphasis on Traffic Incident Management. Department staff also completed Employee Right-to-Know, Firefighter Right-to-Know, and Confined Space Entrant, which are part of OSHA's annual required topics.

The new fire turnout gear purchased for all members of the department has been delivered. The process of getting it ready to assign is being done by department staff and will be in service shortly. This purchase was part of the FY 20 approved capital purchase budget.

Hours of Off-Duty Paid Training	Hours
MEETING-Officers 12/9/2019	6
MEETING-TRAINING COMMITTEE 12/12/2019	3.5
TEAM TRAINING-DIVE TEAM 12/16/2019	3
TEAM TRAINING-ERT TRAINING 12/12/2019	11.25
TRAINING-BUILDING CONST/FIRE SCIENCE 12/23/2019	1.5
TRAINING-EMPLOYEE SAFETY TRAINING 12/4/2019	1
12/30/2019	3
TRAINING-ERT TRAINING 12/12/2019	11.25
TRAINING-INCIDENT COMMAND SYSTEM 12/3/2019	1
12/4/2019	2
12/16/2019	2.5
TRAINING-NEW APPARATUS 12/11/2019	19
TRAINING-TRAINING HOUSE 12/2/2019	30
12/3/2019	34
12/4/2019	14
12/6/2019	3
12/11/2019	24.75
12/13/2019	11.75
Grand Total	182.5

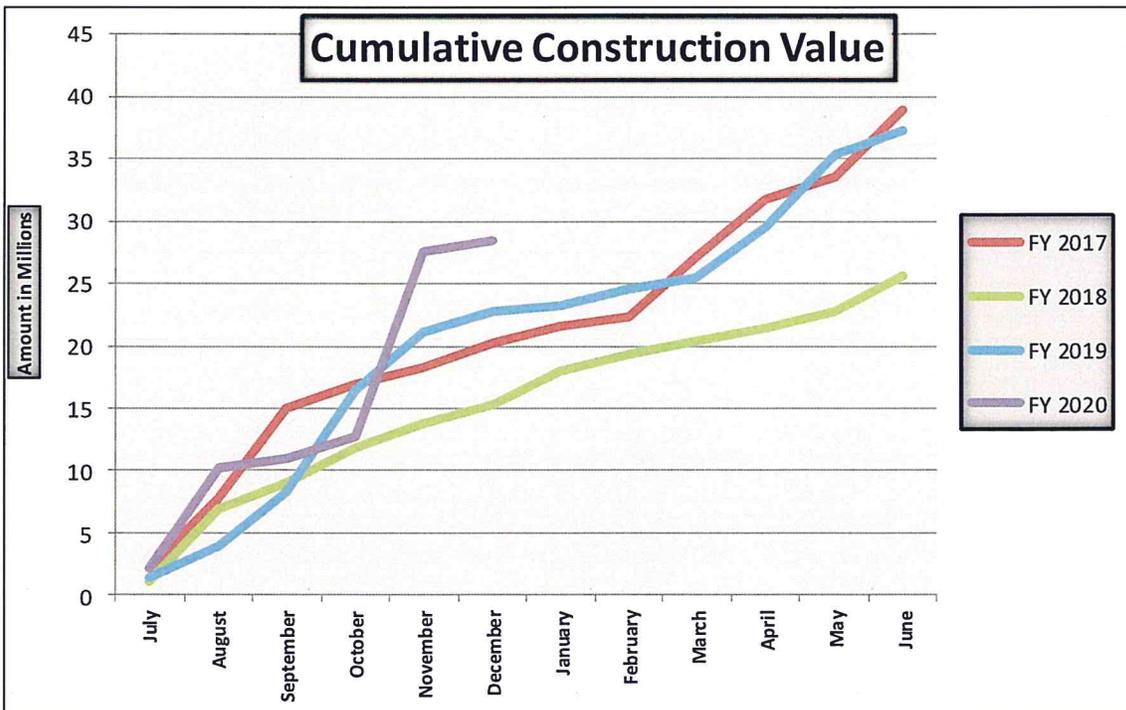
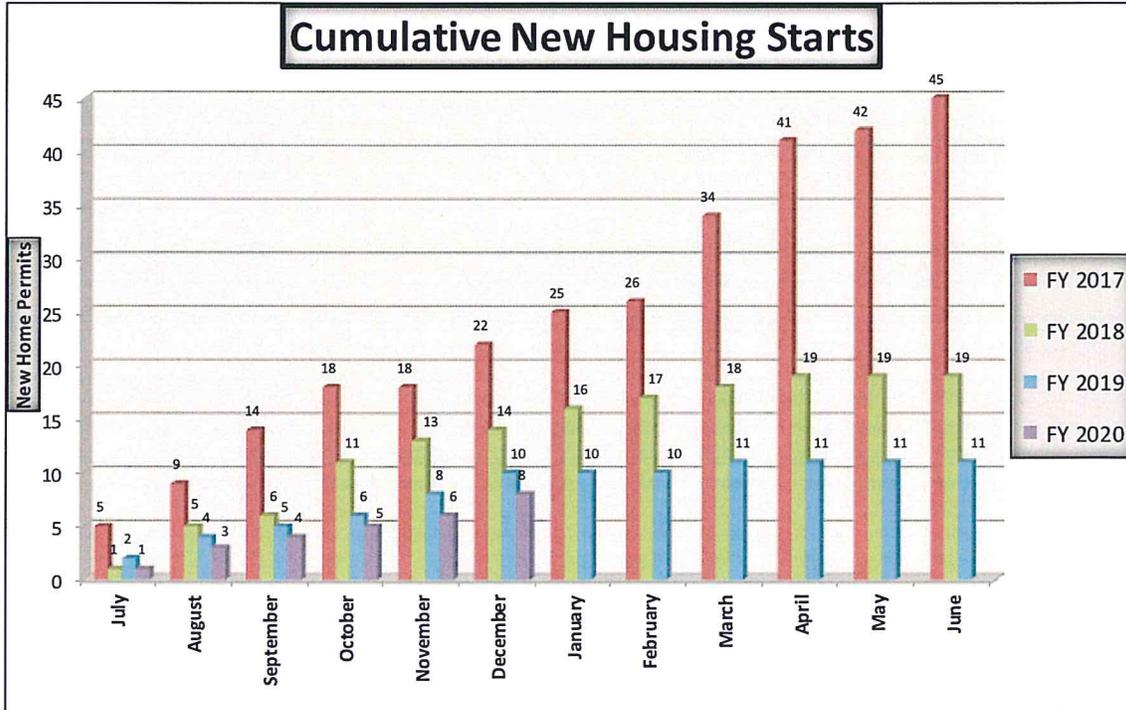


