



AGENDA 7a-2
DATE 10-15-19

Robert L. Gagnon, Fire Chief

FIRE DEPARTMENT MONTHLY REPORT September 2019

Protecting Your Future





Administration

The information contained in this report serves as a representation of the hard work and dedication put in by the men and women of the Norton Shores Fire Department. Their commitment to the City and our Department helps to make it possible to achieve our overall mission which is *Protecting your Future.*

Monthly Stats

- **221** Call for Service the NSFD responded to
- **12** Training Sessions were held and consisted of
 - Extrication/Stabilization
 - Dive Training
 - Apparatus
 - Hazmat Training
 - ERT Team Training
- **3** Meetings were conducted
- **2** Automated CPR Demos were attended

Safe Kids West Michigan

The second Monday of each month from 10:00 am to 1:00 pm the Norton Shores Fire Department hosts an event at Fire Station #3 for the Safe Kids car seat inspections.

- This Month:
- ▶ 11 car seat inspections
 - ▶ 11 new car seats distributed to families in need
 - ▶ A value of \$605.00



Station #3 CPST, Stacy, inspected and installed **3** car seat not during the Safe Kids Event

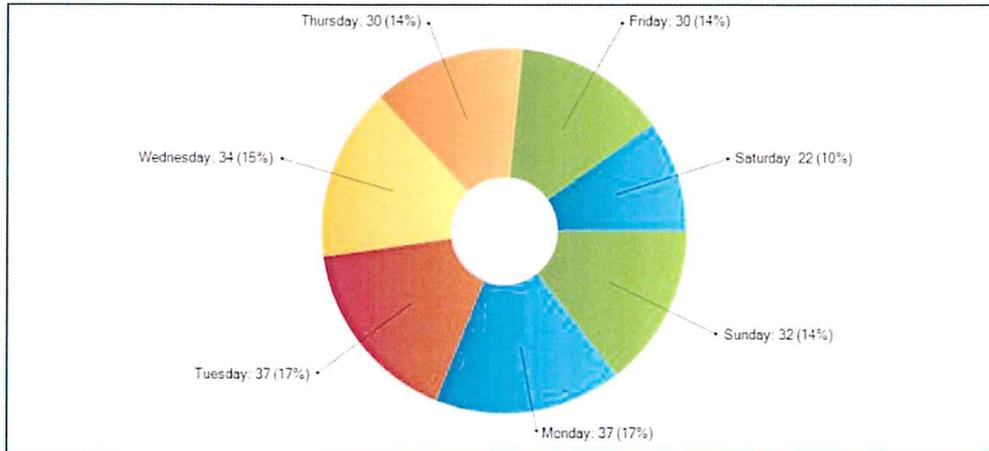
FOIA Requests

- 9/4/2019 1669 Shorewood Rd
- 9/13/2019 581 Lake Forest Ln
- 9/17/2019 3065 Henry St

