



AGENDA 7a-2
DATE 4-16-19

Robert L. Gagnon, Fire Chief

FIRE DEPARTMENT MONTHLY REPORT March 2019

Protecting Your Future





Administration

The information contained in this report serves as a representation of the hard work and dedication put in by the men and women of the Norton Shores Fire Department. Their commitment to the City and our Department helps to make it possible to achieve our overall mission which is *Protecting your Future.*

Monthly Stats

- 237 Calls for Service the NSFD responded to
- 17 Training Sessions were held and consisted of
 - Med 1: CPR Recertification1 Dive Training
 - Med 3: MABEES & Narcan Admin
 - Med 5: Bleeding Control/Trauma
 - Med 7: Documentation & Assessment
 - Med 8: PEDS Assessment & Trauma
 - Dive Training
- 1 Pre-Incident Survey Tour was attended
- 3 Meetings were conducted
- 1 CPR/AED class was taught

Safe Kids West Michigan

The second Monday of each month from 10:00 am to 1:00 pm the Norton Shores Fire Department hosts an event at Fire Station #3 for the Safe Kids car seat inspections.

- This Month:
- ▶ 18 car seat inspections
 - ▶ 11 new car seats distributed to families in need
 - ▶ A value of \$605.00



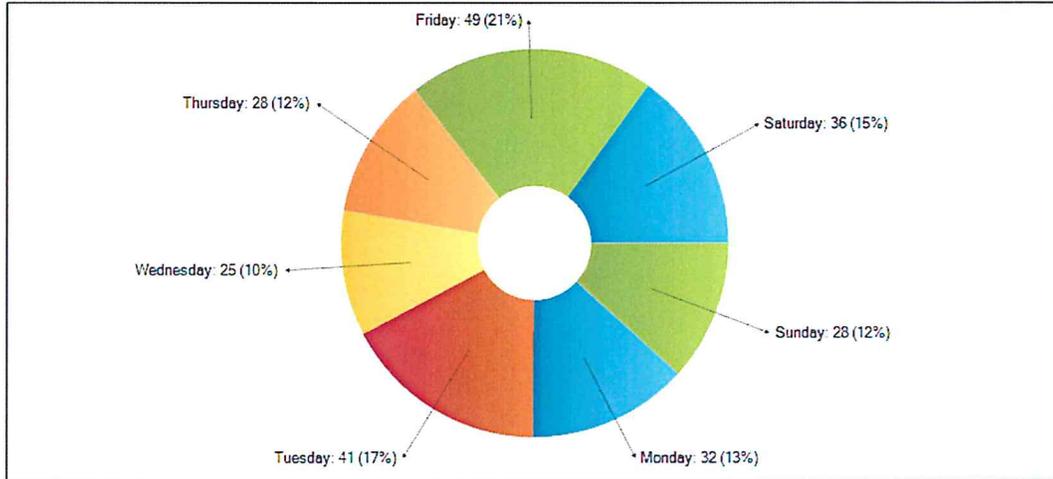
FOIA Requests

- | | | | |
|-----------|------------------|-----------|------------------|
| • 3/6/19 | 950 W Norton Ave | • 3/20/19 | 1697 Henrick Rd |
| | 3530 Henry St | • 3/21/19 | 1697 Hendrick Rd |
| • 3/12/19 | 1536 Norwich Ave | | 685 W Summit Ave |
| • 3/19/19 | 3355 Henry St | • 3/22/19 | 1536 Norwich Ave |

