



Internal Memo

May 5, 2020

TO: Mayor and City Council

FROM: Mark C. Meyers, City Administrator *MEM*

SUBJECT: May 2020 Information Update

1. Ride with Pride Assembly – Due to the COVID-19 pandemic, this year's Ride with Pride assembly at Mona Shores High School will be held virtually, *tomorrow*, May 8 at 1:45 pm. Please see the attached notice which includes a link to the event. Access to the event is also available through the NSPD Facebook page.
2. Planning Commission Meeting Cancelled – Next week's Planning Commission meeting has been cancelled due to lack of business. We're looking forward to business picking up in the near future!
3. Police Memorial Service – This year's annual police memorial service will be held virtually. Police Chief Jon Gale and others have been working on a video to honor fallen officers from Muskegon County. It can be viewed from the NSPD Facebook page on Wednesday, May 13 at 5:30 pm. Please see the attached notice.
4. Memorial Day – City Hall and non-emergency offices will be closed on Monday, May 25, 2020 in observance of the Memorial Day holiday.
5. Spring Cleanup Day – The annual Spring Cleanup Day was rescheduled to June 20, 2020 from 8 am – 12 pm at the Public Works Facility, 1174 E. Mt. Garfield Road. Postcards regarding the event and new date were sent to residents.
6. Public Safety Millage Renewal Election – Attached is a spread sheet showing the election results from the May 5th election. The Public Safety millage renewal passed by an overwhelming margin of 82%! I believe that is a direct reflection of the outstanding quality service our police and fire departments perform for the community. Also, on the ballot were millage questions for Muskegon and Grand Haven public school districts. All proposals passed. I would like to extend a special thank you to the City Clerk's Office staff – Clerk Shelly Stibitz, Administrative Assistant Taylor Hobby and Assistant Lee Anne Clausen – who put in long days for weeks leading up to an unprecedented election that was cast completely by absentee ballot. Nearly 6,400 ballots were returned. The amount of mail handled (applications, ballots, spoiled ballots) was far greater. Also

thank you to clerical staff from other departments – Sue VredeVoogd, Paula Adkins, and Laura Mattson – who assisted the Clerk’s Office. Lastly, thanks to many election workers who were willing to come into the single precinct and count *many* ballots! We had 110 people come to City Hall to cast ballots in person.

7. Livability Magazine – The Muskegon Lakeshore Livability Magazine is out. Attached are excerpts including the City’s advertisement, description and, also, a separate article about our economic development. Staff will forward the link to the digital copy and hard copies will be distributed when they are delivered.
8. US-31 Ramp Closure – The northbound on-ramp from Sternberg Road to US-31 north is closed for repair until May 23, 2020.
9. Lake Harbor Bridge Update – The project to rehabilitate Lake Harbor Bridge is moving along smoothly. Deck repairs have been made and new asphalt laid (see attached photo). The bridge opened to vehicle and pedestrian traffic today. Work underneath the bridge will continue and pedestrian access below the north abutment will be closed. Lane closures will occur periodically.
10. Black Lake Road Repair – A portion of Black Lake Road sunk following the 4.5 inches of rain on April 30, 2020 (see attached photo). The road was repaired this week.
11. Muskegon Area First Report – Attached is a report from Muskegon Area First. City Council had asked staff about Norton Shores’ businesses and how they’re faring during the pandemic. This report will provide you with some insight regarding the area economics. Also included are excerpts from a recent survey. The survey is ongoing and will become more reliable after more businesses participate. Retention calls with our manufacturers will begin again which will provide additional feedback on how businesses are doing.
12. COVID-19 Update – The latest county statistics show 334 positive cases and 19 deaths. Norton Shores has 51 cases representing 15% of the total. Public Health announced expanded testing options including drive up window and curbside locations in Roosevelt Park, Muskegon Heights and North Muskegon (see attached announcement). Today Governor Whitmer extended the Stay Home, Stay Safe order until May 28 and is allowing manufacturing to resume May 11.
13. 2020 Water Main Projects – The 2020 water main projects, including rehabilitation in six different locations, will begin May 11, 2020. Work should be completed by early August. Please see the attached press release for specific projects.
14. Mona Lake Channel Update – The Mona Lake Improvement Association has received its’ final permit to rehabilitate and reinforce the south channel wall. The work will begin

next week, weather permitting. Also, Maranatha has installed rip rap between the wall and their pool area. Further, channel dredging is anticipated to begin the week of May 18. EGLE has waived the May 1st deadline for dredging. Therefore, the channel should be ready for boating prior to Memorial Day weekend, the unofficial beginning of summer.

/ss

Attachments

SAILORS ride with pride



Virtual Assembly!!
We are broadcasting LIVE!!



The Norton Shores Police Department has partnered with the Mona Shores High School, Ramos and Sons Towing and Auto Body, and NEXES Realty to present to the students of Mona Shores High School a chance to win a new ride.

Ride With Pride encourages students to practice safe driving habits, abstain from alcohol and drugs, follow the school positive behavior matrix, utilize social media appropriately, and have no negative school or police contacts. Students whom wished to participate signed the Ride with Pride Safe Driving and Positive Behavior Pledge at the beginning of the year. Ten students will be randomly drawn as the finalists to win a car and ten students drawn to win a moped.

Please join us on May 8 , 2020 at 1:45 pm when the finalists will randomly select a key in for a chance to win a new ride. This assembly will recognize the extraordinary accomplishments of the students of Mona Shores High School. The assembly will be broadcast live from:

Shoreline Broadcasting News YouTube Channel:

<https://youtu.be/V-fBvoYTNoM>

Norton Shores Police Facebook Page:

