AGENDA 7a-2
DATE 12-17-19

city of Norton Shores fire department

Robert L. Gagnon, Fire Chief

FIRE DEPARTMENT MONTHLY REPORT November 2019

Protecting Your Future

city of Norton Shores fire department

Administration

The information contained in this report serves as a representation of the hard work and dedication put in by the men and women of the Norton Shores Fire Department. Their commitment to the City and our Department helps to make it possible to achieve our overall mission which is *Protecting your Future.*

Monthly Stats

- **244** Call for Service the NSFD responded to
- **10** Training Sessions were held and consisted of
  - Firefighter Safety / RIC
  - Extrication/Stabilization
  - Make-up Trainings
  - Dive Team Training
  - ERT Training
  - Hazmat Team Training
- **2** Meetings were conducted

Safe Kids West Michigan

The second Monday of each month from 10:00 am to 1:00 pm the Norton Shores Fire Department hosts an event at Fire Station #3 for the Safe Kids car seat inspections.

SAFE KIDS WEST MICHIGAN

This Month:
- ▶ 13 car seat inspections
- ▶ 9 new car seats distributed to families in need
- ▶ A value of $605.00

Station #3 CPST, Stacy, inspected and installed **2** car seats not during the Safe Kids Event.

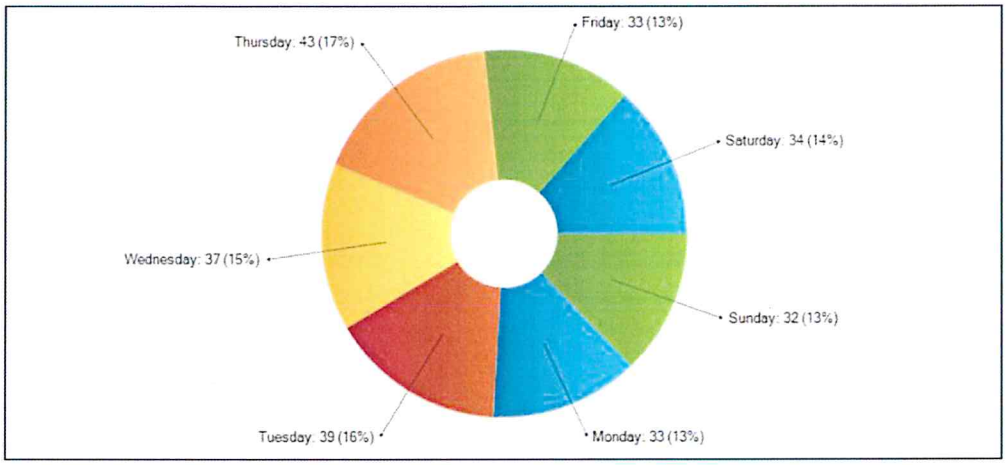
FOIA Requests

- 11/4/19 1366 Forest Park Rd
- 11/6/19 1202 E Sternberg Rd
- 11/21/19 3499 Wayne St
- 11/22/19 4927 Stariha Dr
- 11/22/19 500 E Ellis Rd