Building Official Todd Kempf

BUILDING PERMITS		
Category	Number of Permits	Construction Value
Commercial Alteration/Repair	1	\$ 10,000.00
Commercial New Building	1	\$ 24,615.00
Commercial Roofing/Siding/Windows & Door	2	\$ 8,807.00
Demolition	2	\$ 32,000.00
Mobile Homes	3	\$ 133,536.00
Residential Alteration/Repair	2	\$ 1,450.00
Residential Deck	1	\$ 2,000.00
Residential New Single Family	2	\$ 512,000.00
Residential Remodel	3	\$ 54,300.00
Residential Roofing/Siding/Windows & Door	24	\$ 144,793.00
Residential Sheds	1	\$ 10,324.00
TOTAL	42	\$ 933,825.00

TRADE PERMITS	
Type of Permit	
Electrical	43
Mechanical	57
Plumbing	14
TOTAL	114

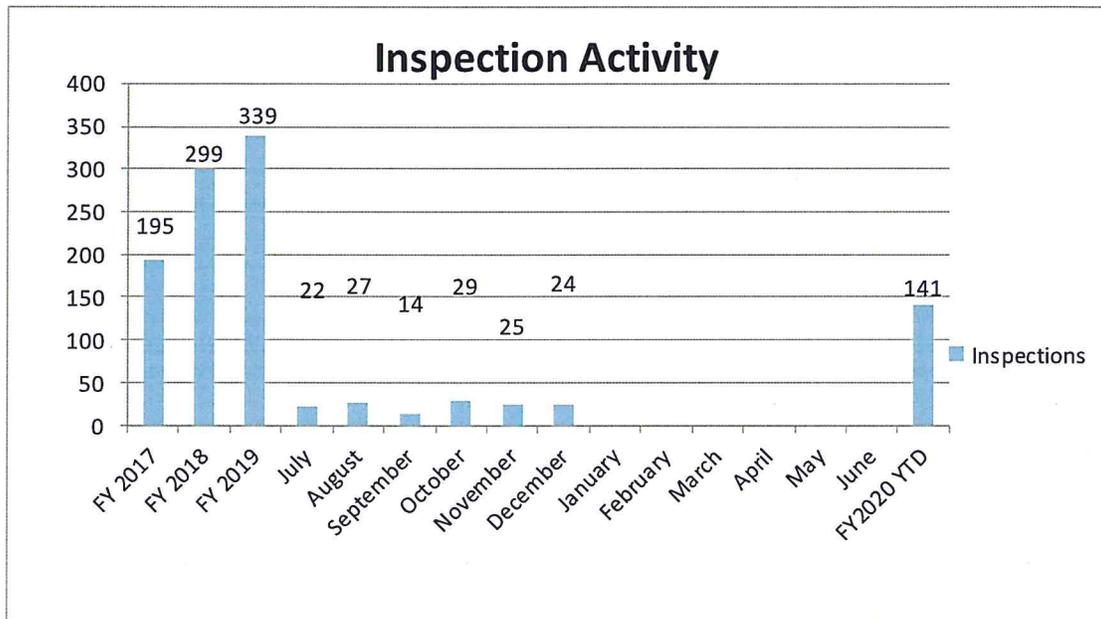
BUILDING PERMIT SUMMARY				
	To Date FY 2020	December FY 2020	December FY 2019	December FY 2018
Bldg. Permits:	441	42	41	32
Total Fees:	\$ 390,278.00	\$ 24,175.00	\$ 28,263.00	\$ 26,959.00
Total Value:	\$ 28,519,281.00	\$ 933,825.00	\$ 1,598,463.00	\$ 1,554,437.00





Fire Marshal Ted Karnitz

INSPECTION ACTIVITIES



INSPECTIONS/SITE VISITS

	Norton Shores	Roosevelt Park
Fire Safety Inspections	1	2
Re Inspections	13	0
Site Visits	5	3

FIRE INVESTIGATIONS

Norton Shores/Roosevelt Park

0

Muskegon County

0



PLAN REVIEWS/INSTALLS/FFRTK

New Home Approvals	1
Fire Fighter Right-to-Know Updates	65
Plan Reviews (Building)	6
FOIA/CDBG Requests	4
Fire System Reviews/Acceptance	1
Lock Boxes Installs/Updates	8
Site Plan Reviews	3
Smoke Alarm Installs	99

SMOKE ALARM INSTALLS

- Total NSFD Installs – 477 Residences/2,217 Alarms Installed
 - FY 2020 YTD – 64 Residences/289 Alarms Installed
 - December 2019 – 21 Residences/99 Alarms Installed
