

AGENDA 7a(2)  
DATE 5-21-19



Robert L. Gagnon, Fire Chief

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# FIRE DEPARTMENT MONTHLY REPORT APRIL 2019

*Protecting Your Future*

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## Administration

The information contained in this report serves as a representation of the hard work and dedication put in by the men and women of the Norton Shores Fire Department. Their commitment to the City and our Department helps to make it possible to achieve our overall mission which is *Protecting your Future.*

### MONTHLY STATS

- **246** Call for Service the NSFD responded to
- **15** Training Sessions were held and consisted of
  - Med 10 Emer Prep / Triage
  - Dive Team Training
  - ARFF Ops I
  - HazMat Team Training
  - ARFF Live Fire
  - ERT Training
  - Annual CFR Vehicle Checkout
  - Make up Trainings
- **2** CPR Classes Taught
- **3** Meetings were conducted
- **2** Pre-Incident Survey Tours were attended
- **2** Tour of the Fire Station was given

### FOIA REQUESTS

- |           |                       |           |                               |
|-----------|-----------------------|-----------|-------------------------------|
| • 4/2/19  | 700 & 740 E Porter Rd | • 4/14/19 | Pontaluna Rd & Tournament Cir |
|           | 4323 Airline Rd       | • 4/17/19 | 3211 Henry St                 |
|           | 2271 Norman Ave       | • 4/26/19 | 2086 Van Allen Dr             |
| • 4/12/19 | 6870 Grand Haven Rd   | • 4/29/19 | 5169 Harvey St                |
|           | 3233 Tamworth Rd      |           |                               |

### SMOKE ALARM INSTALL REQUESTS

- 0 requests were made through the Fire Department

**SAFE  
K:DS**  
WEST MICHIGAN

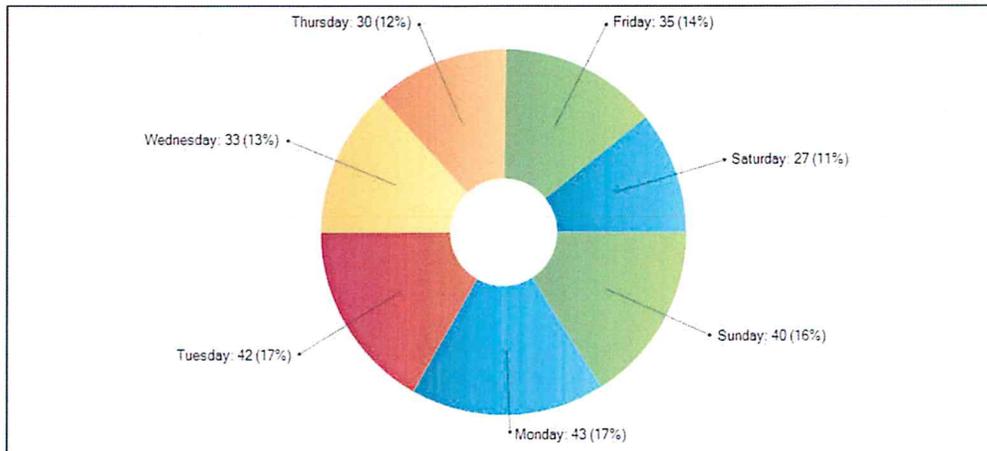
The second Monday of each month from 10:00 am to 1:00 pm the Norton Shores Fire Department hosts an event at Fire Station #3 for the Safe Kids car seat inspections.

This month the Safe Kids Coalition held a Child Safety Passenger Technicians Certification Course in Muskegon County. Thanks to Holly Alway, West Michigan Coalition Coordinator, there are 14 new certified technicians to help keep kids safe throughout the community and at various Car Seat Inspections. Among those fourteen are three City of Norton Shores employees.