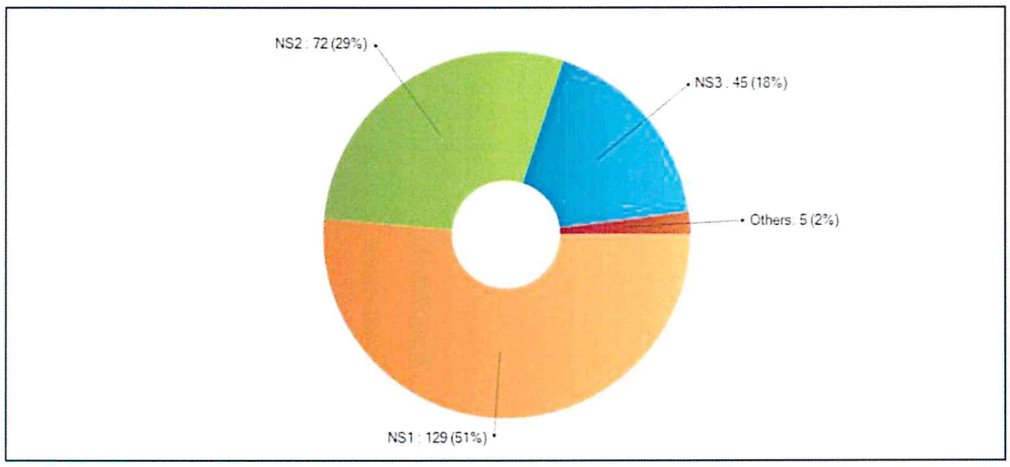
Smoke Alarm Install Requests

- **15** requests were made through the Fire Department

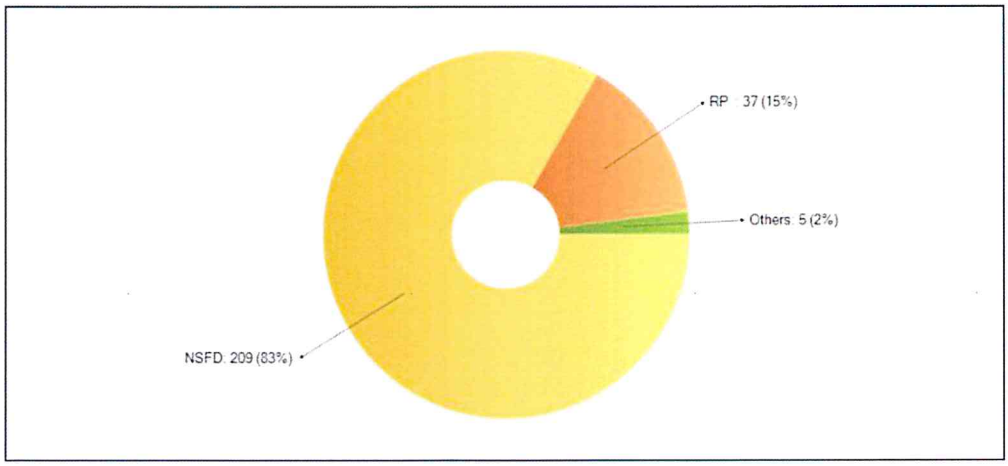
Calls For Service By Day of Week



Calls For Service By Fire Station



Calls For Service By District



city of Norton Shores fire department

Administration

Canteen 450 responded to 2 calls for the Month of NOVEMBER 2019

Number of Responses:	This Month	Fiscal YTD
Norton Shores		4
Muskegon Fire		1
Muskegon Heights		5
Muskegon Twp		2
Blue Lake Twp		
Casnovia		
Crockery Twp		
Dalton		
Egelston	1	1
Ferrysburg		
Fruitport		1
Grand Haven Twp		
Grant Twp/Oceana		
Montague		1
N. Muskegon		2
Ravenna		1
Spring Lake Twp	1	1
White Lake		
Total Runs:	**2**	**19**

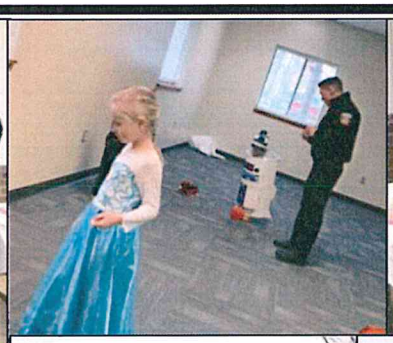
Items Served:	This Month	Fiscal YTD
Coffee (cups)	120	260
Hot Chocolate (cups)	13	21
Gatorade	36	298
BBQ Sandwiches		48
Bottled Water	36	329

Donated Hours YTD:	
Operational Hours:	**61**
Staff Hours:	**271**

Norton Shores Fire Department had the privilege of escorting our State Champions home from their victory at Ford Field.

city of Norton Shores fire department

Administration



Firefighter-Drivers Andrews and Wentzloff had a great time interacting with everyone at the Open House.