<https://www.facebook.com/NORTONSHORESPOLICE/>



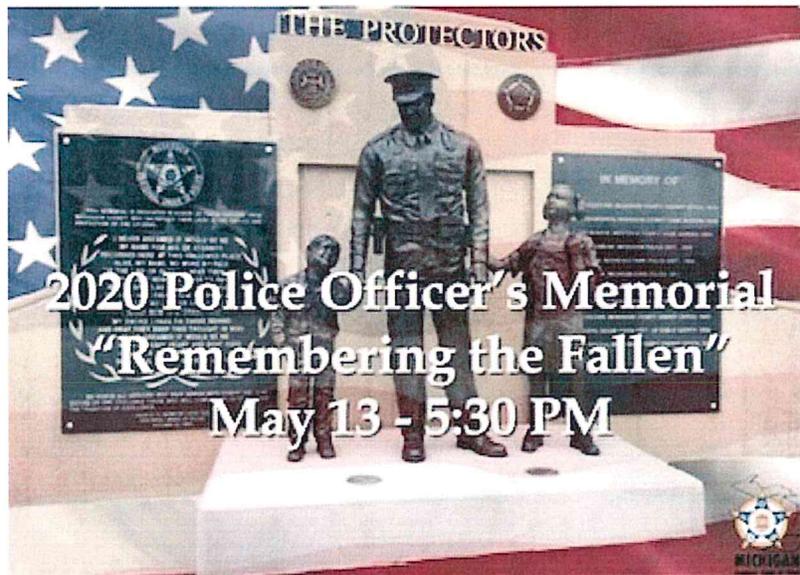


Norton Shores Police Department

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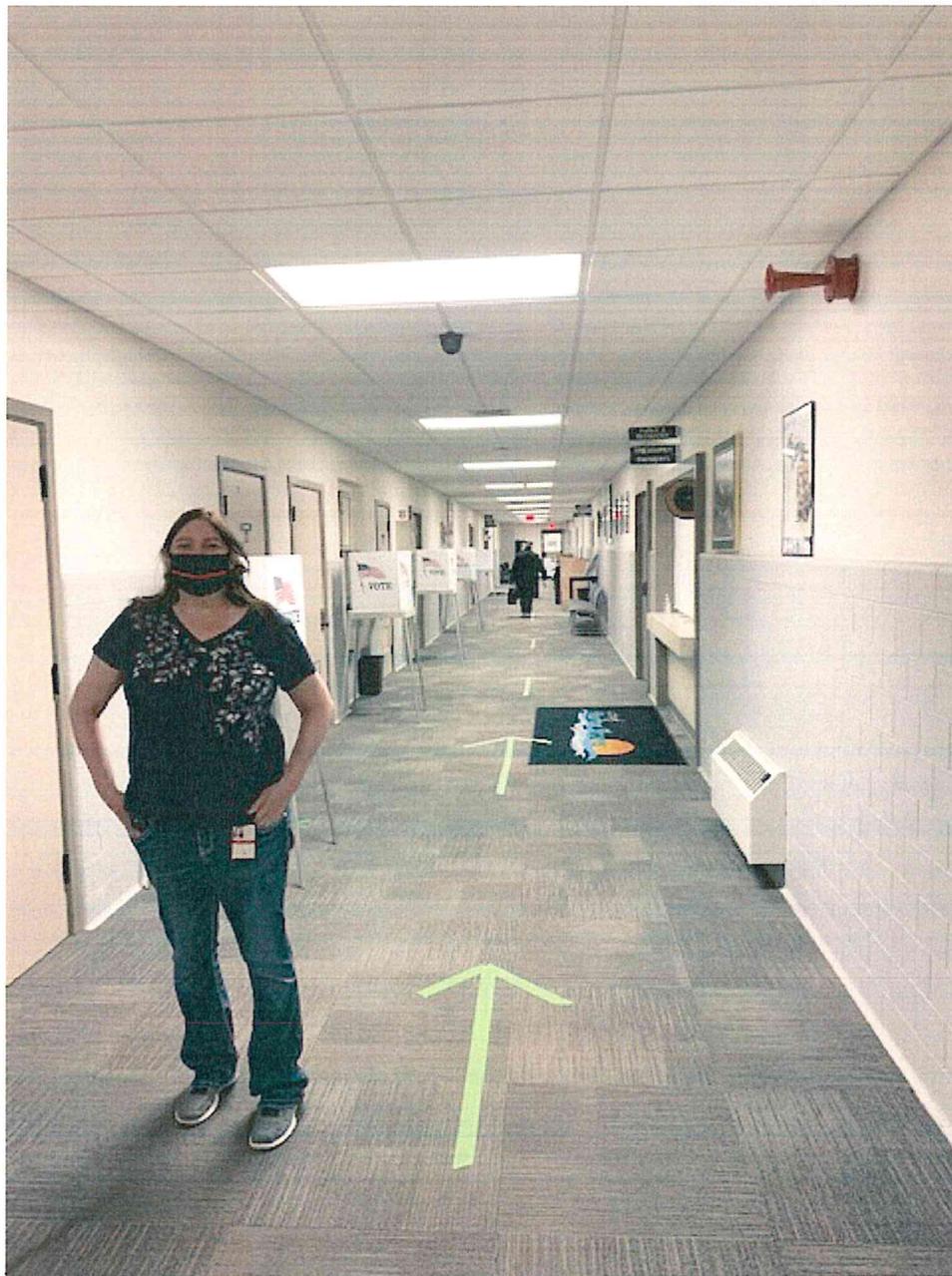
7 mins · 🌐

You are invited to view our 2020 Muskegon Area Law Enforcement Officers Memorial Service. Due to the statewide lockdown and social distancing issues the Fraternal Order of Police have compiled a video memorial service in place of this year's actual service. Canceling this service was never considered. The memorial video will be played during National Police Week on Wednesday May 13th at 5:30 PM. You can view the service right here on the Norton Shores Police Facebook page. Please take the time to watch the service as we remember our Police Officers who have died in the line of duty. A special thanks to Mike Vogas from Benchmark Productions for producing this video.



UNOFFICIAL RESULTS

	Pct. 1	Pct. 2	Pct. 3	Pct. 4	Pct. 5	Pct. 6	Pct. 7	Pct. 8	Pct. 9	Pct. 10	Total
City of Norton Shores Special Election May 5, 2020											
Norton Shores Public Safety Millage Renewal											
Yes	184	463	436	458	651	497	702	612	525	726	5254
No	47	92	125	102	154	107	123	149	131	111	1141
Grand Haven Public Schools Operating Millage Renewal											
Yes				343							343
No				212							212
Muskegon Public Schools I. Bonding Proposal											
Yes	113										
No	117										
Muskegon Public Schools II. Bonding Proposal											
Yes	124										
No	107										
Total Voting	238	556	563	561	807	608	827	761	657	840	6418
Total Registered	1867	1874	1833	2030	1995	1648	2050	2064	2359	2245	19,965
Percent Voting	12.75%	29.67%	30.71%	27.64%	40.45%	36.89%	40.34%	36.87%	27.85%	37.42%	32.15%





jobs, more things to do and the friendliest people you ever want to meet.”

ALWAYS SOMETHING TO DO

That growing number of recreational activities,

along with a family-friendly hometown feeling are among top features that led Jonathan and Melissa Wilson to move to Muskegon from Woodhaven six years ago as newlyweds.

“My wife and I love what Muskegon has to offer, and we wanted to start our life together here,” says Jonathan, a regional manager with DTE Energy.

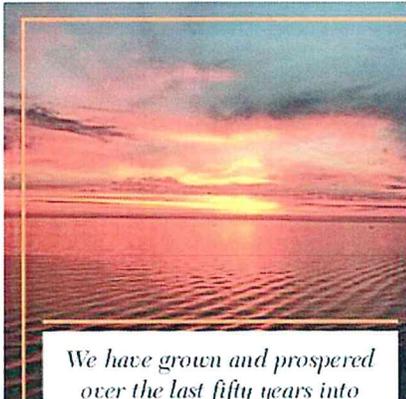
He says the area's affordability and scenic

beauty also made the decision to relocate here an easy one.