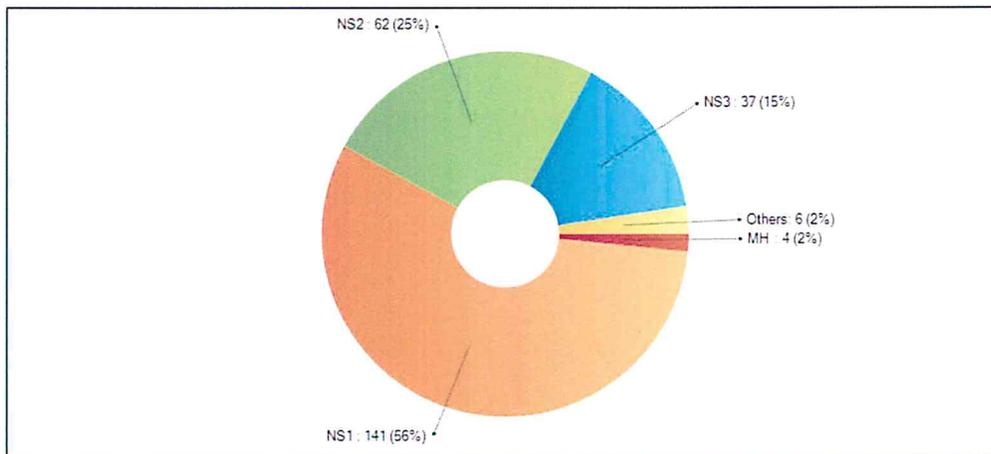


**Muskegon County  
Child Safety Passenger Technicians  
April 11, 2019**

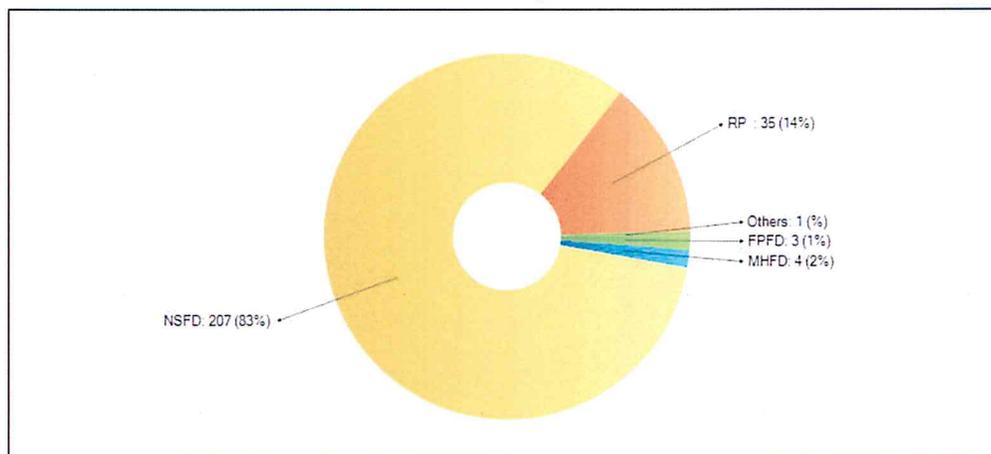
**Calls For Service By Day of Week**



**Calls For Service By Fire Station**



**Calls For Service By District**



**Canteen 450 responded to 2 calls for the Month of APRIL 2019**

Number of Responses:	This Month	Fiscal YTD
Norton Shores		5
Muskegon Fire		4
Muskegon Heights		6
Muskegon Twp	1	3
Blue Lake Twp		
Casnovia	1	1
Crockery Twp		1
Dalton		2
Egelston		2
Ferrysberg		
Fruitport		1
Grand Haven Twp		
Grant Twp/Oceana		1
Montague		
N. Muskegon		1
Ravenna		
Spring Lake Twp		1
White Lake		1
<b>Total Runs:</b>	<b>2</b>	<b>29</b>

Items Served:	This Month	Fiscal YTD
Coffee (cups)	40	598
Lemonade (gals)		
Hot Chocolate (cups)	4	173
Snacks/Cakes		
Donuts (doz)		
Gatorade	40	543
BBQ		
Sandwiches		
Bottled Water	20	532



*Utility lines down during our April 2019 snow storm*

Donated Hours YTD:	
Operational Hours:	<b>81</b>
Staff Hours:	<b>384</b>



**Deputy Chief Joe Kinnucan**

**APPARATUS AND EQUIPMENT**

**Boat 470**

The Boston Whaler has been placed in service, but is not yet on the water at the dock.

**Brush Truck 481**

The brush truck has been placed in service for the season.

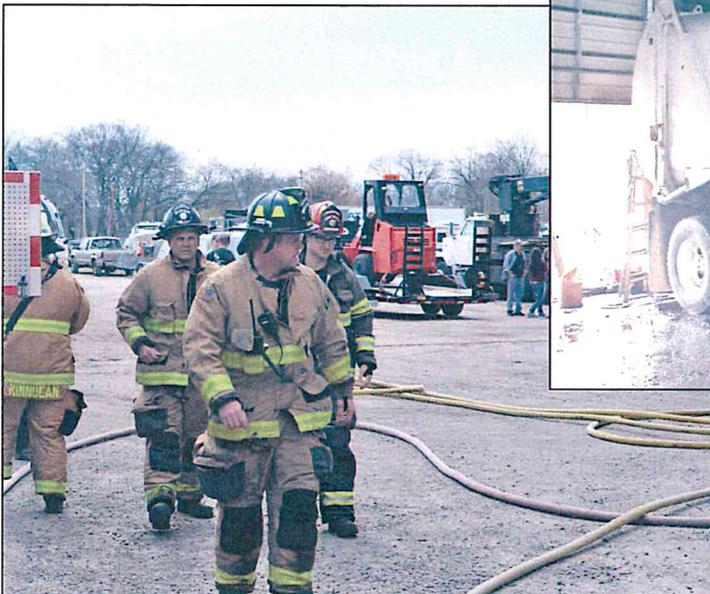
**FACILITIES**

**Boat Dock**

Due to the extremely high water levels, the boat dock is not yet in the water. Halls Sports Center is looking into how to solve the issue. The boat is in service and on the trailer ready for response.

**General**

All facilities prepared their Spring/Summer maintenance equipment, such as irrigation systems, lawnmowers, and HVAC systems.