Nov 5, 2019

Norton Shores Fire,

Thank you so much for attending the Halloween Open House on Nov 2, 2019

The kids loved seeing and interacting with you. And the fact you played cars on the floor and chew pictures was amazing. They loved the fire truck. Check out the Olivia Leigh Facebook for photos and video. Feel free to tag yourselves. Your love for community truly shows.

We love Norton Fire!

Mirelda
Olivia Leigh, LLC

Deputy Chief Joe Kinnucan

APPARATUS AND EQUIPMENT

Engine 421	The engines defective generator was repaired by Bridgeway Cummins in Grand Rapids after receiving the necessary parts. The water pump became defective and was replaced by the City Garage.
Quick Attacks 412/413	They have swapped their assigned stations to facilitate plowing and the balancing of mileage.
Boat 470	Boat 470 has been winterized for the season.
Loaner Lucas Device	The Lucas, a mechanical CPR device, was used on three different cardiac arrest responses this month. The device is being field-tested by our personnel, in advance of a possible future capital purchase.

FACILITIES

Station #1	The station developed heating issues with both the living quarters and the truck room. Northside Heating and Cooling came out and made the repairs.
Station #3	A water leak was discovered in the plumbing near the locker room. A plumber has been contacted. Northside Heating and Cooling repaired a defective radiant heater in the truck room.
Training Center	The access gate required some maintenance which was completed by Affordable Door and Gate.

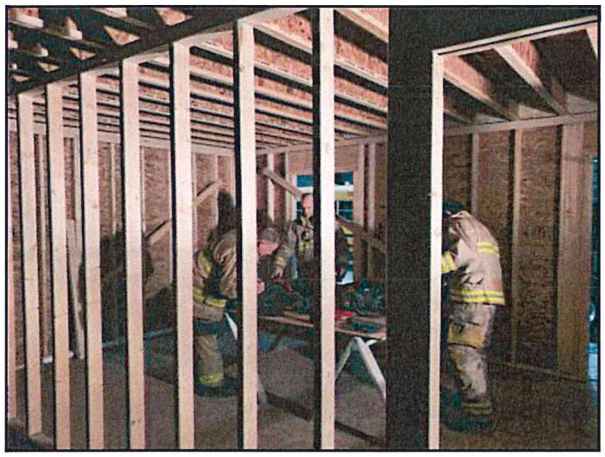
city of Norton Shores fire department

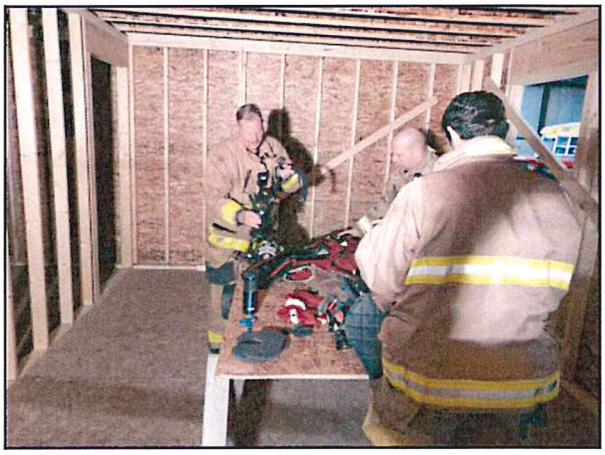
Operations Division

Progress pictures of the new department ladder truck, Apparatus #443.

PERSONNEL TRAINING AND ACTIVITIES

Our training house project continues to make great progress. This fiscal year work is expected to be completed in December. All the work so far has been completed by our own department personnel. One of our November trainings was Rapid Intervention/Search and Rescue, which was the first training to be completed in the structure.