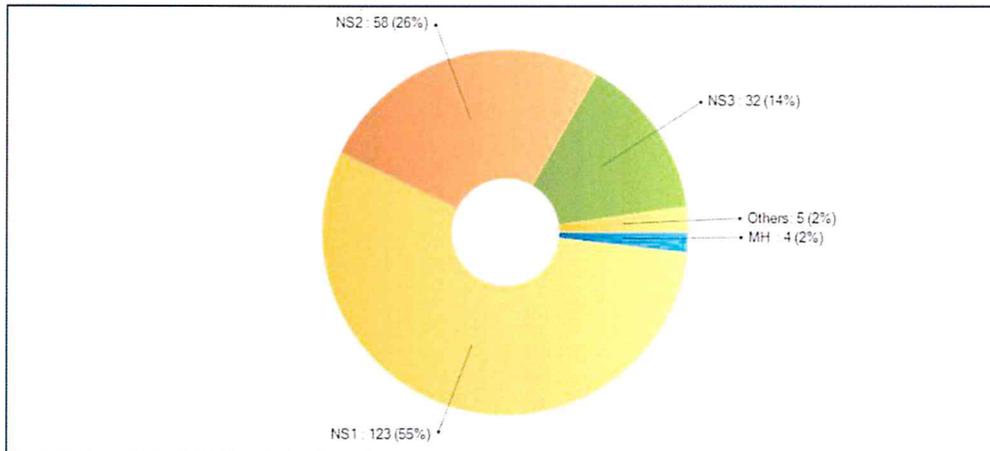
Smoke Alarm Install Requests

- 5 requests were made through the Fire Department

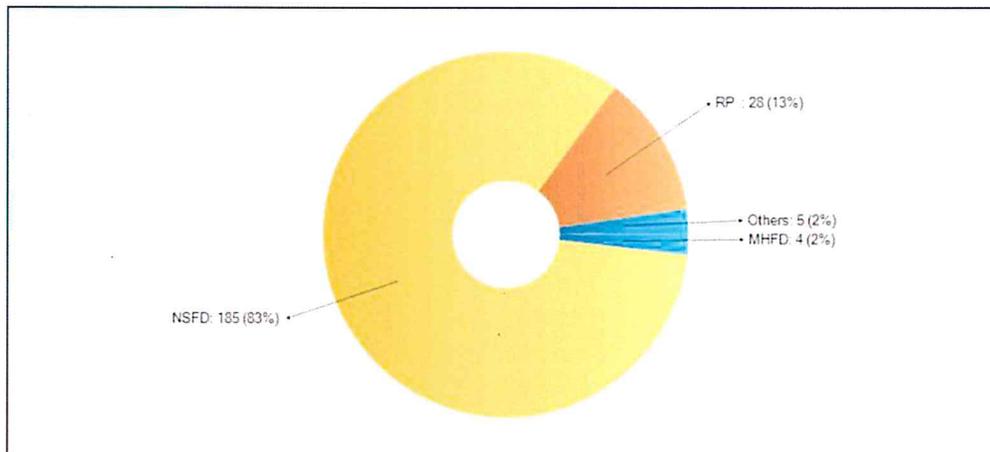
Calls For Service By Day of Week



Calls For Service By Fire Station



Calls For Service By District



Canteen 450 responded to 3 calls for the Month of SEPTEMBER 2019

Number of Responses:	This Month	Fiscal YTD
Norton Shores		4
Muskegon Fire		
Muskegon Heights	2	3
Muskegon Twp		2
Blue Lake Twp		
Casnovia		
Crockery Twp		
Dalton		
Egelston		
Ferrysberg		
Fruitport		1
Grand Haven Twp		
Grant Twp/Oceana		
Montague		1
N. Muskegon	1	2
Ravenna		1
Spring Lake Twp		
White Lake		
Total Runs:	3	14

Items Served:	This Month	Fiscal YTD
Coffee (cups)		120
Hot Chocolate (cups)		8
Gatorade	22	236
BBQ Sandwiches		48
Bottled Water	27	267



Canteen Volunteers serving food and drinks at the 2019 Public Safety Open House

Donated Hours YTD:	
Operational Hours:	48
Staff Hours:	209



Deputy Chief Joe Kinnucan

APPARATUS AND EQUIPMENT

- | | |
|-------------------|---|
| Engine 424 | The driver's side rear passenger window broke. The glass was replaced by the City Garage. |
| Boat 470 | The boat has been removed from Mona Lake for the season. The boat will remain in service on the trailer at Station #3 until winterization occurs. |
| Conf. Room Chairs | The old conference room chairs were brought to the EOC as an upgrade to what was currently there. |

FACILITIES

- | | |
|--------------------|--|
| Station #1 | Eastside bathroom sink has a defective drain. Our station personnel is working to repair it. |
| Station #2 | Quotes are being sought for the repair of a defective P-trap in the truck room. |
| Station #3 | Department personnel have begun the process of staining the front entrance area. |
| Boat dock and Lift | All boat dock and lift components have been removed from Mona Lake for the season. |

PERSONNEL TRAINING AND ACTIVITIES

The September Vehicle Extrication and Stabilization Training was conducted at the ASAP Towing & Recovery scrap yard. We were able to sharpen our skills due to their generosity in donating the vehicles.

Our department personnel worked all month preparing for our annual Public Safety Open House.