 - Norton Shores – 19 Residences/88 Alarms Installed
 - Roosevelt Park – 2 Residences/11 Alarms Installed

FOIA/CDBG REQUESTS

- FY 2020 YTD – 17
 - December 2019 – 4
 - FOIA Requests
 - 3661 Norton Hills Dr.
 - 2253 Seminole Rd.
 - 2925 Lincoln St.
 - 2491 Seminole Rd.

PUBLIC EVENTS

- FY 2020 YTD - 28
 - December 2019 - 4
 - Roosevelt Park - Christmas tree lighting
 - Lincoln Park Elementary - Station #3 Tour Visit
 - Lincoln Park Elementary - Lunch with the Chief
 - Shop with a Hero - Meijer
 - Shields of Hope - Police/Fire sponsored Christmas family

Station Tour Visit with Lincoln Park Elementary School



Shop With A Hero—Meijer



Shields of Hope

Personnel from NSPD & NSFD, along with the charitable organization Shields of Hope, delivered Christmas gifts and good cheer to our sponsored family.





Ordinance Enforcement

INSPECTIONS

Name	Enforcement Number	Inspection Type	Address	Date/Time Completed	Date/Time Scheduled
Don VanderKooi	EN19-0322	Initial	1137 VICK RD	12/09/2019	12/05/2019
Don VanderKooi	EN19-0291	Follow-Up	2849 BAILEY ST	12/09/2019	12/05/2019
Don VanderKooi	EN19-0171	Follow-Up	1193 W NORTON AVE	12/09/2019	12/09/2019
Don VanderKooi	EN19-0322	Follow-Up	1137 VICK RD	12/09/2019	12/09/2019
Don VanderKooi	EN19-0331	Initial	4674 GRAND HAVEN RD	12/11/2019	12/09/2019
Don VanderKooi	EN19-0325	Initial	2982 MCDERMOTT ST	12/30/2019	12/17/2019
Don VanderKooi	EN19-0326	Follow-Up	885 EUGENE AVE	12/30/2019	12/17/2019
Don VanderKooi	EN19-0331	Follow-Up	4674 GRAND HAVEN RD	12/23/2019	12/20/2019
Don VanderKooi	EN19-0291	Follow-Up	2849 BAILEY ST	12/23/2019	12/23/2019
Don VanderKooi	ECodeE17-0091	Follow-Up	2879 BAILEY ST	12/27/2019	12/26/2019