Department staff during the Search and Rescue Training at the training house facility, which is located at the old DPW complex.

city of Norton Shores fire department

Operations Division

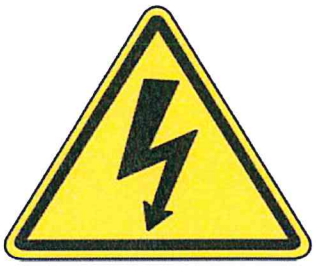
Hours of Off-Duty Paid Training	Hours
MEETING-COMMAND STAFF	
11/11/2019	2.5
MEETING-TRAINING COMMITTEE	
11/21/2019	2
TEAM TRAINING-DIVE TEAM	
11/18/2019	6.5
TEAM TRAINING-ERT TRAINING	
11/13/2019	16
TRAINING-EXTRICATION	
11/7/2019	1.75
TRAINING-FFSAFE/RIC	
11/5/2019	3
11/6/2019	6
TRAINING-TRAINING HOUSE	
11/4/2019	9
11/27/2019	8
Grand Total	**54.75**

Vehicle Accident
Airline Rd/Shettler Rd
11/21/2019

Vehicle Accident
Airline Rd/Sternberg Rd
11/5/2019

city of Norton Shores fire department

Operations Division



Power Line Down
Dorset Ln
11/22/2019

city of Norton Shores fire department

Building Division

Building Official Todd Kempf

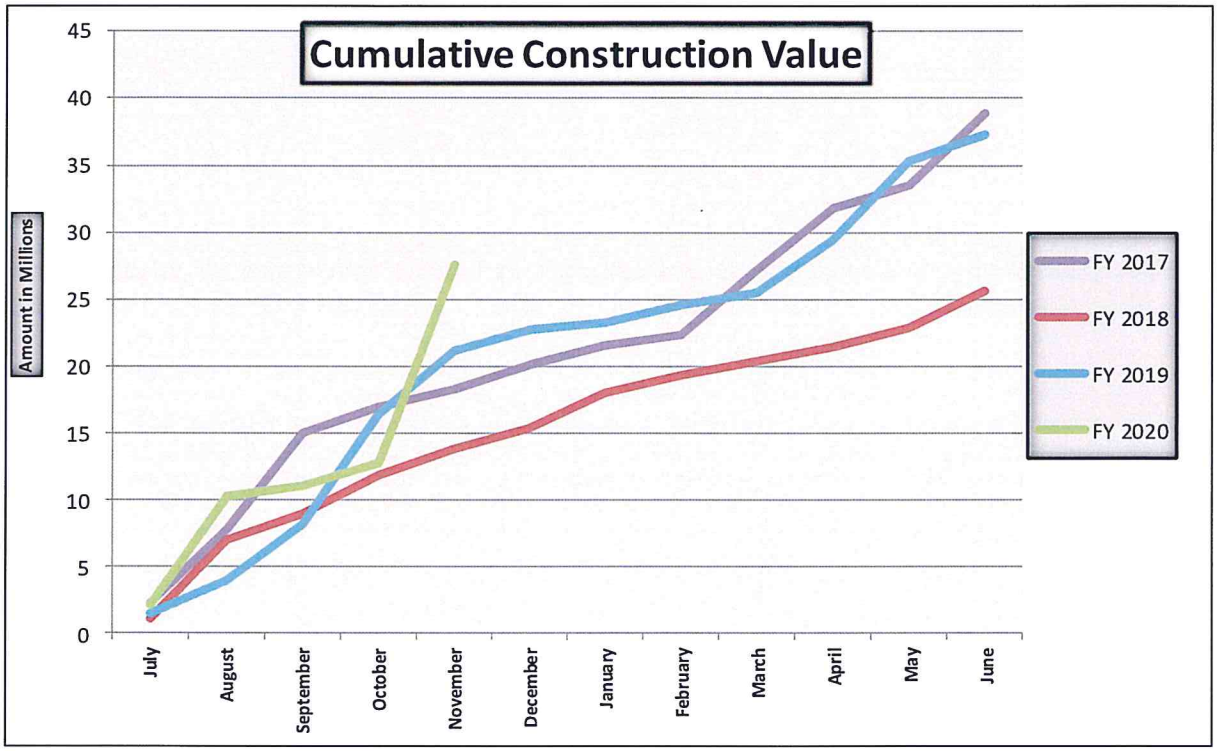
BUILDING PERMITS		
Category	**Number of Permits**	**Construction Value**
Commercial Addition	1	$942,136
Commercial Alteration/Repair	1	$10,000
Commercial New Building	1	$12,500,000
Commercial Remodel	1	$55,000
Commercial Roofing/Siding/Windows & Door	2	$156,684
Mobile Homes	11	$464,915
Residential Alteration/Repair	4	$19,165
Residential Deck	17	$52,075
Residential Garage/Carport	2	$28,000
Residential New Single Family	1	$254,000
Residential Remodel	3	$62,500
Residential Roofing/Siding/Windows & Door	28	$198,559
Signs	4	$24,983
TOTAL	**76**	**$14,768,017**