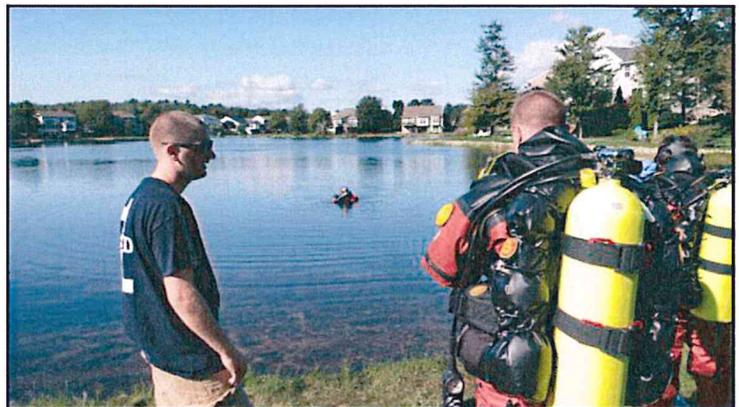
Department personnel began the fitting process for the new FY 20 turnout gear purchase.

On-duty personnel had the opportunity to sit through demonstrations of both the Lucas and the AutoPulse Automated CPR devices.

The Dive Team conducted its training in the Windflower Bay pond. The team worked on kick cycles and underwater navigation.



Pictured are the members of the Norton Shores Dive Team preparing for entry into the water for their monthly team training.



Hours of Off-Duty Paid Training	Hours
MEETING-Command Staff Meeting 9/24/2019	5
MEETING-MISC 9/3/2019	9.5
TRAINING-APPARATUS 9/25/2019	1
TRAINING-EXTRICATION 9/11/2019	1
9/12/2019	6.75
TRAINING-MISC 9/7/2019	18.5
9/19/2019	2
9/20/2019	2
TRAINING-ERT TRAINING 9/1/2019	6
9/2/2019	12.25
9/3/2019	11.75
9/4/2019	11.5
9/5/2019	11.62
TRAINING-DIVE TEAM 9/16/2019	7
Grand Total	105.87



Vehicle Accident at Airport and
 Thompson Rd. on September 4, 2019



Norton Shores Fire Dept. assisting Muskegon Heights Fire Dept.
 on September 23, 2019 at 3229 Sixth St