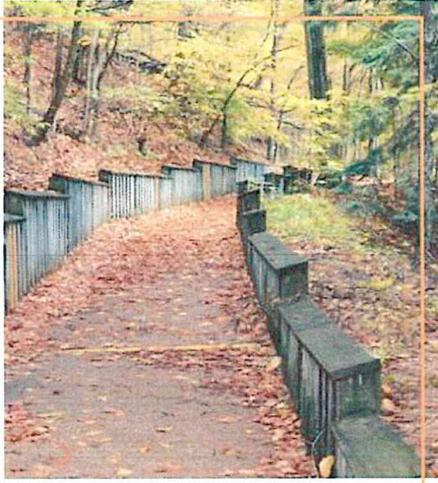
“We love living close to Lake Michigan,” he says. “Also, there is always something to do downtown.”

“Muskegon has amazing things to do in every season, from the beaches and Michigan’s Adventure in the summer, beautiful foliage and the active downtown in the fall, and the Muskegon Luge Adventure Sports Park in the winter.”

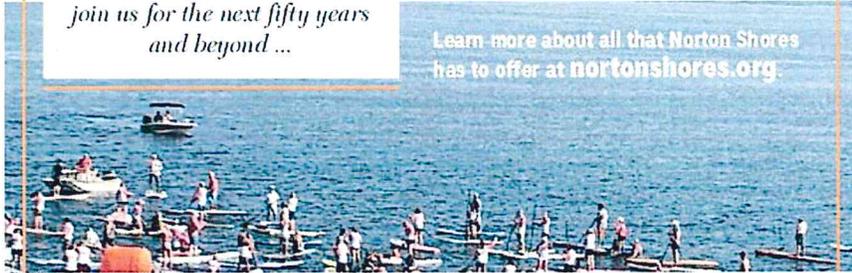
– Donelle Johnson, Owner, The Pidge Inn



We have grown and prospered over the last fifty years into a community of beautiful neighborhoods with abundant commercial enterprise and industry ... and don't forget the unprecedented natural amenities that make Norton Shores the place to be. Come join us for the next fifty years and beyond ...



Learn more about all that Norton Shores has to offer at nortonshores.org.



Muskegon
by the numbers

\$111,000

MEDIAN HOME VALUE
(U.S. Census Bureau)

\$2.48

AVERAGE COST OF
A GALLON OF GAS
(January 2020, Gasbuddy.com)

\$12.25 Adult

\$9.25 Child

ONELLE JOHNSON



Kids enjoy games at a Muskegon Heights event.

● Muskegon Heights

Several national and internationally recognized businesses enjoy success in Muskegon Heights, where the motto is “City of Friendly People.” Muskegon Heights is a 10-minute drive from the shores of Lake Michigan, and one of the community’s landmarks is the James Jackson Museum of African American History.

● Lakewood Club

Established in 1967, Lakewood Club has about 1,300 residents and features a population whose median age is only 32 years old. The community has a nice downtown area with independent stores and restaurants, and the big draw to the village is Fox Lake, which features a public park on its shores.

● Ravenna

A popular destination is Ravenna, a village with quality of life amenities such as Conklin Park, Thatcher Park, Crockery Creek RV Park, Ravenna Creeks Golf Course and Moss Ridge Golf Club. Besides tourism, the community has a number of stores and restaurants along with a light industry sector, and the Ravenna Public Schools often earn awards for their academic excellence.



Half Pint Paradise at Michigan's Adventure

● Norton Shores

Set along Lake Michigan, Norton Shores is known for its outdoor recreation and beautiful scenery, with natural attractions such as Black Lake, Mona Lake and P.J. Hoffmaster State Park. Students have convenient access to nearby higher education opportunities such as Grand Valley State University, Baker College and Muskegon Community College. Norton Shores has led Muskegon County in residential construction permits for the past five years.



6 MILES

of Lake Michigan shoreline

● Fruitport

Within Fruitport Charter Township is the Village of Fruitport, whose high school athletic programs are often in the hunt for state titles. Originally named Crawville, Fruitport is situated in the middle of a fertile fruit growing area, and the city’s Sheringer Soccer Fields hosts a number of

NORTON SHORES WELCOMES NEW BUSINESSES & MERCY HEALTH FACILITY

By Kevin Litwin

Set along Lake Michigan, Norton Shores is known for its outdoor recreation and beautiful scenery, with natural attractions like Little Black Lake, Mona Lake, Lake Harbor Park and P.J. Hoffmaster State Park.

Local students have convenient access to nearby higher education opportunities, such as Grand Valley State University, Baker College and Muskegon Community College.

Mayor Gary Nelund points out that Norton Shores is the only city in Muskegon County that has grown in population since the 2010 U.S. Census, and growth projection numbers for Norton Shores should be similar for the 2020 census. So it stands to reason that Norton Shores has led the county in residential construction permits for the past five years.

"A lot is going on here with residential, commercial and industrial growth," Nelund says. "Norton

Shores was a quiet bedroom community for the longest time, but I like to say that we've been a sleeping giant. Now, our industrial parks are full, and businesses are moving here from out of county and even out of state."

Nelund adds that Norton Shores is business friendly and has a low tax rate, including no income tax for people working in the city.

"Our city council is open to tax abatements and other tools we can use to grow our economy in a smart way," he says. "Another key attractive advantage is that we have three excellent school districts."

Mercy & Much More

Perhaps the biggest commercial news for Norton Shores in recent times is Mercy Health breaking ground in late 2019 on a \$20 million, 40,000-square-foot,

two-story ambulatory care facility on the site of a former Kmart department store that closed 15 years ago. The store was finally demolished in December 2019, making room for the Mercy Health construction, along with 125 apartments that will be built on the property.

Other important local economic development news includes Blue Photon opening a \$3.2 million production facility in 2020 to manufacture an advanced adhesive system used to fabricate delicate mechanical parts, and Renishaw Fixturing Solutions opening a new assembly plant in 2020 to produce fine measuring devices for a variety of industries.

In addition, EarthTronics has opened a new plant in the Muskegon County Airport Business Park to manufacture energy efficient lighting products. Another local success story is Smart Vision Lights, which started at the Grand Valley State University incubator and now has a large facility in Norton Shores. The company makes high-brightness LED lights for industrial applications, such as readers and scanners, and Amazon is one of its largest customers.







Mark Meyers

From: Jim Edmonson <jedmonson@muskegonareafirst.org>
Sent: Friday, May 1, 2020 10:56 AM
To: Aerts, Linda; Armstrong, Brian; Ben Cross; Beth Dick; Charles Schmitigal; Chris Hall; Doug Kadzban; Eisenbarth, Mark; Frank Peterson; Gordon Lydens; Heather Jarvis; Heidi K. Tice; Holter, John; Jared Olson; Jeff Auch; Jeff King; Jennifer Hernandez; Jerry Bartoszek; Jerry Sanders; Jim Lemmen; Johnson, Dave; Jonathan Wilson; June Lydens; Kelly Gerard; Kim Arter; Leo Evans; Mark Disselkoen; Mark Meyers; Mary Gray; Matthew Farrar; Mayor Debi Hillebrand; Melissa Beegle; Michael Homier; Michael Ortega; Ron Langlois; Sam Janson; Scott Huebler; Steve Biesiada; Steve Hammond; Susan Franklin; Tammy Stephenson; Tina Nash; Tony M. Barnes
Subject: MAF Report
Attachments: Assessment aggregate data.pdf

Hi Everyone,

Over the past month MAF staff has been very busy assisting businesses and funding, determining whose essential, Executive Order compliance, and locating PPE suppliers. Likewise the PTAC staff had a surge in clients wanting to manufacture PPE, hand sanitizers, etc., for federal and state governments.