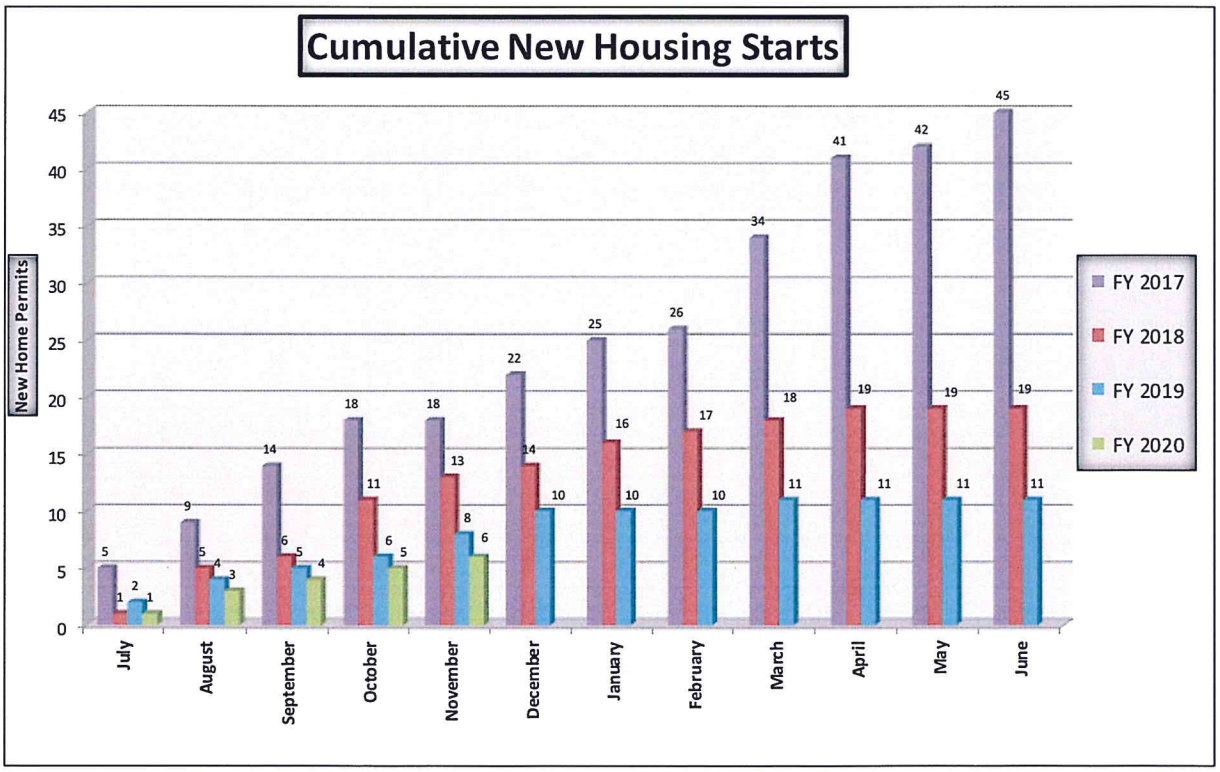
TRADE PERMITS	
Type of Permit	
Electrical	207
Mechanical	62
Plumbing	16
TOTAL	**285**