*We assisted the Muskegon Heights Fire Department at 500 W Broadway Ave on April 22, 2019*



**Operations Division**

Training for the Month of April was Patient Triage and Airport Rescue Fire Fighting. In triage, department personnel went over the skills needed to perform the grueling task of determining who is savable and who is not at the scene of a mass causality incident. As you can imagine, this is something that no one wants to ever have to do but is necessary to be prepared for in our work. For our Airport Rescue Fire Fighting Training or ARFF, all station personnel participated in both classroom and hands-on drills that prepare them for responding to aircraft-related emergencies. This is required in order to satisfy our contract with the Muskegon County Airport and the FAA. Additionally, all personnel went through our annual checkout on the Crash Fire Rescue vehicles specially used at the airport for such responses.

Norton Shores fire Department Staff worked with the Mona Shores High School to provide their graduate-mandated CPR training. Each of the nearly 300 seniors received the American Heart Association "Hands-Only" CPR class, giving our community hundreds of new potential lifesavers.

Hours of Off-Duty Paid Training	Hours
<b>MEETING-AWARDS COMMITTEE</b>	
4/16/2019	3
<b>MEETING-GEAR COMMITTEE</b>	
4/29/2019	7
<b>MEETING-TRUCK MEETING</b>	
4/23/2019	2.75
<b>TEAM TRAINING-DIVE TEAM</b>	
4/15/2019	5.5
<b>TRAINING-ARFF OPS I</b>	
4/9/2019	5
4/16/2019	5.25
<b>TRAINING-CPR/AED-MAKE UP</b>	
4/3/2019	3
<b>TRAINING-FIT TESTING</b>	
4/1/2019	2
4/4/2019	3
4/7/2019	1
4/8/2019	1
<b>TRAINING-HAZMAT TEAM</b>	
4/9/2019	4
<b>TRAINING-LIVE BURN</b>	
4/26/2019	52.5
4/27/2019	32.5
<b>TRAINING-MED 10-EMER. PREP/TRIAGE-MAKE UP</b>	
4/17/2019	2
4/18/2019	1.25
<b>TRAINING-MED 5-BLEEDING CONTROL-MAKE UP</b>	
4/16/2019	2
<b>TRAINING-SELF-STUDIES-MAKE UP</b>	
4/2/2019	1
<b>Grand Total</b>	<b>133.75</b>

# ARFF Live Fire



ARFF (Aircraft Rescue and Firefighting) Training at the Muskegon County Airport 4/26 & 4/27.





*Firefighters extinguishing simulated fuel fires using hand lines.*



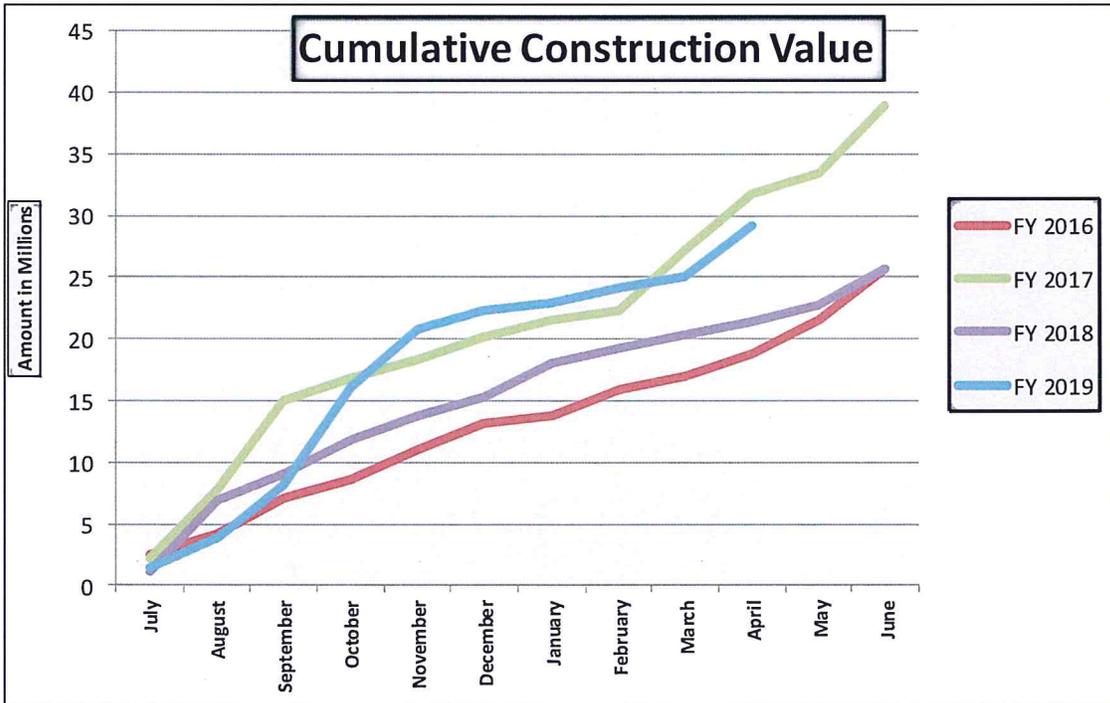
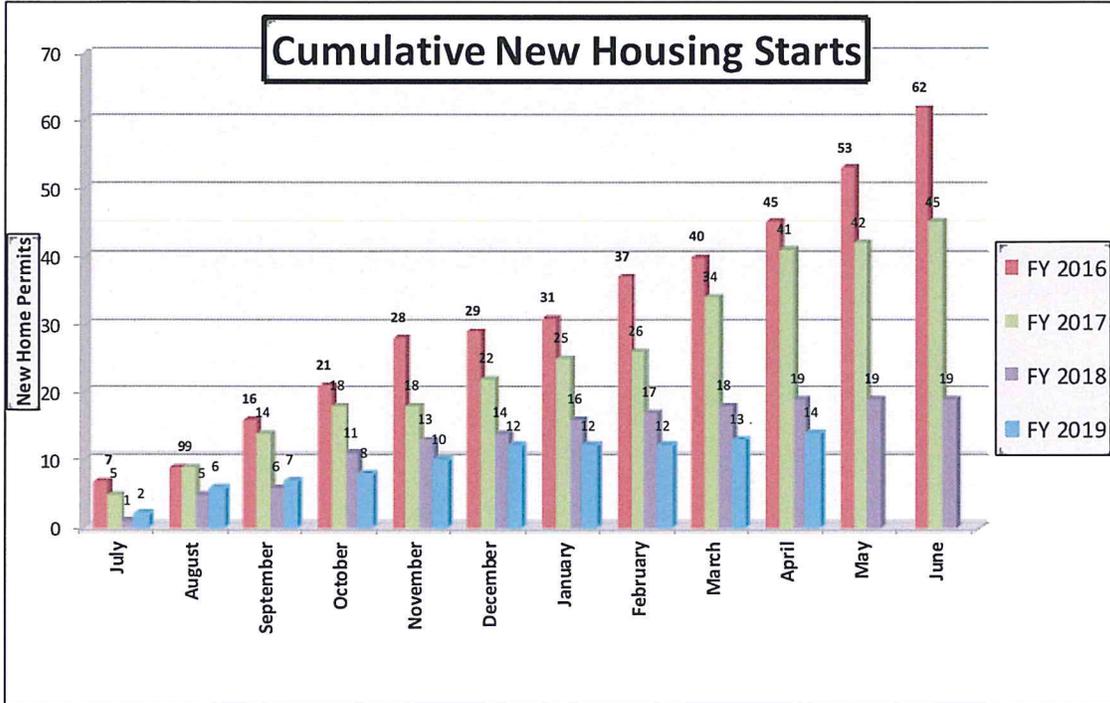