Despite the shutdown of the national and international economies we are working 5 active manufacturing and warehousing/logistics projects. Together, these projects represent \$142.2 million in new investment and the potential to create 639 new jobs. Our total project pipeline includes 29 projects that represent the potential to create 1,098 jobs and \$333 million in new investment. Project Wins this fiscal year is 8 projects that will create 36 new jobs, retain 88 jobs and capital investment of \$19.9 million.

The FARM incubator project continues to move through permitting and we have ordered long lead time materials include structural steel and pre-cast concrete panels.

We finished review of 454 grant and loan request for the Michigan Small Business Relief Fund program. We awarded 30 small businesses \$140,000 in grants and 2 small business \$140,000 in loans. The \$140,000 amount was our total State allocation. We are waiting for the State of Michigan to allow us to release the company names.

MAF submitted 4 applications to the MEDC Build Ready Sites Program for \$75,000 each, 3 in Norton Shores and 1 for Muskegon Heights. We have 2 more for Muskegon Heights that will go in for the next round of funding. We also applied to the Consumers Foundation for a \$20,000 grant for MAF, DTE Foundation for a \$160,000 grant for MAF and the Food Processing Associations, and the USDA for a \$88,000 grant for FARM.

PTAC has assisted companies secure \$88 million in contract awards so far this year.

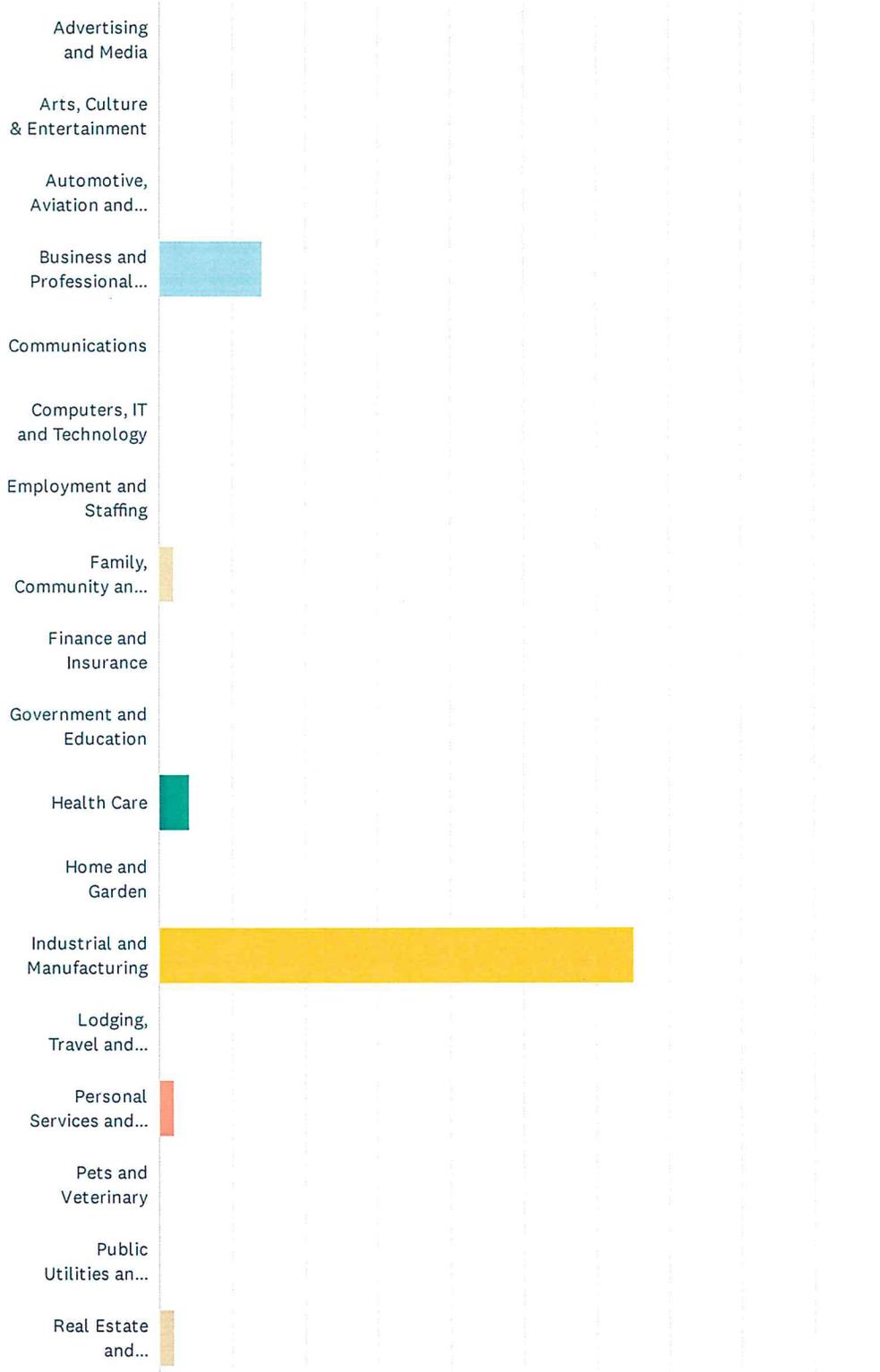
We will be restarting our retention calls by telephone and restarting our business attraction appointments with ROI. The business intelligence survey of manufacturers we started with Lakeshore Advantage has been postponed.

We are monitoring the current operations of primarily Muskegon County manufacturers with a survey that will track their situation over time as restarts and operation of essential businesses progresses over the next several months. Results of the first survey are attached and shows incomplete data as the window for the survey has not closed. Out of approximately 300 companies sent the survey 48 have responded as of yesterday.