BUILDING PERMIT SUMMARY				
	To Date FY 2020	**November FY 2020**	**November FY 2019**	**November FY 2018**
Bldg. Permits:	399	76	52	52
Total Fees:	$365,986	$138,990	$51,268	$40,161
Total Value:	$27,580,956	$14,768,017	$4,667,147	$1,931,322

city of Norton Shores fire department

Building Division



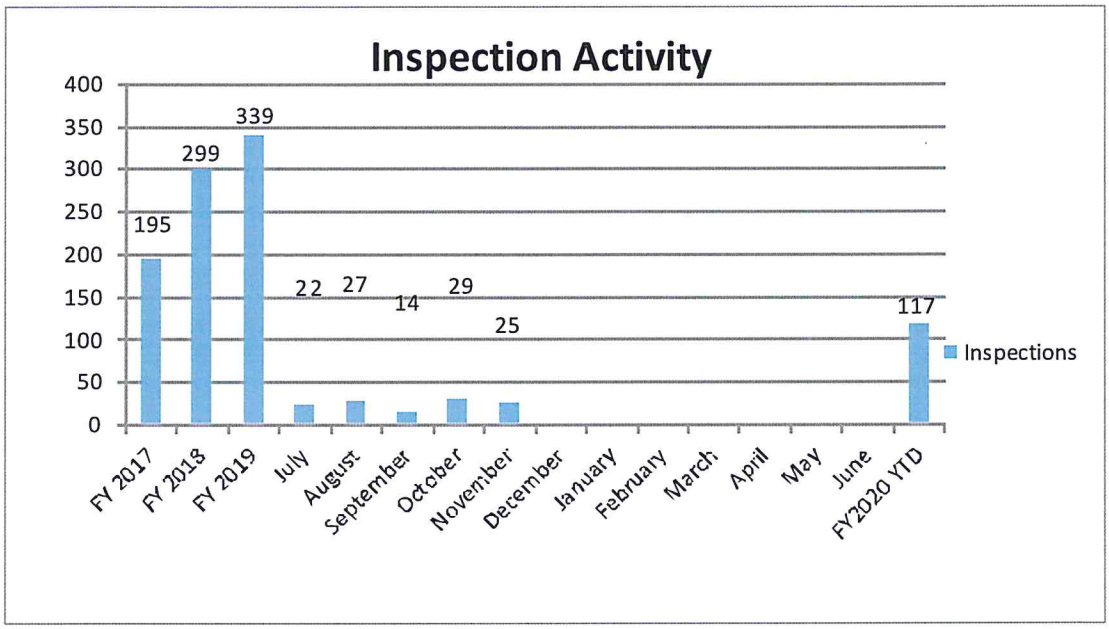


city of Norton Shores fire department

Fire Prevention Bureau

Fire Marshal Ted Karnitz

INSPECTION ACTIVITIES



INSPECTIONS/SITE VISITS

	Norton Shores	Roosevelt Park
Fire Safety Inspections	14	0
Re Inspections	4	0
Site Visits	7	0

FIRE INVESTIGATIONS

Norton Shores/Roosevelt Park	Muskegon County
0	0

PLAN REVIEWS/INSTALLS/FFRTK

New Home Approvals	1
Fire Fighter Right-to-Know Updates	0
Plan Reviews (Building)	4
FOIA / CBDG Requests	4
Fire System Reviews/Acceptance	6
Lock Boxes Installs/Updates	3
Site Plan Reviews	4
Smoke Alarm Installs	94

SMOKE ALARM INSTALLS

- Total NSFD Installs – 456 Residences – 2,119 Alarms Installed
  - FY20 YTD – 43 Residences/190 Alarms Installed
    - November 2019 – 19 Residences/94 Alarms Installed
      - Norton Shores – 17 Residences/82 Alarms Installed
      - Roosevelt Park – 2 Residences/12 Alarms Installed

FOIA/CBDG REQUESTS

- FY20 YTD – 13
  - November 2019 – 4
    - FOIA Requests
      - 1202 E. Sternberg
      - 4927 Stariha Dr.
      - 500 Ellis Rd.
    - CBDG Requests
      - 3499 Wayne Rd.