**Building Official Todd Kempf**

<b>BUILDING PERMITS</b>		
<b>Category</b>	<b>Number of Permits</b>	<b>Construction Value</b>
Commercial, Add/Alter/Repair	4	\$ 3,002,040.00
Demolition	5	\$ 21,500.00
Fence	1	\$ 11,000.00
Mobile Homes	4	\$ 169,500.00
Pool/HotTub	2	\$ 62,163.00
Residential, New Single Family	1	\$ 200,000.00
Residential, Add/Alter/Repair	11	\$ 113,500.00
Roofing/Siding/Windows & Door	64	\$ 425,038.00
Signs	4	\$ 15,966.00
<b>TOTAL</b>	<b>96</b>	<b>\$ 4,020,707.00</b>

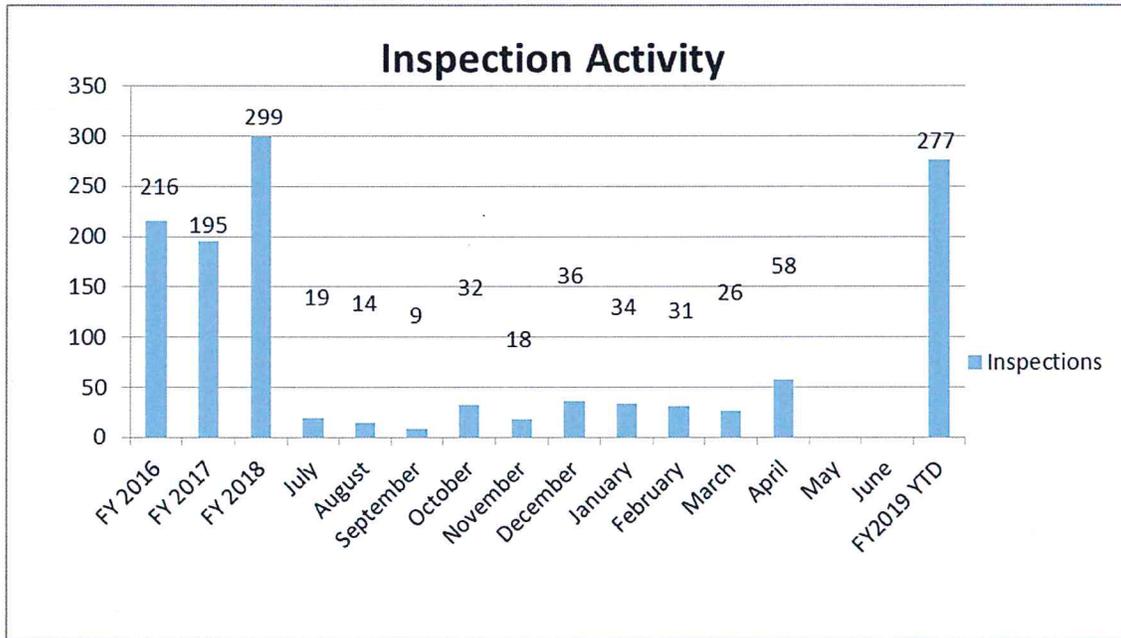
<b>TRADE PERMITS</b>	
<b>Type of Permit</b>	
Electrical	50
Mechanical	57
Plumbing	23
<b>TOTAL</b>	<b>130</b>