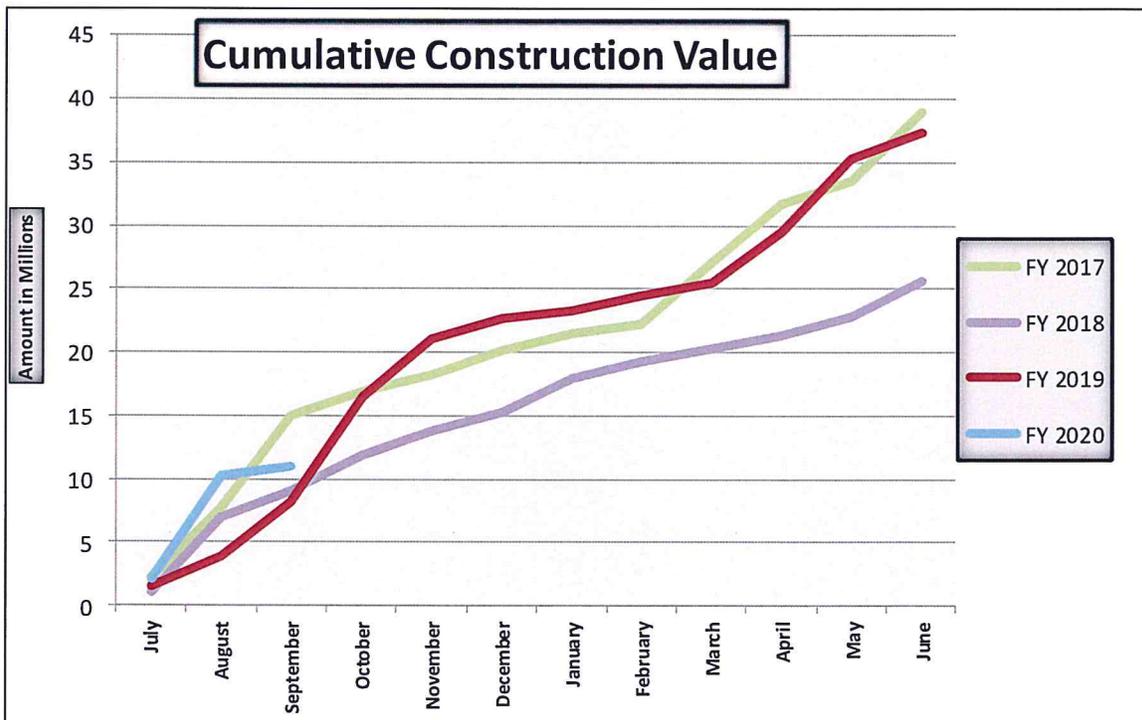
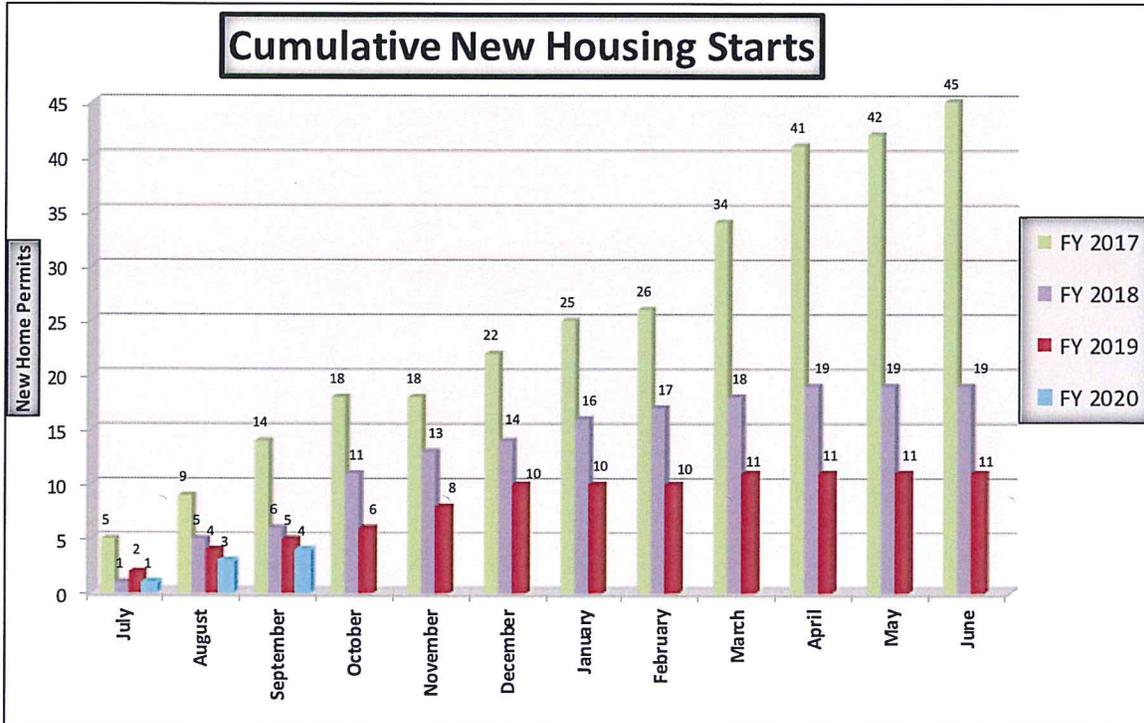
Building Division

Building Official Todd Kempf

BUILDING PERMITS		
Category	Number of Permits	Construction Value
Commercial Alteration/Repair	3	\$ 97,195
Commercial Remodel	2	\$ 1,815,828
Commercial Roofing/Siding/Windows & Door	3	\$ 39,822
Demolition	2	\$ 8,000
Mobile Homes	1	\$ 5,000
Residential Alteration/Repair	9	\$ 132,722
Residential Deck	2	\$ 22,521
Residential Garage/Carport	2	\$ 55,400
Residential New Single Family	1	\$ 240,000
Residential Pool/HotTub	1	\$ 50,000
Residential Remodel	5	\$ 67,590
Residential Roofing/Siding/Windows & Door	49	\$ 315,974
Signs	3	\$ 7,000
TOTAL	83	\$ 2,857,052