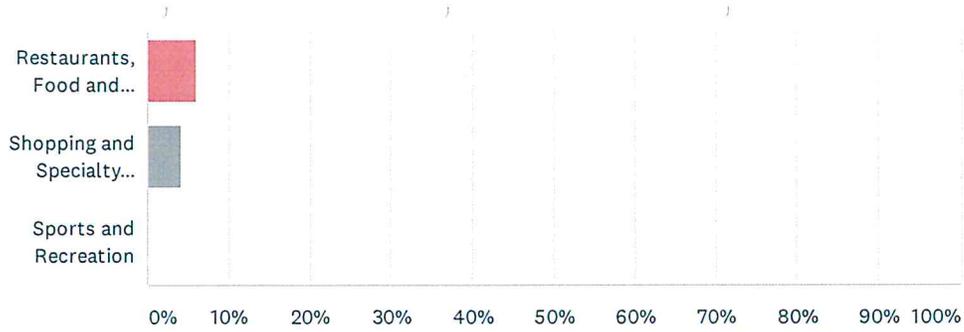
Finally, we have been handling hundreds of emails and phone calls phone companies with questions about everything related to funding, restarts, PPE, etc.

Q1 Which one of the following best describes your organization's primary industry?

Answered: 49 Skipped: 0



Business Impact Assessment

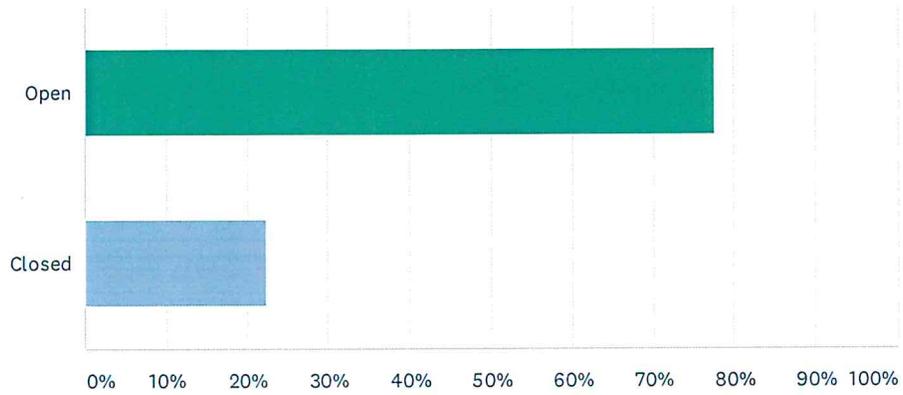


ANSWER CHOICES	RESPONSES	
Advertising and Media	0.00%	0
Arts, Culture & Entertainment	0.00%	0
Automotive, Aviation and Marine	0.00%	0
Business and Professional Services	14.29%	7
Communications	0.00%	0
Computers, IT and Technology	0.00%	0
Employment and Staffing	0.00%	0
Family, Community and Non-profit	2.04%	1
Finance and Insurance	0.00%	0
Government and Education	0.00%	0
Health Care	4.08%	2
Home and Garden	0.00%	0
Industrial and Manufacturing	65.31%	32
Lodging, Travel and Tourism	0.00%	0
Personal Services and Care	2.04%	1
Pets and Veterinary	0.00%	0
Public Utilities and Environment	0.00%	0
Real Estate and Construction	2.04%	1
Restaurants, Food and Beverage	6.12%	3
Shopping and Specialty Retail	4.08%	2
Sports and Recreation	0.00%	0
TOTAL		49

Business Impact Assessment

Q2 What is the current operating status of your business?

Answered: 49 Skipped: 0



ANSWER CHOICES

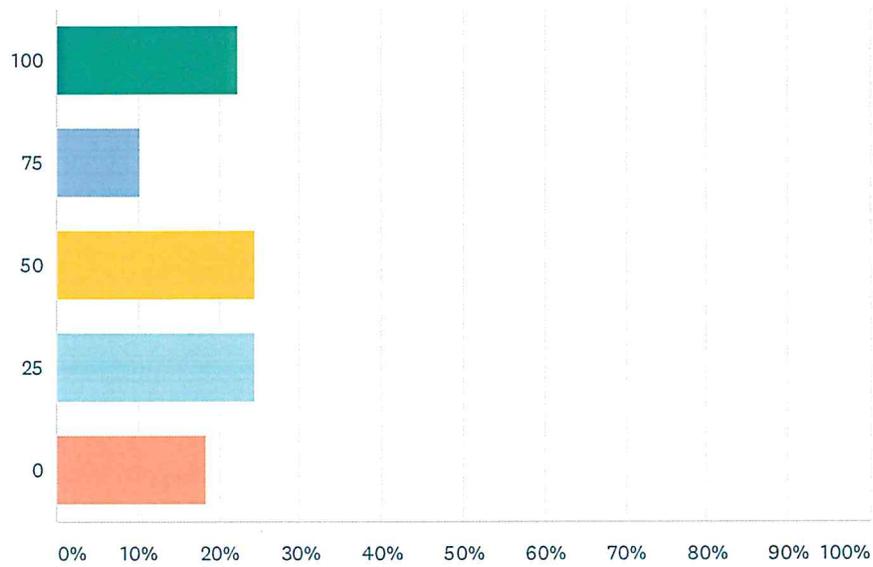
RESPONSES

Open	77.55%	38
Closed	22.45%	11
TOTAL		49

Business Impact Assessment

Q3 What percent capacity is your facility/office operating at?

Answered: 49 Skipped: 0



ANSWER CHOICES

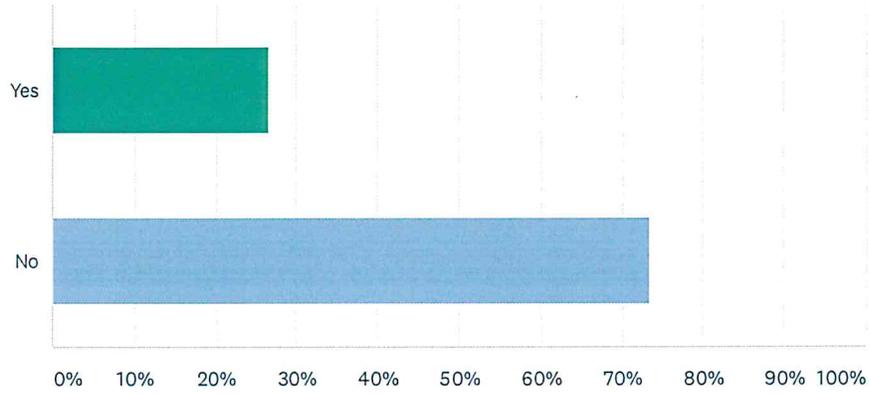
RESPONSES

100	22.45%	11
75	10.20%	5
50	24.49%	12
25	24.49%	12
0	18.37%	9
TOTAL		49

Business Impact Assessment

Q4 Has your company made changes to your services offered, product mix or retooled a production line in response to the current situation?