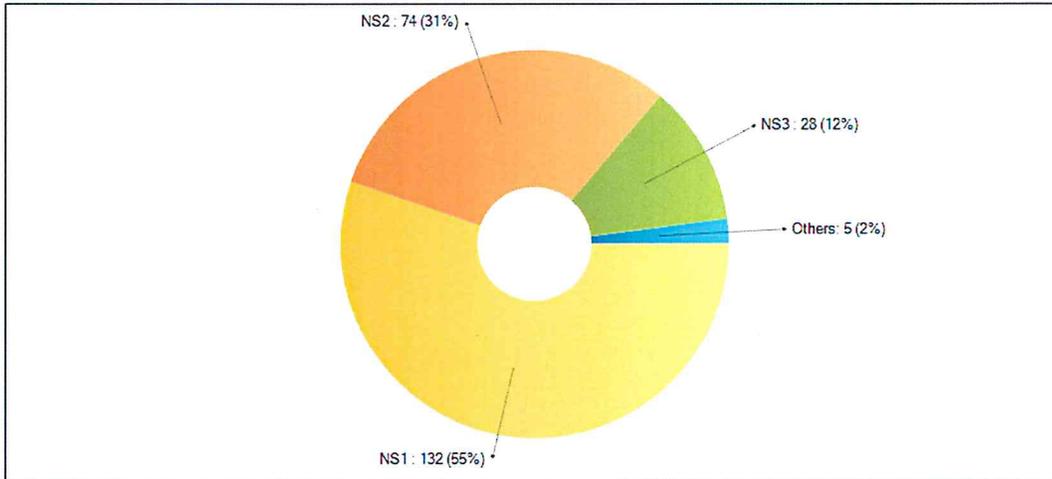
Smoke Alarm Install Requests

- 3 requests were made through the Fire Department

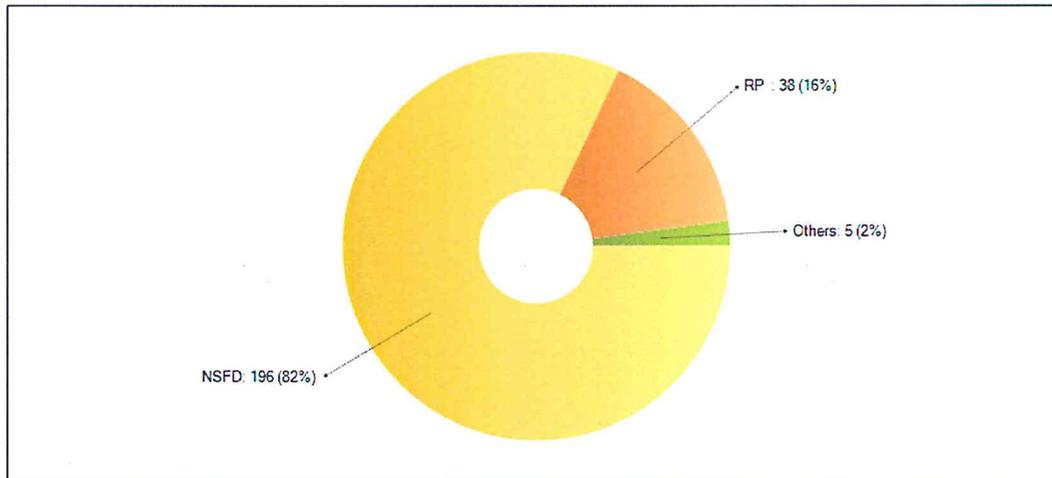
Calls For Service By Day of Week



Calls For Service By Fire Station



Calls For Service By District





Canteen 450 responded to 3 calls for the Month of MARCH 2019

Number of Responses:	This Month	Fiscal YTD
Norton Shores	1	5
Muskegon Fire		4
Muskegon Heights	2	6
Muskegon Twp		2
Blue Lake Twp		
Casnovia		
Crockery Twp		1
Dalton		2
Egelston		2
Ferrysberg		
Fruitport		1
Grand Haven Twp		
Grant Twp/Oceana		1
Montague		
N. Muskegon		1
Ravenna		
Spring Lake Twp		1
White Lake		1
Total Runs:	3	27

Items Served:	This Month	Fiscal YTD
Coffee (cups)	40	558
Lemonade (gals)		
Hot Chocolate (cups)	1	169
Snacks/Cakes		
Donuts (doz)		
Gatorade	33	503
BBQ		
Sandwiches		
Bottled Water	27	512

Donated Hours YTD:	
Operational Hours:	75
Staff Hours:	362

Deputy Chief Joe Kinnucan

APPARATUS AND EQUIPMENT

Brush Truck 481

The pulse oximeter was found to be defective and was replaced with a spare.

CO Monitors

New passive monitor Carbon monoxide monitors were purchased and placed on our medical response bags. This will allow for monitoring of the deadly gas when in situation we would not normally expect it to be present, protecting us and our patients.



The Clip CO monitor, now found on the NSFD Medical bags. It's the about the size of a small cell phone

Engine 422

Engine 422 was sent to Grand Rapids for transmission repair.

Unit was sent to City Garage to repair defective window operation mechanism.

Quick Attack 413

The recirculation and foam valves were defective. Station personnel rebuilt both items.

FACILITIES

Station #1

Some interior painting was completed over an old door area that was blocked in.

The radiant heaters in the garage became defective. Northside Heating and Cooling came out and fix the issue.

Station #3

Garage door #4 suddenly let loose from the opener and fell. Affordable Door and Gate came out and repaired the defect.

PERSONNEL TRAINING AND ACTIVITIES

Department personnel finished up fit testing on all required respirators and SCBA.

Training this month included documentation, which included items such as good report writing, the importance of documentation from a patient care and med/legal perspective, and a refresher on the new reporting system, RedNMX. Also covered this month was trauma/bleeding control and pediatric trauma/assessment.