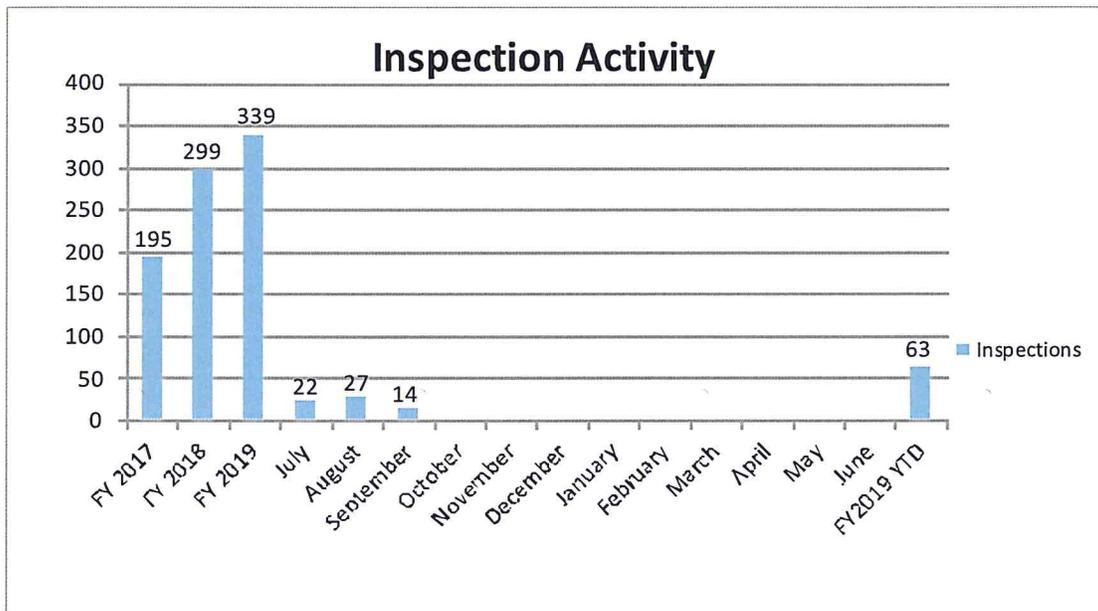
TRADE PERMITS	
Type of Permit	
Electrical	38
Mechanical	44
Plumbing	387
TOTAL	469

BUILDING PERMIT SUMMARY				
	To Date	September	September	September
	FY 2020	FY 2020	FY 2019	FY 2018
Bldg. Permits:	235	83	102	92
Total Fees:	\$178,553	\$72,509	\$61,297	\$45,532
Total Value:	\$11,009,132	\$2,857,052	\$4,285,138	\$2,049,222



Fire Marshal Ted Karnitz

INSPECTION ACTIVITIES



INSPECTIONS/SITE VISITS

	Norton Shores	Roosevelt Park
Fire Safety Inspections	4	1
Re Inspections	2	0
Site Visits	6	1

FIRE INVESTIGATIONS

Norton Shores/Roosevelt Park

0

Muskegon County

0



PLAN REVIEWS/INSTALLS/FFRTK

New Home Approvals	0
Fire Fighter Right-to-Know Updates	0
Plan Reviews (Building)	8
FOIA/CDBG Requests	2
Fire System Reviews	7
Lock Boxes Installs/Updates	0
Site Plan Reviews	9
Smoke Alarm Installs	12

SMOKE ALARM INSTALLS

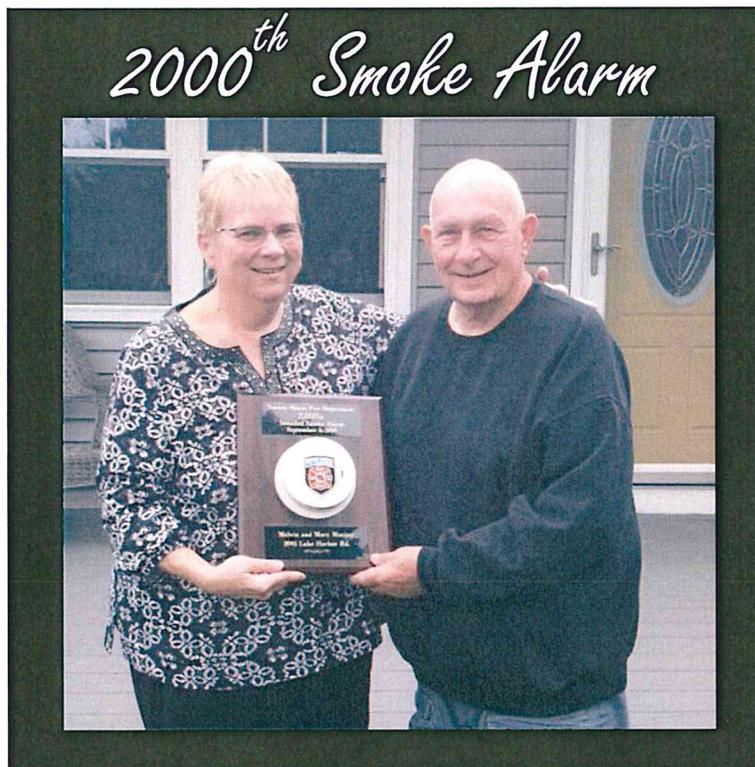
- Total NSFD Installs – 433 Residences – 2,006 Alarms Installed
 - FY 2020 YTD – 17 Residences/63 Alarms Installed
 - September 2019 – 3 Residences/12 Alarms Installed
 - Norton Shores – 3 Residences/12 Alarms Installed
 - Roosevelt Park – 0 Residences/0 Alarms Installed