Answered: 49 Skipped: 0



ANSWER CHOICES

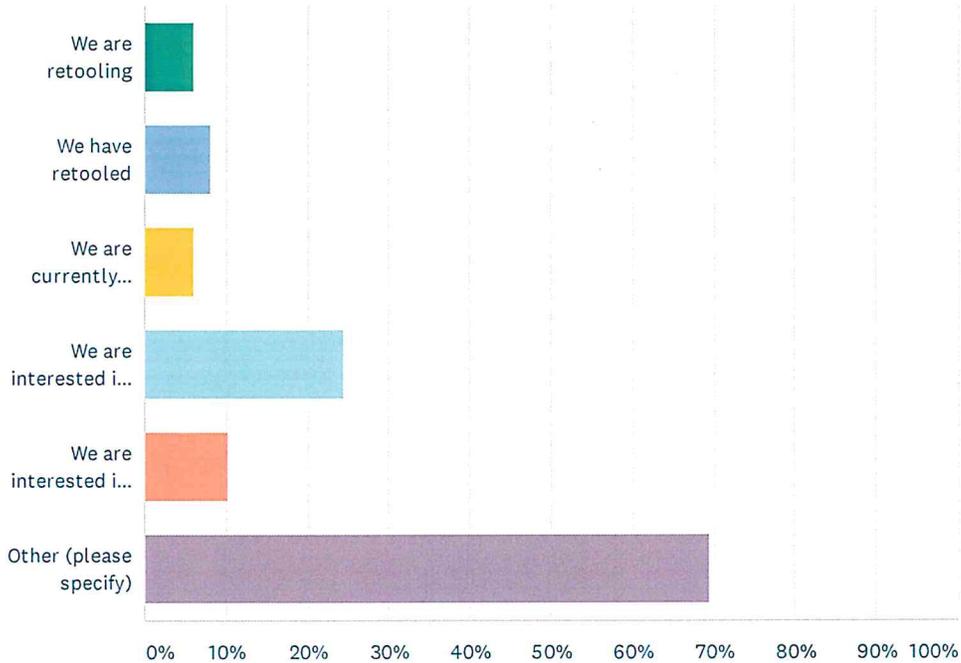
RESPONSES

Yes	26.53%	13
No	73.47%	36
TOTAL		49

Business Impact Assessment

Q5 If yes, please explain how your company made changes. Select all that apply.

Answered: 49 Skipped: 0

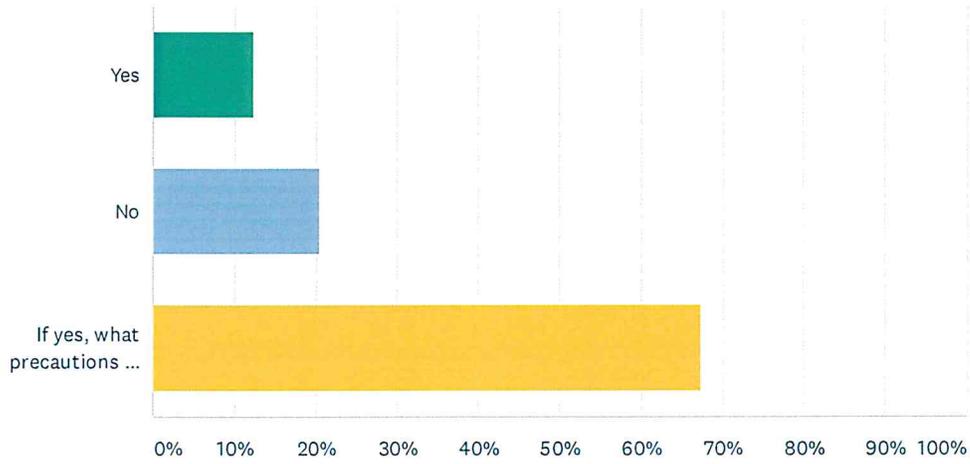


ANSWER CHOICES	RESPONSES	
We are retooling	6.12%	3
We have retooled	8.16%	4
We are currently producing PPE	6.12%	3
We are interested in connecting with the medical needs supply chain	24.49%	12
We are interested in resources available for retooling and producing PPE	10.20%	5
Other (please specify)	69.39%	34
Total Respondents: 49		

Business Impact Assessment

Q6 Is your company preparing to return to work?

Answered: 49 Skipped: 0



ANSWER CHOICES

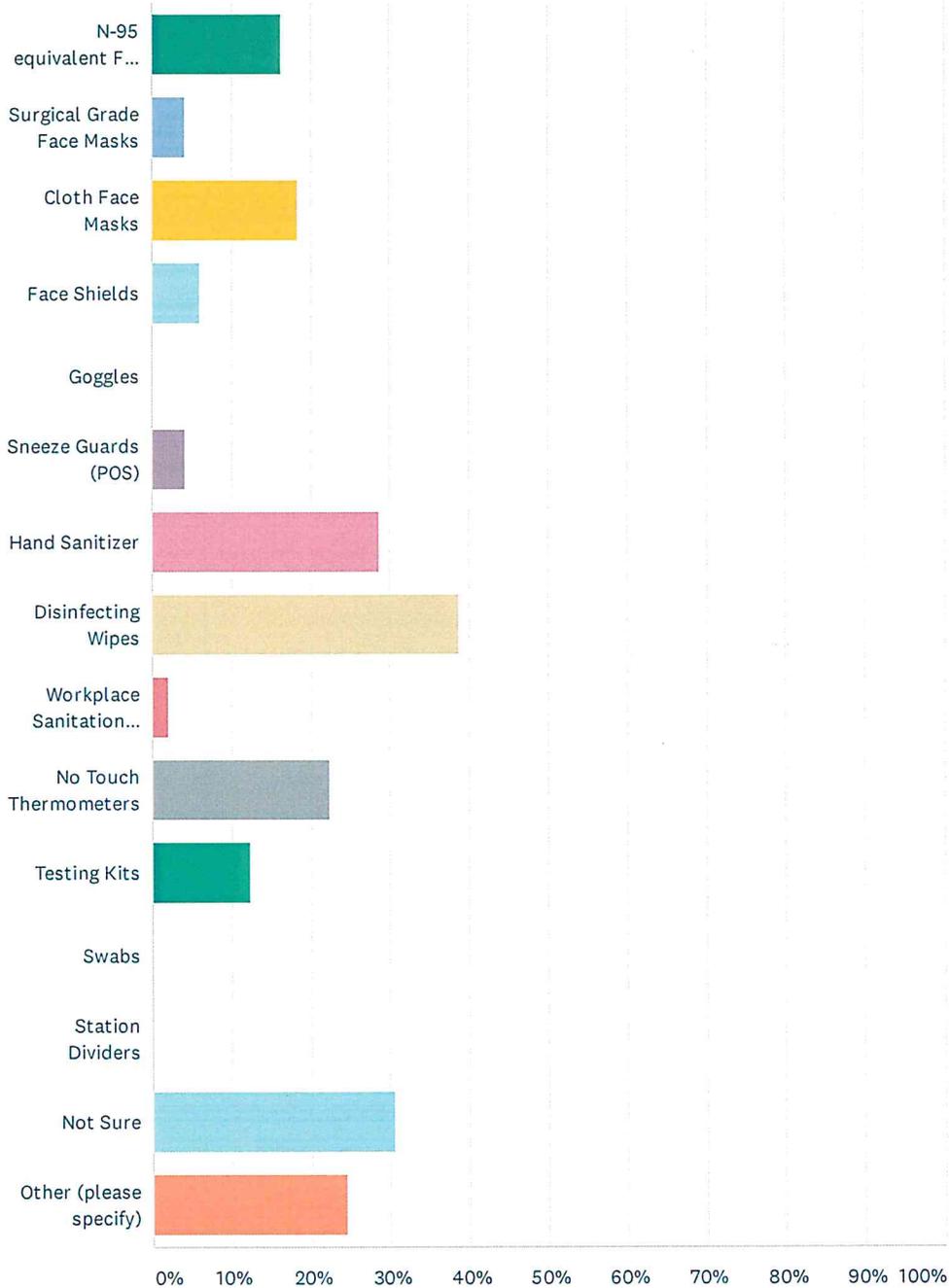
RESPONSES

Yes	12.24%	6
No	20.41%	10
If yes, what precautions are you putting into place?	67.35%	33
TOTAL		49