A training simulator depicting gun and knife wounds, utilized to train on bleeding control techniques.

Blue shift personnel were given a pre-incident tour of Sherman Bowling.

Department personnel provided representation at former Part-Time Firefighter Walt Riley's funeral at Sytsema's on Harvey Street.

The hiring process for the three new Full-Time Firefighter-Drivers begun this month with written testing at the Mona Shores High School computer lab for qualifying applicants.

PERSONNEL TRAINING AND ACTIVITIES



Norton Shores assisted Fruitport on 3/28/19 at 3289 S. Walker Rd.



Vehicle fire on 3/12/2019 at 3355 Henry St.

Hours of Off-Duty Paid Training	Hours
MEETING-Awards Committee Meeting 3/18/2019	1.5
MEETING-Command Staff Meeting 3/11/2019	3
TRAINING-Dive Team 3/10/2019	6.5
TRAINING-Employee Safety Training 3/3/2019	1
3/8/2019	1
3/10/2019	1
3/11/2019	1
3/18/2019	1
3/23/2019	1
TRAINING-ERT Training 3/20/2019	17
TRAINING-MED CPR/AED 3/4/2019	5.5
3/9/2019	8.25
TRAINING-MED Documentation 3/6/2019	10.5
TRAINING-MED iGel 3/24/2019	1
TRAINING-MED PEDS Assessment/Trauma 3/20/2019	3.5
3/26/2019	2
TRAINING-SMEMSIC Conference 3/7/2019	15.5
3/8/2019	26.75
3/9/2019	17.5
3/10/2019	10
3/21/2019	13
Grand Total	147.5

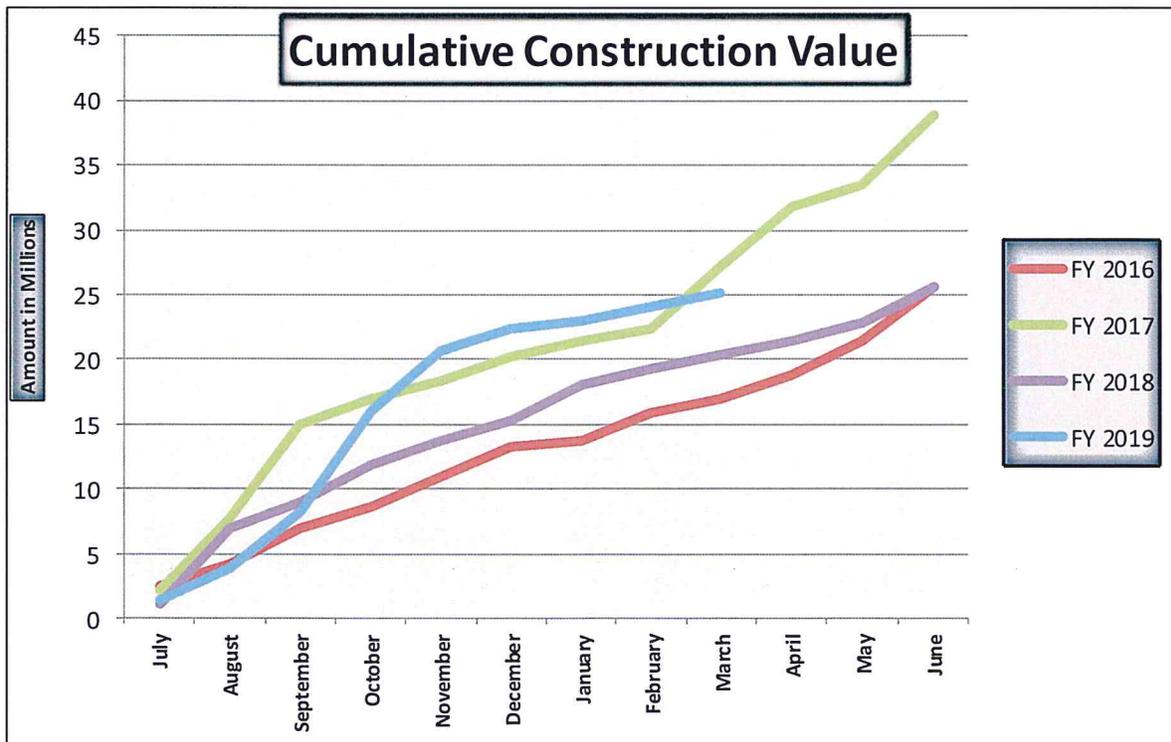
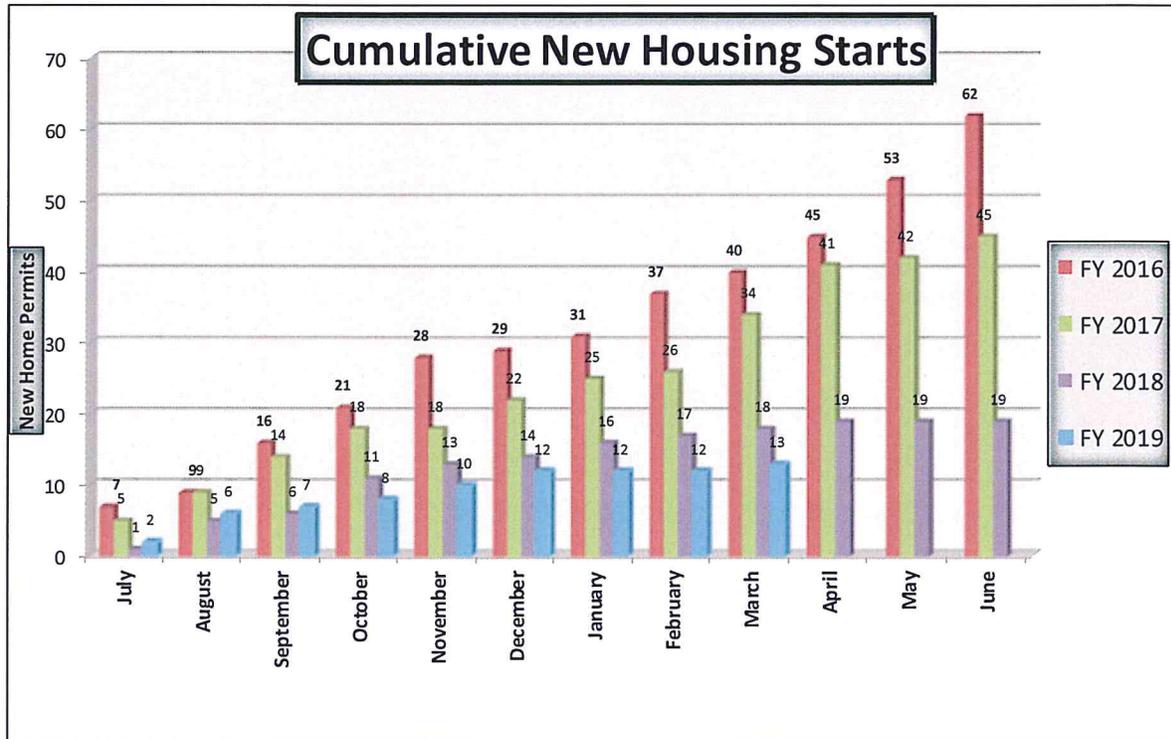