FOIA/CDBG REQUESTS

- FY 2020 YTD – 4
 - September 2019 – 2
 - 581 Lake Forest Lane
 - 3065 Henry St – RP

PUBLIC EVENTS

- FY 2020 YTD – 18
 - September 2019 – (6)
 - Cars for Cancer – Mercy at the Lakes
 - Roosevelt Park Day
 - Sportsmen for Youth – Muskegon County Fair Grounds
 - Mona Shores Sailor Salute Football Game
 - Norton Shores Public Safety Open House
 - 2000th Smoke Alarm Presentation



Mary and Melvin Murray, of 3995 Lake Harbor Rd, were honored as NSFD's 2000th smoke alarm installation.

Public Safety Open House

The 2019 Norton Shores Public Safety Open House was a success! The weather cooperated, which resulted in approximately 1,800 attendees.



Some familiar, but some new faces!



Some familiar and popular events!



We brought back the LIVE BURN CELL event, and it was a HIT!

It showed the difference between a residential sprinkler room and a non-sprinkler room.





ORDINANCE — OPENED

Category	Category
Ordinance - Inoperable & Unlicensed Vehicles	6
Ordinance - Junk & Debris	4
Ordinance - Weeds/Tall Grass/Leaves	1
	11

ORDINANCE — CLOSED

Category	Category
Ordinance - Inoperable & Unlicensed Vehicles	2
Ordinance - Weeds/Tall Grass/Leaves	2
	4

INSPECTIONS

Name	Enforcement Number	Inspection Type	Address Display String	Date/Time Completed	Date/Time Scheduled
Don VanderKooi	EN19-0016	Follow-Up	1856 SOUTHWOOD AVE	09/09/2019	09/09/2019
Don VanderKooi	EN19-0271	Initial	1884 SPENCER DR	09/09/2019	09/09/2019
Don VanderKooi	EN19-0272	Initial	2964 BAILEY ST	09/06/2019	09/03/2019
Don VanderKooi	EN19-0274	Initial	4555 HARDING CT	09/09/2019	09/04/2019
Don VanderKooi	EN19-0276	Initial	2236 ARBOR AVE	09/20/2019	09/16/2019
Don VanderKooi	EN19-0277	Initial	446 LAKESHORE BLVD	09/18/2019	09/17/2019
Don VanderKooi	EN19-0273	Initial	4257 ORCHARD RD		09/09/2019
Don VanderKooi	EN19-0246	Follow-Up	2987 VALLEY ST	09/20/2019	09/16/2019
Don VanderKooi	EN19-0246	Initial	2987 VALLEY ST	09/04/2019	09/04/2019
Don VanderKooi	EN19-0280	Initial	4485 MARSHALL RD	10/01/2019	09/19/2019
Don VanderKooi	EN19-0282	Initial	4937 DORCHESTER DR	09/17/2019	09/13/2019
Don VanderKooi	EN18-0099	Follow-Up	711 E NORTON AVE	09/06/2019	09/06/2019
Don VanderKooi	EN19-0271	Initial	1884 SPENCER DR	10/01/2019	09/23/2019
Don VanderKooi	EN19-0281	Initial	2156 LEIF AVE	10/01/2019	09/16/2019
Don VanderKooi	EN19-0283	Initial	1176 W HILE RD	09/27/2019	09/27/2019
Don VanderKooi	EN19-0160	Follow-Up	3500 HIAWATHA DR	10/01/2019	09/23/2019
Don VanderKooi	EN19-0288	Initial	1092 E MT GARFIELD RD	09/26/2019	09/26/2019