ORDINANCE — OPENED

Date Filed	Address	Status	Category
12/03/2019	2982 MCDERMOTT ST	Open - Complaint Received	Ordinance - Inoperable & Unlicensed Vehicles
12/03/2019	885 EUGENE AVE	Closed - Complied	Ordinance - Junk & Debris
12/09/2019	4674 GRAND HAVEN RD	Closed - Complied	Ordinance - Junk & Debris

ORDINANCE — CLOSED

Date Filed	Address	Status	Category
06/06/2019	1193 W NORTON AVE	Closed - Complied	Ordinance - Inoperable & Unlicensed Vehicles
11/20/2019	1137 VICK RD	Closed - Complied	Ordinance - Junk & Debris
12/09/2019	4674 GRAND HAVEN RD	Closed - Complied	Ordinance - Junk & Debris

December 2019 Most Active Posts

Norton Shores Fire Department
Published by Don VanderKooi (7) · December 26, 2019 at 8:21 AM · 🌐

*****Update***** All lanes are open
ROAD CLOSURE: Henry Street between Ross Rd and Forest Park for approx 2 hours, then reduced to one lane. Consumers is on scene



ROAD CLOSED

👍 Like 63 🗨️ On Post 17 ➦ On Shares 46

😂 Haha 1 🗨️ On Post 1 ➦ On Shares 0

😮 Wow 41 🗨️ On Post 14 ➦ On Shares 27

😞 Sad 22 🗨️ On Post 5 ➦ On Shares 17

😡 Angry 1 🗨️ On Post 0 ➦ On Shares 1

💬 Comments 47 🗨️ On Post 11 ➦ On Shares 36

🔄 Shares 83 🗨️ On Post 72 ➦ On Shares 11

👉 3,218 Post Clicks

👍 **Get More Likes, Comments and Shares**
Boost this post for \$10 to reach up to 3,500 people

Norton Shores Fire Department is with Norton Shores Police Department and 3 others at Meijer (700 W Norton Ave, Muskegon, MI)
Published by Don VanderKooi (7) · December 5, 2019 · Muskegon · 🌐

Tonight first responders from the area participated in the annual Shop with a Hero event. A great night of shopping!
#Shopwithahero



Shop with a Hero Event
01:59

👍 Like 225 🗨️ On Post 88 ➦ On Shares 137

❤️ Love 110 🗨️ On Post 50 ➦ On Shares 60

😂 Haha 1 🗨️ On Post 0 ➦ On Shares 1

💬 Comments 12 🗨️ On Post 8 ➦ On Shares 4

🔄 Shares 50 🗨️ On Post 50 ➦ On Shares 0

👉 601 Post Clicks

👉 56 Clicks to Play # 0 Link Clicks # 545 Other Clicks #

NEGATIVE FEEDBACK

Norton Shores Fire Department is at Lincoln Park Elementary School
Published by Don VanderKooi (7) · December 20, 2019 at 10:41 AM · Muskegon · 🌐

Students from Mona Shores Lincoln Park Elementary School sang Christmas music to Fire Chief Bob Gagnon on Wednesday, December 18, 2019

Four 2nd grade students won "Lunch with the Chief" during a fire station tour. Students were randomly selected by testing smoke alarms. The winners were provided official fire hats, fire patch stickers, tattoos and color changing cups.

"I loved it, it was great. I always enjoy being able to interact with the kids" said, Gagnon. "I wish I cou... See More



Lunch with the Fire Chief
04:16

👍 Like 90 🗨️ On Post 45 ➦ On Shares 45

❤️ Love 24 🗨️ On Post 17 ➦ On Shares 7

😮 Wow 1 🗨️ On Post 0 ➦ On Shares 1

💬 Comments 1 🗨️ On Post 1 ➦ On Shares 0

🔄 Shares 6 🗨️ On Post 6 ➦ On Shares 0

👉 205 Post Clicks

👉 30 Clicks to Play # 0 Link Clicks # 175 Other Clicks #

NEGATIVE FEEDBACK

4 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page