Building Official Todd Kempf

BUILDING PERMITS		
Category	Number of Permits	Construction Value
Commercial; Add/Alter/Repair	6	\$ 98,500.00
Demolition	4	\$ 16,000.00
Mobile Homes	1	\$ 40,220.00
Pool/Hot Tub	1	\$ 45,000.00
Residential; New Single Family	1	\$ 399,000.00
Residential; Add/Alter/Repair	11	\$ 161,636.00
Roofing/Siding/Windows & Door	27	\$ 180,822.00
Signs	2	\$ 19,500.00
TOTAL	53	\$ 960,678.00

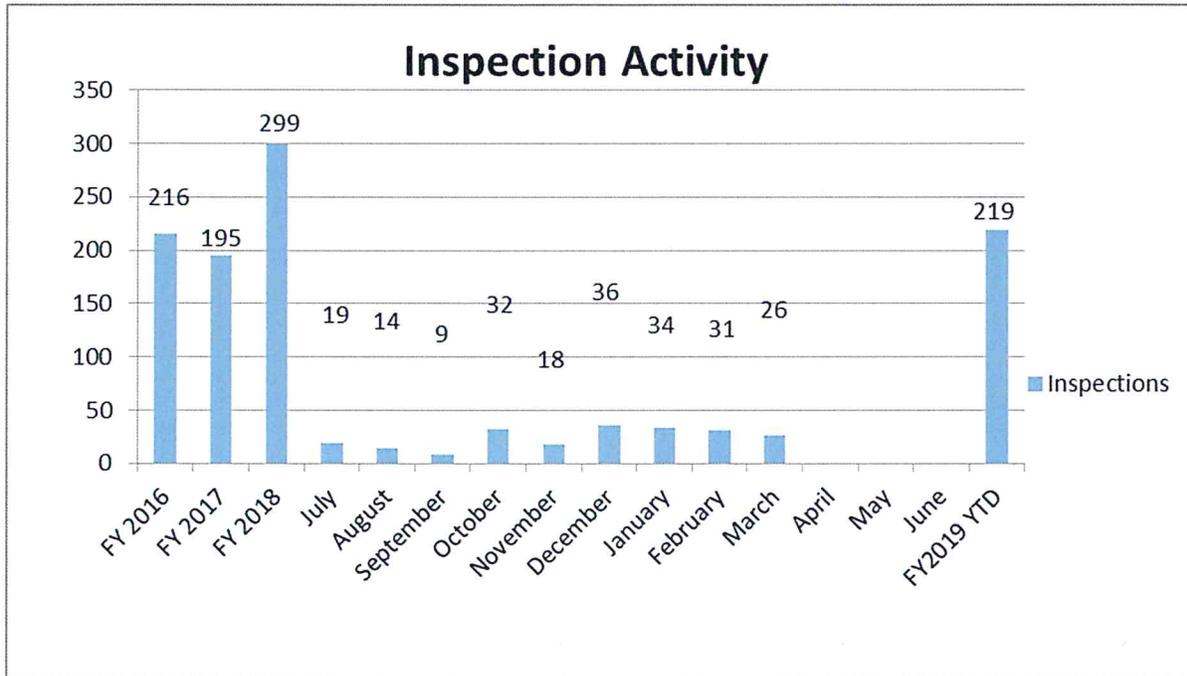
TRADE PERMITS	
Type of Permit	
Electrical	124
Mechanical	60
Plumbing	20
TOTAL	204