ORDINANCE ENFORCEMENT SIGNS - SEPTEMBER 2019

Type	Location	Owner		FD Relocated	FD Returned	FD Removed	Owner Removed	Status	Resolved
Advertisement	Norton and McCracken	We Buy Houses				2		Closed	09/09/2019
Advertisement	Norton and McCracken	Staffing Inc.				1		Closed	09/09/2019
Advertisement	Randall and Henry	We Buy Houses				1		Closed	09/16/2019
Advertisement	Lincoln and Norton	Mobile Shrink Wrapping Winterizing				1		Closed	09/16/2019
Advertisement	Butler and Norton	Sherriff Goslin Roofing				1		Closed	09/16/2019
Advertisement	Seminole and Seaway	Soccer Stop 49424				1		Closed	09/16/2019
Advertisement	Randall Rd.	BC Concrete				1		Closed	09/16/2019
Advertisement	Norton and Henry	Trophy House				2		Closed	09/17/2019
Advertisement	Henry and Norton	Staffing Inc.				1		Closed	09/17/2019
Advertisement	Grand Haven and Airline	Mobile Shrink Wrapping Winterizing				1		Closed	09/17/2019
Advertisement	Harvey and 31	Shoreline Seamless Gutters				1		Closed	09/17/2019
Advertisement	Grand Haven Rd and Pontaluna	We Buy Houses				1		Closed	09/17/2019



ORDINANCE ENFORCEMENT SIGNS - SEPTEMBER 2019

Type	Location	Owner	FD Relocated	FD Returned	FD Removed	Owner Removed	Status	Resolved
Advertisement	Porter and Henry	We Buy Houses				1	Closed	09/17/2019
Advertisement	Seminole and Henry	Lakeshore Aquascape				1	Closed	09/17/2019
Advertisement	Norton and McCracken	Stump Grinding		1			Closed	09/18/2019
Garage Sale	58 Porter Rd					1	Closed	09/20/2019
Advertisement	Sternberg and Grand Haven	Lakeshore Aquascape				1	Closed	09/20/2019
Advertisement	Sternberg and Grand Haven	Martial Arts Classes				1	Closed	09/20/2019
Advertisement	Lake Harbor and Hendrick	Lakeshore Aquascape Christmas Light Installation				1	Closed	09/23/2019
Advertisement	Lake Harbor and Hendrick	Mobile Shrink Wrapping Winterizing				1	Closed	09/23/2019
Advertisement	E. Hile and Grand Haven	We Buy Houses				1	Closed	09/23/2019
Advertisement	E. Hile and Grand Haven	Martial Arts Classes				1	Closed	09/23/2019
Advertisement	Grand Haven and Aspen	Watkins Pharmacy				1	Closed	09/23/2019
Advertisement	Grand Haven and Airport	Lakeshore Aquascape Christmas Light Installation				2	Closed	09/23/2019



ORDINANCE ENFORCEMENT SIGNS - SEPTEMBER 2019

Type	Location	Owner	FD Relocated	FD Returned	FD Removed	Owner Removed	Status	Resolved
Advertisement	W. Sherman and Estes	Staffing Inc. and Free Preschool			2		Closed	09/23/2019
Advertisement	Henry and Oakridge	Trophy House			1		Closed	09/23/2019
Advertisement	Airport and Grand Haven	Lakeshore Aquascape			1		Closed	09/23/2019
Advertisement	Lake Harbor and Sunset Point Dr.	Lakeshore Aquascapes Christmas Light Installation			1		Closed	09/23/2019
Advertisement	Lake Harbor and Sternberg	Mike Rose Landscaping			1		Closed	09/23/2019
Advertisement	Lake Harbor Rd	Pete's Lawn Care			1		Closed	09/23/2019
Advertisement	Lake Harbor Rd.	Mobile Shrink Wrapping Winterizing			1		Closed	09/23/2019
Advertisement	Ritter Hills and Lake Harbor	Nexes			1		Closed	09/23/2019
Advertisement	Bus 31 and Seminole				1		Closed	09/23/2019
Advertisement	W. Sherman Blvd and Lincoln	Lakeshore Aquascape			2		Closed	09/23/2019
Advertisement	W. Sherman Blvd and Lincoln	Mobile Shrink Wrapping Winterizing			1		Closed	09/23/2019
				1	39		Total	40