<b>BUILDING PERMIT SUMMARY</b>				
	<b>To Date</b>	<b>April</b>	<b>April</b>	<b>April</b>
	<b>FY 2019</b>	<b>FY 2019</b>	<b>FY 2018</b>	<b>FY 2017</b>
<b>Bldg. Permits:</b>	709	96	83	79
<b>Total Fees:</b>	\$ 437,237.00	\$ 60,452.00	\$ 26,384.00	\$ 80,289.00
<b>Total Value:</b>	\$ 29,146,584.00	\$ 4,020,707.00	\$ 1,027,041.00	\$ 6,040,227.00



**Fire Marshal Ted Karnitz**

**INSPECTION ACTIVITIES**



**INSPECTIONS/SITE VISITS**

	<b>Norton Shores</b>	<b>Roosevelt Park</b>
Fire Safety Inspections	14	5
Re Inspections	30	4
Site Visits	3	2



**PLAN REVIEWS/INSTALLS/FFRTK**

New Home Approvals	0
Fire Fighter Right-to-Know Updates	13
Plan Reviews (Building)	7
FOIA/CDBG Requests	2
Fire System Reviews	4
Lock Boxes Installs/Updates	0
Site Plan Reviews	6
Smoke Alarm Installs	20

**SMOKE ALARM INSTALLS**

- Total NSFD Installs – 401 Residences/1889 Alarms Installed
  - FY 2019 YTD – 74 Residences/332 Alarms Installed
    - April 2019 – 4 Residences/20 Alarms Installed
      - Norton Shores – 4 Residences/20 Alarms Installed
      - Roosevelt Park – 0 Residences/0 Alarms Installed

**FOIA/CDBG REQUESTS**

- FY 2019 YTD – 27
  - April 2019
    - FOIA Requests (2)
      - 700 & 740 E. Porter Rd.
      - 6870 Grand Haven Rd.
    - CDBG Requests (0)

**FIRE INVESTIGATIONS**

Norton Shores/Roosevelt Park

Muskegon County

1

0

- 2271 Norman St.

**PUBLIC EVENTS**

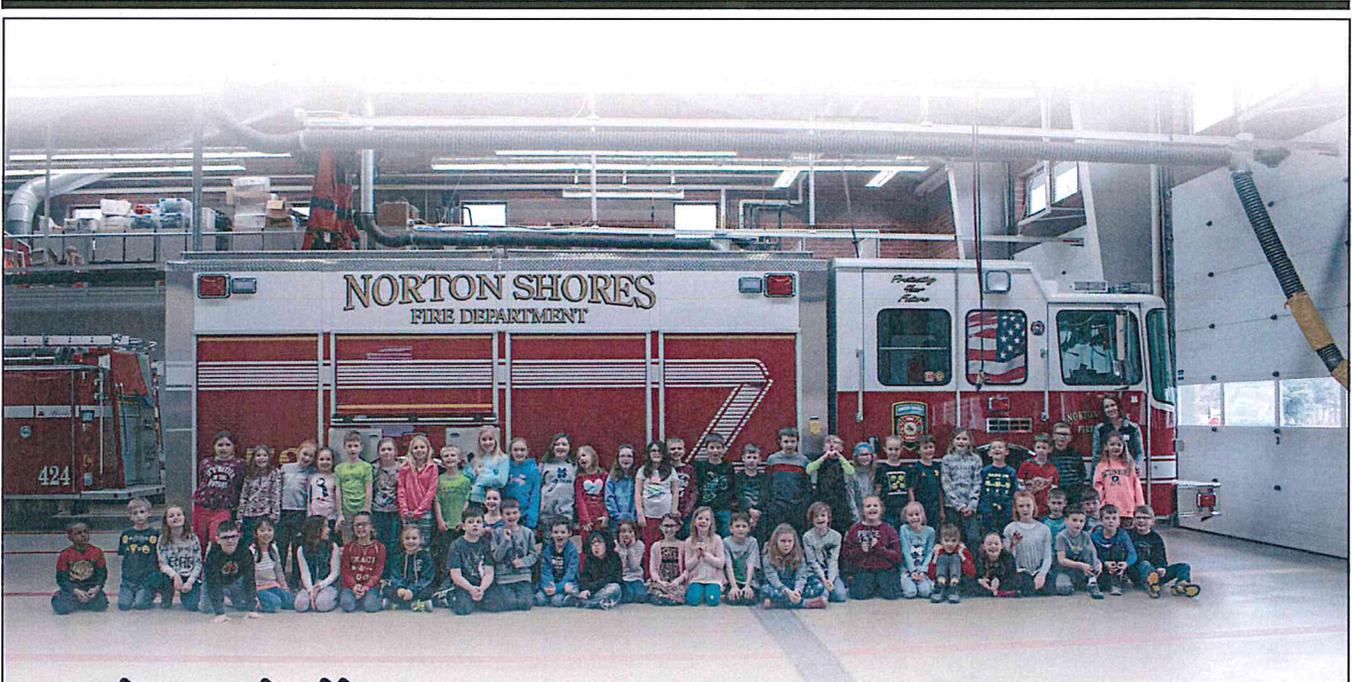
- FY 2019 YTD – 33
  - April 2019 – (3)
    - Churchill 2<sup>nd</sup> Grade City Hall/Fire Station Tour
    - Hunters Safety First Aid at Fruitport Township
    - Muskegon County Medication Take Back Event at NSFD #3
    - Lunch with the Fire Chief - Churchill Elementary