PUBLIC EVENTS

- FY20 YTD – 24
  - November 2019 – 1
    - Hoffmaster Trail Run

city of Norton Shores fire department

Fire Prevention Bureau

Norton Shores Fire Dept. personnel were requested for medical standby at the Turkey Trail Run at Hoffmaster State Park on November 9th.

TURKEY TRAIL RUN 2019
HOFFMASTER PARK

All Photo Credits: @TurkeyTrailRunAtHoffmasterStatePark

city of Norton Shores fire department

Ordinance Enforcement

INSPECTIONS

Name	Enforcement No.	Inspection Type	Address	Date Completed	Date Scheduled
Don VanderKooi	EN19-0306	Initial	2142 ARBOR AVE	10/29/2019	11/01/2019
Don VanderKooi	EN19-0308	Initial	2028 LEIF AVE	11/04/2019	11/04/2019
Don VanderKooi	EN19-0177	Follow-Up	1925 MANITOU BLVD	11/06/2019	11/06/2019
Don VanderKooi	EN19-0246	Follow-Up	2987 VALLEY ST	11/08/2019	11/07/2019
Don VanderKooi	EN19-0171	Follow-Up	1193 W NORTON AVE	11/08/2019	11/07/2019
Don VanderKooi	EN19-0312	Initial	1855 SHOREWOOD DR		11/08/2019
Don VanderKooi	EN19-0068	Follow-Up	2195 SEMINOLE RD	11/12/2019	11/11/2019
Don VanderKooi	EN19-0186	Follow-Up	4035 NOB HILL DR	11/12/2019	11/11/2019
Don VanderKooi	EN19-0201	Follow-Up	5120 GAY ST	11/12/2019	11/11/2019
Don VanderKooi	EN19-0307	Follow-Up	2153 W NORTON AVE	11/12/2019	11/12/2019
Don VanderKooi	EN19-0314	Initial	4411 THOMPSON ST	11/12/2019	11/12/2019
Don VanderKooi	EN19-0315	Initial	1285 CHERRY AVE	11/13/2019	11/12/2019
Don VanderKooi	EN19-0207	Follow-Up	2840 HUIZENGA ST	11/15/2019	11/13/2019
Don VanderKooi	ECodeE17-0031	Follow-Up	1245 E SUMMIT AVE	11/14/2019	11/13/2019
Don VanderKooi	ECodeE17-0091	Follow-Up	2879 BAILEY ST	11/15/2019	11/13/2019
Don VanderKooi	EN18-0038	Follow-Up	870 WILSON AVE	11/15/2019	11/15/2019
Don VanderKooi	ECodeE17-0087	Follow-Up	2974 HUIZENGA ST	11/15/2019	11/15/2019
Don VanderKooi	EN19-0216	Court	721 E NORTON AVE	11/18/2019	11/18/2019
Don VanderKooi	EN19-0216	Review Judgement	721 E NORTON AVE	11/18/2019	11/18/2019
Don VanderKooi	EN19-0316	Initial	1243 CRANDALL AVE	11/21/2019	11/20/2019
Don VanderKooi	EN19-0319	Initial	2859 HUIZENGA ST		11/28/2019
Don VanderKooi	EN19-0320	Follow-Up	2840 HUIZENGA ST		11/29/2019

city of Norton Shores fire department

Ordinance Enforcement

COMPLAINTS - OPENED

Date Filed	Address	Status	Category
11/06/2019	1243 CRANDALL AVE	Closed - Complied	Ordinance - Inoperable & Unlicensed Vehicles
11/14/2019	2859 HUIZENGA ST	Open - Complaint Received	Ordinance - Inoperable & Unlicensed Vehicles
11/15/2019	2840 HUIZENGA ST	Open - Complaint Received	Ordinance - Inoperable & Unlicensed Vehicles
11/20/2019	1137 VICK RD	Open - Complaint Received	Ordinance - Junk & Debris
11/26/2019	3962 TAYLOR ST	Open - Complaint Received	Ordinance - Weeds/Tall Grass/Leaves
11/26/2019	1915 HENDRICK RD	Open - Complaint Received	Ordinance - Weeds/Tall Grass/Leaves