Sept 2019

Most Active Posts

Norton Shores Fire Department
Published by Stacy Stehouwer · 11 · September 16 at 3:12 PM

Here is a tentative schedule for the day of our Open House on Saturday, September 28th:

Schedule of Events

10:00 am Things to See & Do ALL DAY

- Public Safety Open House Event Starts
- Bounce House
- Learn how to use a Fire Extinguisher
- Fire Truck Rides (time restricted; see below)
- Fire & Police Physical Tests
- Home Depot Craft
- Try an Kid Sized Fire Gear
- Police ID Cards
- Seatbelt Convincer
- Smoke House
- Spray House
- Practice Calling 9-1-1 with a Dispatcher
- Get Your Favorite Department Tattoo
- See an Assortment of Vehicles
- Check out the Boats & Dive Equipment
- Many Indoor & Outdoor Vendors to See
- Food provided by Centrem

11:10 am

11:45-12:15 pm Fire Truck Rides Shut Down

11:45-12:15 pm Registration Table is Closed

12:00-12:15 pm Honor Guard Presentation

1:30-1:45 pm Mona Shores Elementary Choirs Perform

2:00 pm Burn Cell Demonstration (one time ONLY)

2:30-3:00 pm No More Fire Truck Tickets will be Handled Out

Fire Truck Rides Shut Down for the Day

Get More Likes, Comments and Shares
Boost this post for \$10 to reach up to 1,900 people

4,324 People Reached 298 Engagements [Boost Post](#)

Performance for Your Post

4,324 People Reached

82 Reactions · Comments & Shares · 4

46 Like	18 On Post	28 On Shares
2 Love	1 On Post	1 On Shares
9 Comments	3 On Post	6 On Shares
25 Shares	24 On Post	1 On Shares

216 Post Clicks

107 Photo Views 0 Link Clicks

NEGATIVE FEEDBACK

2 Hide Post

0 Report as Spam

Reported stats may be delayed

Norton Shores Fire Department
Published by Stacy Stehouwer · 11 · September 16 at 3:19 PM

Don't forget that parking for our Open House is behind the station. To get there you must enter from Grand Haven Road. Signage and personnel directing traffic will be present.



3,527 People Reached

33 Likes · Comments & Shares · 4

23 Like	15 On Post	8 On Shares
0 Comments	0 On Post	0 On Shares
10 Shares	9 On Post	1 On Shares

241 Post Clicks

57 Photo Views 0 Link Clicks

184 Other Clicks

NEGATIVE FEEDBACK

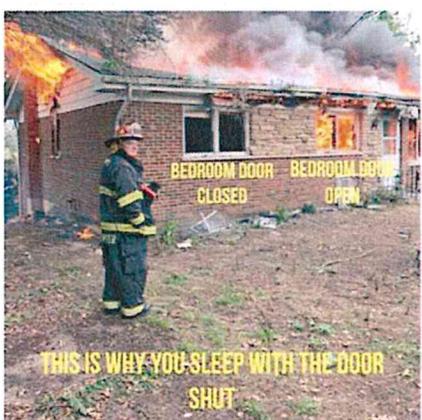
2 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page

Reported stats may be delayed from what appears on posts

Norton Shores Fire Department
Published by Marc Topping · 11 · September 28 at 7:33 AM

More evidence showing the benefit of keeping bedroom doors closed at night.



Milan Area Firefighters
September 27 at 6:58 PM

We will keep showing you evidence that says close your bedroom door at night until you close your doors!!!

This demonstration was not the work of the Milan Area Fire Dept. But the message is still the same!

1,442 People Reached 266 Engagements [Boost Unavailable](#)

Performance for Your Post

1,442 People Reached

69 Reactions · Comments & Shares · 4

31 Like	31 On Post	0 On Shares
3 Love	3 On Post	0 On Shares
8 Wow	8 On Post	0 On Shares
2 Comments	2 On Post	0 On Shares
25 Shares	25 On Post	0 On Shares

197 Post Clicks

27 Photo Views 0 Link Clicks

170 Other Clicks

NEGATIVE FEEDBACK

1 Hide Post 0 Hide All Posts

0 Report as Spam 0 Unlike Page

Reported stats may be delayed from what appears on posts

and Shares up to 1,900 people

274 Engagements [Boost Post](#)