BUILDING PERMIT SUMMARY				
	To Date	March	March	March
	FY 2019	FY 2019	FY 2018	FY 2017
Bldg. Permits:	613	53	59	57
Total Fees:	\$ 376,842.00	\$ 33,713.00	\$ 32,467.00	\$ 58,991.00
Total Value:	\$ 25,130,877.00	\$ 960,678.00	\$ 1,084,153.00	\$ 4,710,022.00



Fire Marshal Ted Karnitz

INSPECTION ACTIVITIES



INSPECTIONS/SITE VISITS

	Norton Shores	Roosevelt Park
Fire Safety Inspections	8	3
Re Inspections	10	0
Site Visits	4	1

PLAN REVIEWS/INSTALLS/FFRTK

New Home Approvals	3
Fire Fighter Right to Know Updates	133
Plan Reviews (Building)	3
FOIA/CDBG Requests	1
Fire System Reviews	3
Lock Boxes Installations/Updates	1
Site Plan Reviews	6
Smoke Alarm Installs	11

SMOKE ALARM INSTALLS

- Total NSFD Installs – 397 Residences/1869 Alarms Installed
 - FY 2019 YTD – 70 Residences/312 Alarms Installed
 - March 2019 – 4 Residences/11 Alarms Installed
 - Norton Shores – 3 Residences/11 Alarms Installed
 - Roosevelt Park – 1 Residences/0 Alarms Installed

FOIA/CDBG REQUESTS

- FY 2019 YTD – 25
 - March 2019
 - FOIA Requests (1)
 - 3530 Henry St.
 - CDBG Requests (0)

FIRE INVESTIGATIONS

Norton Shores/Roosevelt Park

0

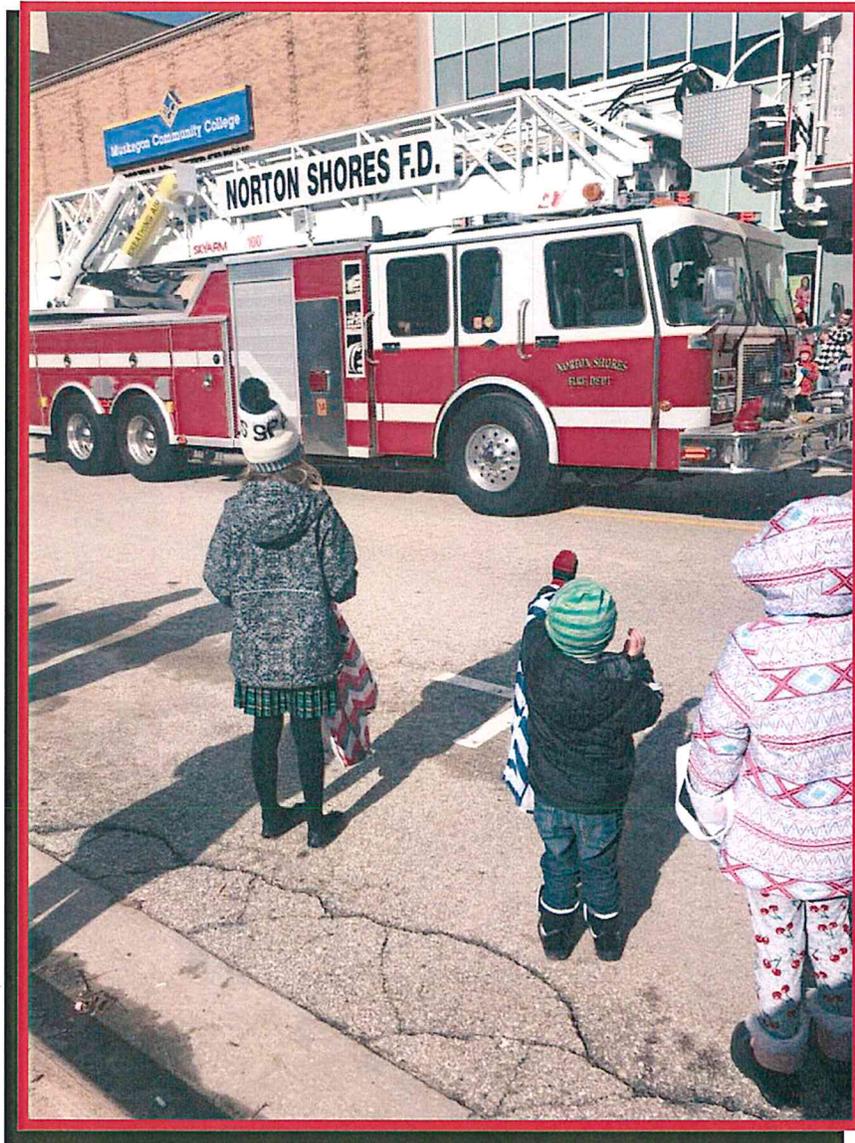
- 1697 Hendrick Rd.