**Medication & Sharps Take Back Event Results - April 27th**

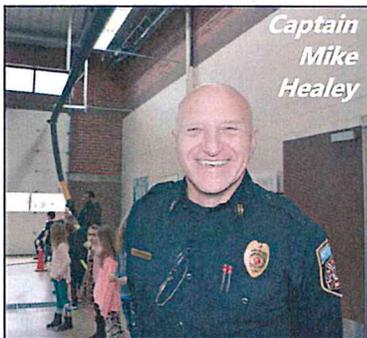
- 168 participants dropped off unused & outdated medicine & sharps
- 1,949 pounds of medication and 817 pounds of sharps were collected

A huge **THANK YOU** goes out to the Muskegon Area Medication Disposal Program and all the volunteers.

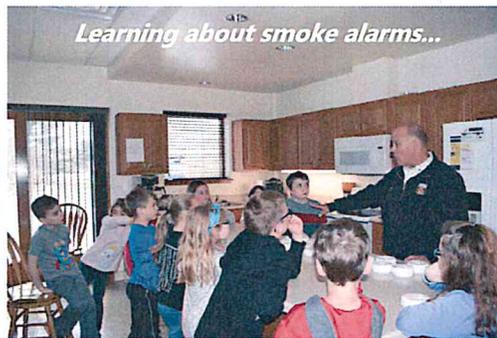




*Churchill Station #3 Tour Visit 4/11/19*



*Captain  
Mike  
Healey*



*Learning about smoke alarms...*



*fire gear...*



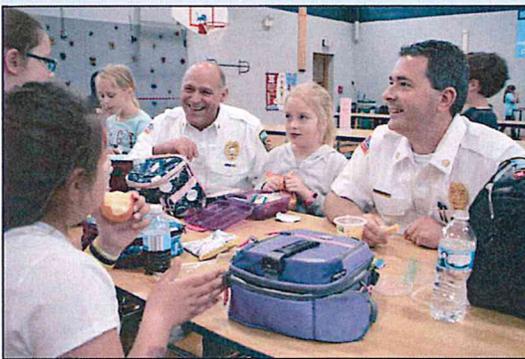
*And fire equipment!*



*The kids also participated in a agility test.*



*During the Churchill Elementary Station #3 tour four kids won 'lunch with the Fire Chief' when playing a smoke alarm game.*