COMPLAINTS - CLOSED

Date Filed	Address	Status	Category
06/11/2019	4035 NOB HILL DR	Closed - No Violations Found	Ordinance - Weeds/Tall Grass/Leaves
06/17/2019	5120 GAY ST	Closed - No Violations Found	Ordinance - Weeds/Tall Grass/Leaves
06/20/2019	2840 HUIZENGA ST	Closed - Complied	Ordinance - Weeds/Tall Grass/Leaves
07/16/2019	1925 MANITOU BLVD	Closed - Complied	Ordinance - Weeds/Tall Grass/Leaves
10/18/2019	2153 W NORTON AVE	Closed - No Violations Found	Ordinance - Junk & Debris
10/29/2019	4411 THOMPSON ST	Closed - No Violations Found	Ordinance - Inoperable & Unlicensed Vehicles
10/29/2019	1285 CHERRY AVE	Closed - Complied	Ordinance - Inoperable & Unlicensed Vehicles
11/06/2019	1243 CRANDALL AVE	Closed - Complied	Ordinance - Inoperable & Unlicensed Vehicles

city of Norton Shores fire department

@nortonshoresfd

November 2019

Most Active Posts

Norton Shores Fire Department
Published by Don VanderKooi [?] · November 22 at 1:55 PM

Crews on scene of power lines down. This shows how dangerous lines down can be.

Get More Likes, Comments and Shares
Boost this post for $20 to reach up to 5,800 people

5,578 People Reached | 1,336 Engagements

Pintu Bhati, Prem Khadhka and 74 others · 10 Comme

Like · Comment · Share

Performance for Your Post

5,578 People Reached
4,472 3-Second Video Views
272 Reactions, Comments & Shares

89 Like	33 On Post	56 On Shares
1 Love	0 On Post	1 On Shares
94 Wow	47 On Post	47 On Shares
30 Comments	16 On Post	14 On Shares
58 Shares	57 On Post	1 On Shares

Norton Shores Fire Department
Published by Don VanderKooi [?] · November 26 at 5:04 PM

We are seeing change with the demolition of the old Kmart on Henry Street. Do you have a favorite memory from holiday shopping or blue-light special?

We included an audio clip from the 56 hours of in store K-Mart audio. source: https://archive.org/details/attentionkmartshoppers

Get More Likes, Comments and Shares
Boost this post for $20 to reach up to 5,800 people

4,365 · 836

Performance for Your Post

4,365 People Reached
3,012 3-Second Video Views
126 Reactions, Comments & Shares

55 Like	21 On Post	34 On Shares
1 Haha	0 On Post	1 On Shares
13 Wow	8 On Post	5 On Shares
10 Sad	9 On Post	1 On Shares
32 Comments	20 On Post	12 On Shares
16 Shares	16 On Post	0 On Shares

712 Post Clicks

73 Clicks to Play	51 Link Clicks	588 Other Clicks

NEGATIVE FEEDBACK
Hide Post · 0 Hide All Posts
Report as Spam · 0 Unlike Page

Norton Shores Fire Department
Published by Don VanderKooi [?] · November 13 at 10:06 AM

Can first responders quickly locate your home in an emergency?
Make sure your house address numbers are clearly visible from the road

Get More Likes, Comments and Shares
Boost this post for $20 to reach up to 5,800 people

2,917 People Reached | 376 Engagements | Boost Post

30 · 3 Comments 25 Shares

Like · Comment · Share

Performance for Your Post

2,917 People Reached
1,363 3-Second Video Views
131 Reactions, Comments & Shares

81 Like	30 On Post	51 On Shares
9 Love	0 On Post	9 On Shares
2 Wow	0 On Post	2 On Shares
11 Comments	5 On Post	6 On Shares
28 Shares	25 On Post	3 On Shares

245 Post Clicks

22 Clicks to Play	0 Link Clicks	223 Other Clicks

NEGATIVE FEEDBACK
2 Hide Post · 0 Hide All Posts
0 Report as Spam · 0 Unlike Page

Reported stats may be delayed from what appears on posts