Muskegon County

0

PUBLIC EVENTS

- FY 2019 YTD – 30
 - March 2019 – (3)
 - Lincoln Park Elementary – Reading with Heros
 - Calvin Christian Reformed Church – Community CPR/AED Training
 - St. Patrick’s Day Parade – Muskegon



*NSFD participating in the Muskegon St. Patrick’s Day parade
downtown Muskegon.*



March 2019

Most Active Posts

1.

Norton Shores Fire Department
 Published by Stacy Stehouwer [?] · March 1 · 🌐

Help spread the word

city of
Norton Shores
 fire department

**FREE Community Event:
 CPR/AED Training**
 (NOT a Certification Class)

WHEN:
 Tuesday, March 12, 2019
 Starts at Noon
 (training will take approx. 1 hour)

WHERE:
 Calvin Christian Reformed Church
 973 W. Norton Ave, Norton Shores, MI



To attend, you MUST call & SIGN UP
 Call MaryAnn at Calvin Christian
 616-842-2331

Find us on
 Facebook @nortonshoresfd

Performance for Your Post

12,759 People Reached

311 Reactions, Comments & Shares #

123 Like	45 On Post	78 On Shares
6 Love	2 On Post	4 On Shares
31 Comments	11 On Post	20 On Shares
151 Shares	147 On Post	4 On Shares

279 Post Clicks

87 Photo Views	0 Link Clicks #	192 Other Clicks #
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NEGATIVE FEEDBACK

3 Hide Post	2 Hide All Posts
0 Report as Spam	0 Unlike Page

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12,759 People Reached 590 Engagements [Boost Post](#)

👍👍 Jennifer Burns, Marcia Beck and 44 others 6 Comments 147 Shares

👍 Like 💬 Comment ➦ Share

2.

Norton Shores Fire Department
Published by Stacy Stehouwer [?] · March 8 at 9:09 AM · 🌐

Please read this flyer and watch the video's posted to our page about the upcoming ballot proposal on May 7, 2019. This proposal is asking for additional surcharge funds to help keep everyone in our community safe by updating our current radio system, which is out-of-date, to a digital communication system. Updating this system would allow us to have a more advanced system which has the potential of shortening our response time and will make Muskegon comparable to 84 other counties in Michigan.

We ALL Rely on 9-1-1!
9c a day

Public Safety Muskegon Central Dispatch 9-1-1 on the ballot May 7, 2019

The public safety radio network and communication infrastructure needs to be replaced. A reliable communication network, with a backup, is critical for citizens and public safety throughout Muskegon County. Our 29 Police, Fire, EMS, and 9-1-1 dispatch agencies are using an analog communication system when 73 out of 84 counties have moved to digital communications. Attached is an audio clip of radio transmission that occurs on a daily basis between police or fire responders and dispatch. This radio transmission is unacceptable and when seconds count, police officers, firefighters, paramedics, and dispatchers need to be heard the first time, because they may not get a second chance.