Business Impact Assessment

Q7 What supplies do you need to reopen your business that you can't find? (Please select all that apply)

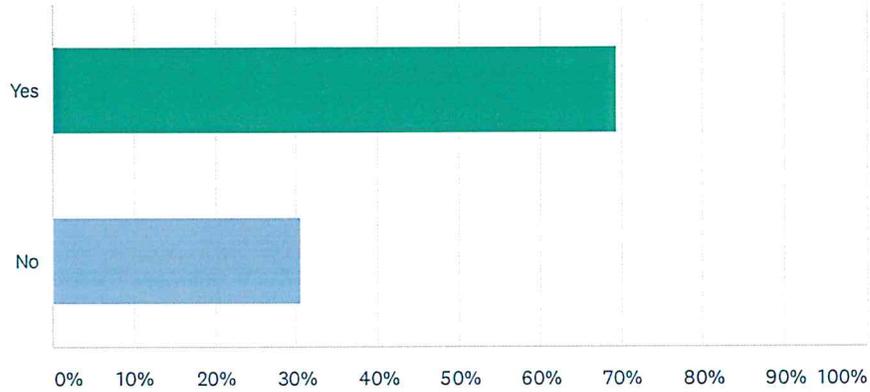
Answered: 49 Skipped: 0



Business Impact Assessment

Q9 Since March 15, have you laid off or furloughed employees specifically due to COVID-19?

Answered: 49 Skipped: 0



ANSWER CHOICES

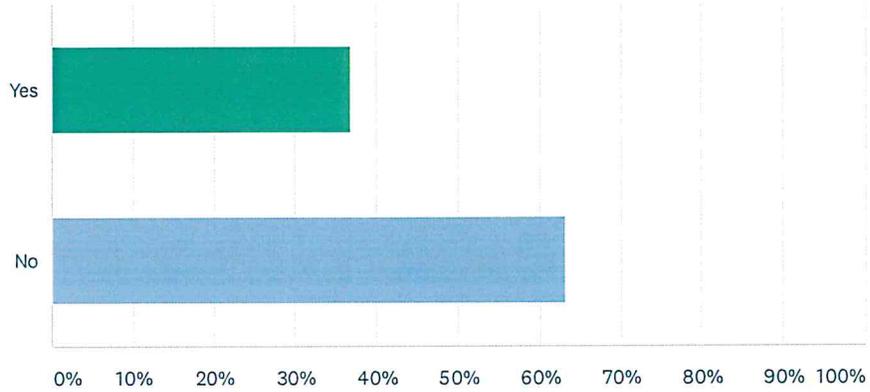
RESPONSES

Yes	69.39%	34
No	30.61%	15
TOTAL		49

Business Impact Assessment

Q10 Have you brought employees back to work due to state/federal funding or business returning?

Answered: 49 Skipped: 0



ANSWER CHOICES

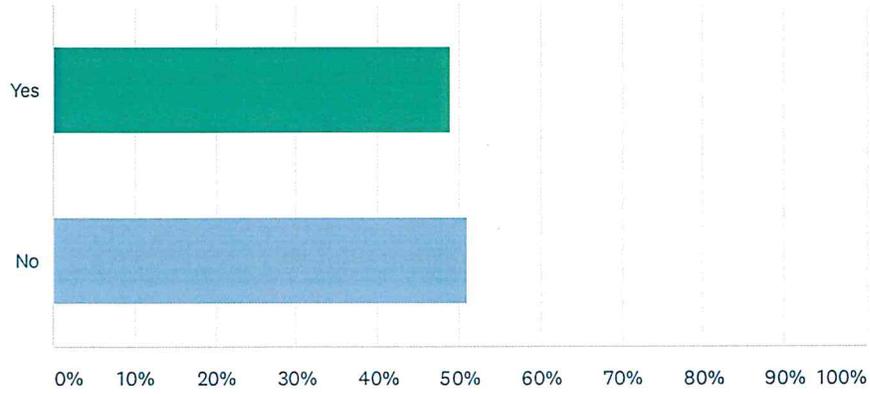
RESPONSES

Yes	36.73%	18
No	63.27%	31
TOTAL		49

Business Impact Assessment

Q11 Are you concerned that if restrictions are not lifted, that you will not meet requirements for loan forgiveness?

Answered: 49 Skipped: 0



ANSWER CHOICES

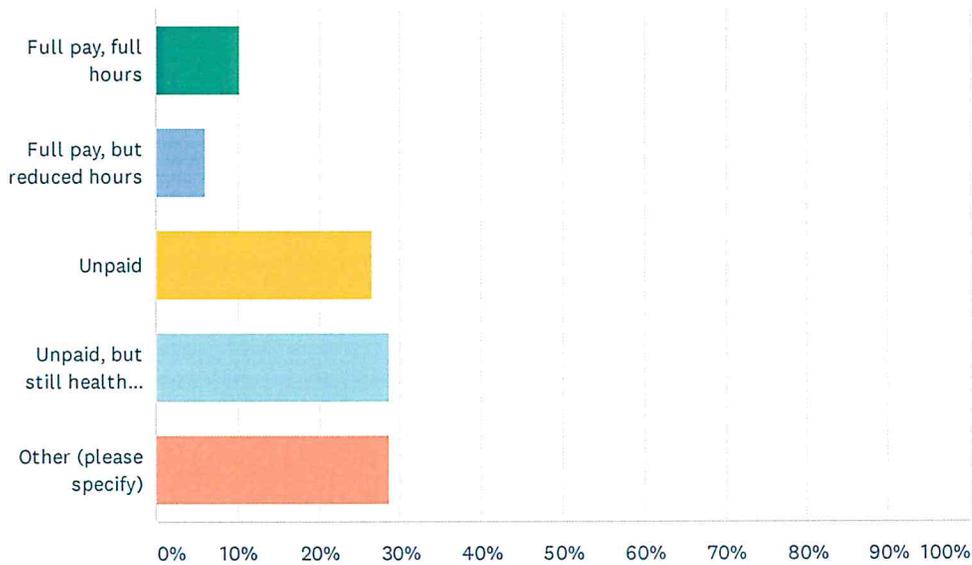
RESPONSES

Yes	48.98%	24
No	51.02%	25
TOTAL		49

Business Impact Assessment

Q12 If employees are temporarily not reporting for work will they be paid during the work hiatus?