**Monthly Report - Ordinance APRIL 2019**

Name	Enforcement Number	Inspection Type	Address Display String	Date Completed	Date Scheduled
Don VanderKooi	EN19-0042	Follow-Up	1562 GOODY RD	04/04/2019	04/03/2019
Don VanderKooi	EN19-0043	Initial	1109 BELLWAY AVE	04/04/2019	04/03/2019
Don VanderKooi	EN19-0044	Initial	1038 BELLWAY AVE	04/04/2019	04/03/2019
Don VanderKooi	EN19-0035	Follow-Up	1153 SUNSET LN	04/04/2019	04/04/2019
Don VanderKooi	EN19-0047	Initial	4285 AIRLINE RD	04/05/2019	04/05/2019
Don VanderKooi	ECodeE17-0099	Follow-Up	875 WENDOVER BLVD	04/05/2019	04/05/2019
Don VanderKooi	EN19-0035	Follow-Up	1153 SUNSET LN	04/05/2019	04/05/2019
Don VanderKooi	EN19-0067	Initial	2148 SEMINOLE RD	04/15/2019	04/05/2019
Don VanderKooi	EN19-0049	Initial	1628 SEMINOLE RD	04/09/2019	04/08/2019
Don VanderKooi	EN19-0048	Initial	2360 LINCOLN PARK DR	04/09/2019	04/08/2019
Don VanderKooi	EN19-0046	Initial	2094 PLAINFIELD AVE	04/09/2019	04/08/2019
Don VanderKooi	EN19-0050	Initial	819 WINSLOW CT	04/10/2019	04/09/2019
Don VanderKooi	EN19-0055	Initial	2901 WORDEN ST	04/12/2019	04/11/2019
Don VanderKooi	EN19-0036	Follow-Up	883 MONA BROOK RD	04/12/2019	04/11/2019
Don VanderKooi	EN19-0053	Initial	1256 WEALTHY AVE	04/12/2019	04/11/2019
Don VanderKooi	EN19-0056	Initial	4155 NOB HILL DR	04/12/2019	04/11/2019
Don VanderKooi	EN19-0038	Follow-Up	2901 WORDEN ST	04/16/2019	04/11/2019
Don VanderKooi	EN19-0037	Follow-Up	1411 CHERRY AVE	04/12/2019	04/11/2019
Don VanderKooi	EN19-0057	Initial	1111 W NORTON AVE	04/11/2019	04/12/2019
Don VanderKooi	EN19-0058	Initial	5319 MARTIN RD	04/12/2019	04/12/2019
Don VanderKooi	EN19-0060	Initial	1377 E HILE RD	04/12/2019	04/12/2019
Don VanderKooi	ECodeE15-0319	Follow-Up	1058 E BROADWAY AVE	04/12/2019	04/12/2019
Don VanderKooi	EN18-0150	Follow-Up	1267 SHETTLER RD	04/16/2019	04/15/2019
Don VanderKooi	EN19-0061	Initial	3929 HIGHGATE RD	04/16/2019	04/15/2019
Don VanderKooi	EN19-0049	Follow-Up	1628 SEMINOLE RD	04/18/2019	04/15/2019
Don VanderKooi	EN19-0062	Initial	930 E BROADWAY AVE	04/18/2019	04/16/2019
Don VanderKooi	EN19-0063	Initial	3262 LINCOLN ST	04/18/2019	04/17/2019
Don VanderKooi	EN19-0044	Follow-Up	1038 BELLWAY AVE	04/17/2019	04/17/2019
Don VanderKooi	EN19-0042	Follow-Up	1562 GOODY RD	04/18/2019	04/17/2019
Don VanderKooi	EN19-0047	Follow-Up	4285 AIRLINE RD	04/17/2019	04/17/2019
Don VanderKooi	EN19-0064	Follow-Up	1165 SUNSET LN	04/04/2019	04/18/2019
Don VanderKooi	EN19-0066	Initial	875 WENDOVER BLVD	04/30/2019	04/19/2019
Don VanderKooi	EN19-0070	Initial	2066 RENEER AVE	04/23/2019	04/19/2019
Don VanderKooi	EN19-0067	Follow-Up	2148 SEMINOLE RD	04/30/2019	04/19/2019
Don VanderKooi	EN19-0071	Initial	1642 RITTER DR	04/23/2019	04/22/2019
Don VanderKooi	EN19-0046	Follow-Up	2094 PLAINFIELD AVE	04/30/2019	04/22/2019
Don VanderKooi	EN19-0072	Initial	1530 SUNSET POINT DR	04/23/2019	04/23/2019
Don VanderKooi	EN19-0049	Follow-Up	1628 SEMINOLE RD	05/01/2019	04/24/2019
Don VanderKooi	EN19-0055	Follow-Up	2901 WORDEN ST	05/01/2019	04/25/2019
Don VanderKooi	EN19-0079	Posted Non-Occupi	1754 W NORTON AVE	04/25/2019	04/26/2019
Don VanderKooi	EN19-0075	Initial	1368 AIRPORT RD	04/29/2019	04/29/2019
Don VanderKooi	EN19-0017	Follow-Up	2148 SEMINOLE RD	04/30/2019	04/29/2019
Don VanderKooi	EN19-0061	Follow-Up	3929 HIGHGATE RD	04/18/2019	04/29/2019
Don VanderKooi	EN19-0042	Follow-Up	1562 GOODY RD	05/01/2019	04/29/2019



**Ordinance Category Totals - APRIL 2019**

<a href="#">Ordinance - Inoperable &amp; Unlicensed Vehicles</a>	5
<a href="#">Ordinance - Junk &amp; Debris</a>	9
<a href="#">Ordinance - Weeds/Tall Grass/Leaves</a>	6
	<b>20</b>

Date Filed	Address Display String	Status	Category
04/02/2019	930 E BROADWAY AVE	Open - Complaint Received	Ordinance - Inoperable & Unlicensed Vehicles
04/03/2019	3262 LINCOLN ST	Open - Complaint Received	Ordinance - Inoperable & Unlicensed Vehicles
04/05/2019	875 WENDOVER BLVD	Open - Complaint Received	Ordinance - Inoperable & Unlicensed Vehicles
04/08/2019	1642 RITTER DR	Closed - Complied	Ordinance - Inoperable & Unlicensed Vehicles
04/25/2019	681 W HILE RD	Open - Complaint Received	Ordinance - Inoperable & Unlicensed Vehicles
			<b>5</b>

Date Filed	Address Display String	Status	Category
04/04/2019	1165 SUNSET LN	Open - Complaint Received	Ordinance - Junk & Debris
04/08/2019	2066 RENEER AVE	Closed - Complied	Ordinance - Junk & Debris
04/09/2019	1530 SUNSET POINT DR	Open - 1st Letter Sent	Ordinance - Junk & Debris
04/12/2019	1368 AIRPORT RD	Open - Complaint Received	Ordinance - Junk & Debris
04/22/2019	3511 BRENTWOOD ST	Open - Complaint Received	Ordinance - Junk & Debris
04/24/2019	890 E NORTON AVE	Open - Complaint Received	Ordinance - Junk & Debris
04/25/2019	487 WENDOVER BLVD	Open - Complaint Received	Ordinance - Junk & Debris
04/25/2019	4735 GRAND HAVEN RD	Open - Complaint Received	Ordinance - Junk & Debris
04/29/2019	157 FIRST AVE	Open - Complaint Received	Ordinance - Junk & Debris
			<b>9</b>