The current funding is no longer sufficient and requires additional surcharge funds to make the necessary changes, which will replace and update the following items:

- **Radios** - Build five new towers to join the Statewide 800 MHz digital radio network and purchase 1700 radio devices for all public safety agencies throughout Muskegon County. The current VHF system has components that can no longer be serviced and are unreliable.
- **Mobile Data Computers** - Current computers need to be replaced. When repairs are possible, and if parts are available, it is costly as the computers are no longer made. The computers are used by the responders for their day-to-day tasks and provide them with important information about calls for service, in real time from dispatch.
- **Fiber Optic Network Backup** - There is no backup to the countywide fiber network. If there is a fiber line damaged or cut, public safety no longer has connectivity for administrative phones, shared data records, computer connectivity or redundant radio backup.
- **Facility** - The server room is over capacity as there is no more room for additional equipment. Additionally, the current cooling unit is no longer reliable, and additional space is required for equipment and staff.
- **Revolving Capital Replacement Fund** - A revolving fund needs to be established to plan for replacement cost for radios, computers, 9-1-1 phone equipment, software and associated maintenance costs.

A surcharge will allow public safety 9-1-1 to make the necessary improvements over the next thirteen years. The requested surcharge will not exceed \$2.75 per month and will begin July 1, 2019.

Additional detailed information about any of these topics, ballot language, and informational video/audio clips can be found at the following locations:

Website: www.mc911.net
Facebook: <https://www.facebook.com/mc911>
Email: vose@mc911.net

Performance for Your Post

4,105 People Reached

128 Reactions, Comments & Shares /

64 Like	37 On Post	27 On Shares
4 Love	3 On Post	1 On Shares
3 Angry	3 On Post	0 On Shares
18 Comments	13 On Post	5 On Shares
39 Shares	39 On Post	0 On Shares

267 Post Clicks

53 Photo Views	1 Link Clicks /	213 Other Clicks /
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NEGATIVE FEEDBACK

1 Hide Post	0 Hide All Posts
0 Report as Spam	0 Unlike Page

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3.

Norton Shores Fire Department added a new photo to the album: For the Kids
Published by Stacy Stehouwer [?] · March 12 at 11:24 AM · 🌐

NSFD Word Search 3 2019. Can you find Chief Gagnon's name? To access this and print from the web, go to: https://docs.google.com/.../1_JI3DOG3YAnUJbd3zHufNznj3f.../edit.

NSFD Word Search 3.2019

Name: _____ Date: _____

Find and circle each of the words from the list below. Words may appear forwards or backwards, horizontally or vertically in the grid.

A	O	A	L	U	P	R	E	C	S	E	A	Y	B	D	A	N	G	E	R	A	M
I	B	R	L	A	F	E	A	I	W	N	A	J	E	O	C	Z	N	U	U	G	A
Q	A	E	I	F	S	D	E	X	T	R	I	C	A	T	I	O	N	P	E	C	T
A	B	K	E	E	F	D	E	X	T	I	N	G	U	I	S	H	E	R	E	P	O
Q	R	N	U	U	E	A	G	U	T	R	A	I	N	I	N	G	C	E	O	I	T
S	A	T	K	U	L	Y	U	E	R	M	F	R	O	P	E	H	E	L	P	B	
F	E	T	E	S	A	L	A	R	M	S	A	P	H	W	J	H	A	C	U	O	
I	G	A	N	N	E	U	F	C	Q	A	S	D	O	N	Y	E	N	G	I	N	E
R	M	W	A	T	E	R	A	I	D	F	K	S	S	E	F	I	R	E	D	E	N
E	R	P	N	D	O	H	K	F	K	E	G	T	E	G	N	P	E	D	O	P	I
D	A	Q	T	I	I	F	C	S	A	T	N	O	T	Y	O	S	O	H	P	A	A
E	L	S	T	A	T	I	O	N	S	Y	U	O	B	X	I	I	Y	E	B	C	T
P	A	N	Q	C	R	R	S	T	N	E	S	B	R	O	T	I	L	A	S	P	
A	E	H	I	E	A	B	A	E	E	N	R	E	R	I	U	I	S	M	D	E	A
R	K	I	O	D	E	P	U	T	Y	C	H	I	E	F	A	I	L	E	G	D	C
T	O	N	I	C	H	I	E	F	G	A	G	N	O	N	C	P	T	T	E	A	R
M	M	Z	D	K	B	U	N	E	O	N	C	H	P	D	I	W	E	R	C	N	U
E	S	A	A	E	M	E	R	G	E	N	C	Y	T	N	E	D	I	C	C	A	T
N	E	C	R	L	U	E	Q	U	I	P	M	E	N	T	L	G	A	Y	A	S	
T	U	H	I	V	A	E	C	R	A	W	L	I	M	R	E	P	O	S	X	A	L

Stations Helmet Lieutenant Oxygen Accident Equipment Captain Training Extrication
Escape Ladder Danger Badge Tanker Alarm Radio Water Safety Engine Caution
Deputy Chief Extinguisher Smoke Alarm Chief Gagnon Fire Department Emergency
Crawl Boots Gear Mask Fire Help Rope Crew Hose

Performance for Your Post

1,664 People Reached

55 Reactions, Comments & Shares /

30 Like	30 On Post	0 On Shares
1 Love	1 On Post	0 On Shares
23 Comments	23 On Post	0 On Shares
0 Shares	0 On Post	0 On Shares

188 Post Clicks

51 Photo Views	5 Link Clicks /	132 Other Clicks /
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NEGATIVE FEEDBACK

1 Hide Post	0 Hide All Posts
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ORDINANCE ENFORCEMENT ACTIVITY - MARCH 2019

Date Filed	Address Display String	Complaint	Category
03/01/2019	1536 YARMOUTH AVE	Complaint of couches and large items in the yard	Ordinance - Junk & Debris
03/05/2019	1153 SUNSET LN	Junk and debris in and around yard/property	Ordinance - Junk & Debris
03/20/2019	1562 GOODY RD	Additional Photos from Toby	Ordinance - Junk & Debris
03/20/2019	1109 BELLWAY AVE	Neighbor called to complaint about junk and debris in Ordinance - Inoperable & Unlicensed Vehicles	Ordinance - Inoperable & Unlicensed Vehicles
03/20/2019	1038 BELLWAY AVE	Neighbor called regarding an unlicensed vehicle on th Ordinance - Inoperable & Unlicensed Vehicles	Ordinance - Inoperable & Unlicensed Vehicles
03/22/2019	2094 PLAINFIELD AVE	Neighbor called regarding an unlicensed black Buick w Ordinance - Inoperable & Unlicensed Vehicles	Ordinance - Inoperable & Unlicensed Vehicles
03/22/2019	2360 LINCOLN PARK DR	Tall Grass and Weeds	Ordinance - Weeds/Tall Grass/Leaves
03/22/2019	1628 SEMINOLE RD	Leaves, branches,	Ordinance - Weeds/Tall Grass/Leaves
03/26/2019	819 WINSLOW CT	Home is "eyesore and in serious disrepair"	Ordinance - Weeds/Tall Grass/Leaves
03/27/2019	1256 WEALTHY AVE	Gray, Dodge, Pick-Up unlicensed / inoperable	Ordinance - Inoperable & Unlicensed Vehicles
03/28/2019	2901 WORDEN ST	Multiple vehicles: Cars, Trucks, Mobile home unlicens Ordinance - Inoperable & Unlicensed Vehicles	Ordinance - Inoperable & Unlicensed Vehicles
03/28/2019	4155 NOB HILL DR	Neighbor called regarding unlicensed vehicle on the p Ordinance - Inoperable & Unlicensed Vehicles	Ordinance - Inoperable & Unlicensed Vehicles
03/28/2019	1111 W NORTON AVE	Garbage bags / rubbish in back yard.	Ordinance - Junk & Debris
03/28/2019	5319 MARTIN RD	Junk & Debris, Rubbish, Unlicensed / inoperable vehic Ordinance - Junk & Debris	Ordinance - Inoperable & Unlicensed Vehicles
03/29/2019	1423 YARMOUTH AVE	Neighbor called to complaint that the front porch is fi Ordinance - Junk & Debris	Ordinance - Junk & Debris
03/29/2019	1377 E HILE RD	Junk and debris, mattresses, water heater, misc. rubb Ordinance - Junk & Debris	Ordinance - Junk & Debris
03/29/2019	1377 E HILE RD	Unlicensed / inoperable vehicles in backyard	Ordinance - Inoperable & Unlicensed Vehicles
03/29/2019	1423 YARMOUTH AVE	Leaves, maybe others dumping (unconfirmed)	Ordinance - Weeds/Tall Grass/Leaves
03/29/2019	1377 E HILE RD	Junk and Debris, Garbage by front door. Have two car Ordinance - Junk & Debris	Ordinance - Junk & Debris

ORDINANCE ENFORCEMENT SIGNS - MARCH 2019

Type	Location	Owner	FD Relocated	FD Returned	FD Removed	Owner Removed	Status	Resolved
Advertisement	Getty Ave and Summit Ave	Bed Bug Specialist (616) 350-2007 BedBugSpecialist.net			1		Closed	03/19/2019
								
Advertisement	Sternberg Rd and Harvey St	Shoreline MMP LLC ANNA DUKES 260 ADAMS HESPERIA, MI 49421			1		Closed	03/25/2019
								
					Total	2	Total	2