Date Filed	Address Display String	Status	Category
04/01/2019	3929 HIGHGATE RD	Closed - Complied	Ordinance - Weeds/Tall Grass/Leaves
04/05/2019	2148 SEMINOLE RD	Open - Complaint Received	Ordinance - Weeds/Tall Grass/Leaves
04/05/2019	1920 SARASOTA CT		Ordinance - Weeds/Tall Grass/Leaves
04/12/2019	3550 HIAWATHA DR	Open - Complaint Received	Ordinance - Weeds/Tall Grass/Leaves
04/29/2019	1335 MARIANNE AVE	Open - Complaint Received	Ordinance - Weeds/Tall Grass/Leaves
04/29/2019	1351 MARIANNE AVE	Open - Complaint Received	Ordinance - Weeds/Tall Grass/Leaves
			<b>6</b>



ORDINANCE ENFORCEMENT SIGNS - APRIL 2019

Type	Location	Owner	FD Relocated	FD Returned	FD Removed	Owner Removed	Status	Resolved	
Property for Sale	Porter and Henry St.	Carol Bretz 231-736-7368		2	1		Closed	04/30/2019	
Advertisement	E. Sternberg and Grand Haven Rd.	Thomas Griffin Revelation Lawn & Snow			1		Closed	04/30/2019	
Advertisement	E. Sternberg and Harvey St.	Thomas Griffin Revelation Lawn & Snow			1		Closed	04/30/2019	
Advertisement	Harvey St. and 31	Leading Edge Sewing 231-788-6101			1		Closed	04/30/2019	
Advertisement	W. Norton Ave. and McCracken	Great Lakes Waterproofing 1-888-448-2351			1		Closed	04/30/2019	
<b>Total</b>							<b>2</b>	<b>5</b>	<b>7</b>

**@nortonshoresfd**  
**April 2019**

**Most Active Posts**

**Norton Shores Fire Department**  
 Published by Stacy Stehouwer (7) · April 25 at 5:02 PM · 🌐

\*UPDATE\* The bridge issue was resolved by 5:44pm



NIXLE.US  
**AVOID US31 due to a bridge malfunction, from City of Grand Haven : Nixle**  
 GHDPSS advises you to AVOID US31 due to traffic congestion caused by the drawbridge.

👍 **Get More Likes, Comments and Shares**  
 Boost this post for \$10 to reach up to 6,200 people.

**4,541** People Reached      **624** Engagements

👤 Emily Jean, John D. Cole and 17 others      6 Comments 48 Shares

👍 Like    💬 Comment    ➦ Share

**Performance for Your Post**  
**4,541** People Reached

**81** Reactions · Comments & Shares

11 Like	11 On Post	0 On Shares
1 Love	1 On Post	0 On Shares
1 Haha	1 On Post	0 On Shares
6 Wow	6 On Post	0 On Shares
1 Angry	1 On Post	0 On Shares
6 Comments	6 On Post	0 On Shares
55 Shares	48 On Post	7 On Shares

[Boost Post](#)

**Norton Shores Fire Department**  
 Published by Marc Topping (7) · April 14 at 10:07 PM · 🌐

Your Norton Shores Firefighters have responded to multiple weather-related incidents throughout the day today. Currently, most of the problem areas where our units have been standing by on wires down, have since been cleared by Consumers Energy crews. Unit 481 is currently standing by at our last remaining trouble area in the 1700 block of Ritter Dr, where secondary power lines are down across the roadway, blocking resident's access in and out of their neighborhood. Please use caution as you venture out on your morning commute, as travel may still be difficult.

👍 **Get More Likes, Comments and Shares**  
 Boost this post for \$10 to reach up to 6,200 people.

**2,107** People Reached      **330** Engagements

👤 Jean K. Wimmer, Carol Donohue and 52 others      9 Comments 9 Shares

👍 Like    💬 Comment    ➦ Share

**Performance for Your Post**  
**2,107** People Reached

**75** Reactions · Comments & Shares

53 Like	49 On Post	4 On Shares
5 Love	5 On Post	0 On Shares
8 Comments	8 On Post	0 On Shares
9 Shares	9 On Post	0 On Shares

**255** Post Clicks

0 Photo Views	0 Link Clicks	255 Other Clicks
---------------	---------------	------------------

NEGATIVE FEEDBACK

**Norton Shores Fire Department is at Mona Shores High School.**  
 Published by Don VanderKooi (7) · April 8 at 2:18 PM · Muskegon · 🌐

Mona Shores seniors learning true LIFE skills. CPR  
 #monashoreshighschool #monashores #cpr #cprtraining #nortonshoresfire @Mona Shores High School



**Performance for Your Post**  
**1,852** People Reached

**103** Reactions · Comments & Shares

69 Like	74 On Post	15 On Shares
8 Love	8 On Post	0 On Shares
3 Comments	3 On Post	0 On Shares
3 Shares	3 On Post	0 On Shares

**274** Post Clicks

170 Photo Views	0 Link Clicks	104 Other Clicks
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NEGATIVE FEEDBACK

1 Hide Post      0 Hide All Posts  
 0 Report as Spam      0 Unlink Page

Reported stats may be delayed from what appears on posts