Answered: 49 Skipped: 0

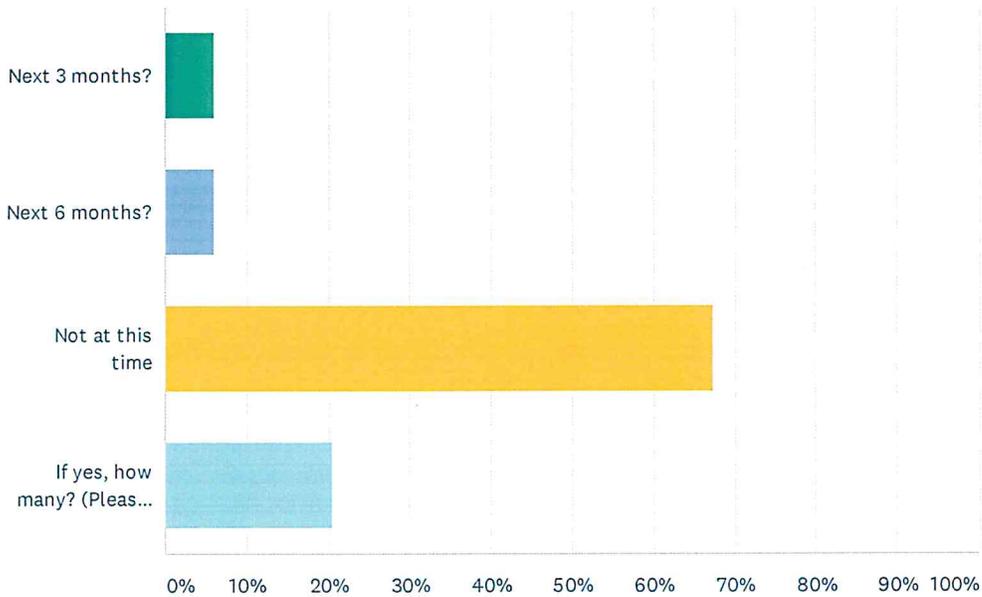


ANSWER CHOICES	RESPONSES	
Full pay, full hours	10.20%	5
Full pay, but reduced hours	6.12%	3
Unpaid	26.53%	13
Unpaid, but still health benefits	28.57%	14
Other (please specify)	28.57%	14
TOTAL		49

Business Impact Assessment

Q13 Do you anticipate any permanent reductions in the workforce?

Answered: 49 Skipped: 0

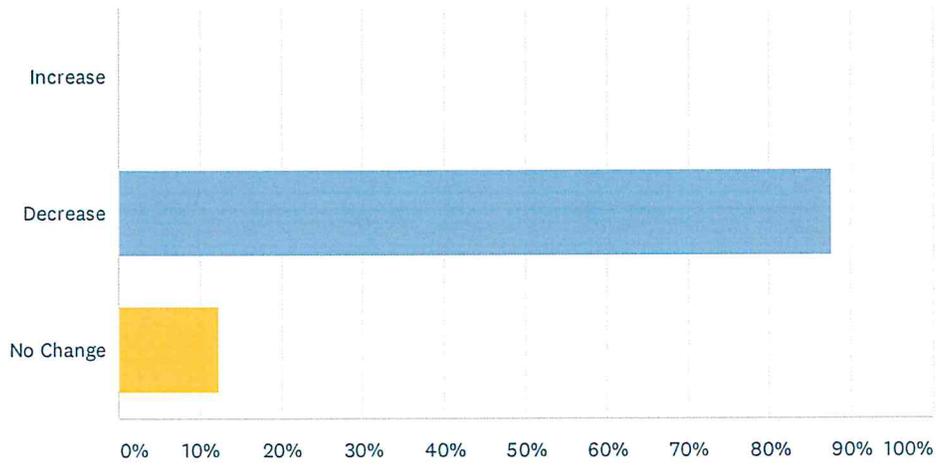


ANSWER CHOICES	RESPONSES	
Next 3 months?	6.12%	3
Next 6 months?	6.12%	3
Not at this time	67.35%	33
If yes, how many? (Please enter a whole number)	20.41%	10
TOTAL		49

#	IF YES, HOW MANY? (PLEASE ENTER A WHOLE NUMBER)	DATE
1	1	4/28/2020 4:36 PM
2	3	4/28/2020 4:14 PM
3	10-20	4/28/2020 2:50 PM
4	6-10 employees	4/28/2020 11:21 AM
5	I have downsized my hours	4/26/2020 11:49 AM
6	half	4/23/2020 4:45 PM
7	3-4	4/23/2020 4:16 PM
8	2	4/23/2020 4:11 PM
9	1	4/23/2020 4:05 PM
10	Until we are able to open back up	4/23/2020 3:46 PM

Q14 How has your company's weekly revenue experienced a change as a result of COVID-19?

Answered: 49 Skipped: 0

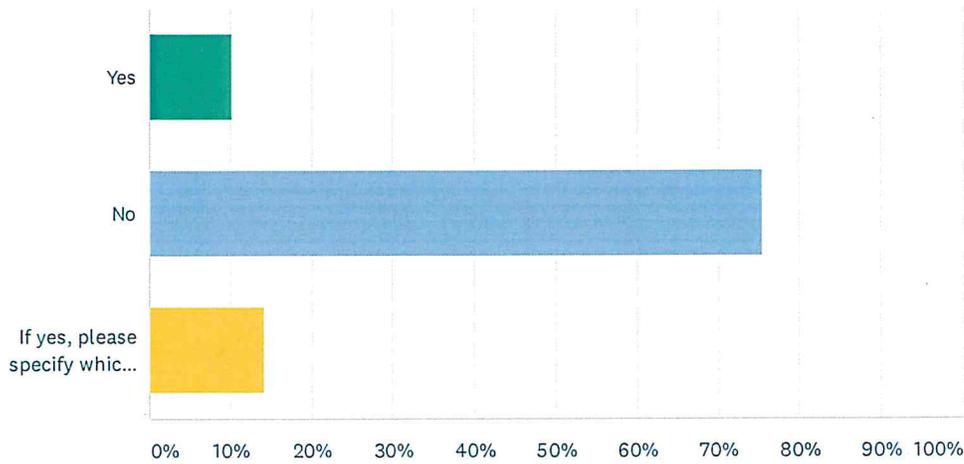


ANSWER CHOICES	RESPONSES	
Increase	0.00%	0
Decrease	87.76%	43
No Change	12.24%	6
TOTAL		49

Business Impact Assessment

Q15 Do you anticipate problems specifically paying your utility bills?

Answered: 49 Skipped: 0



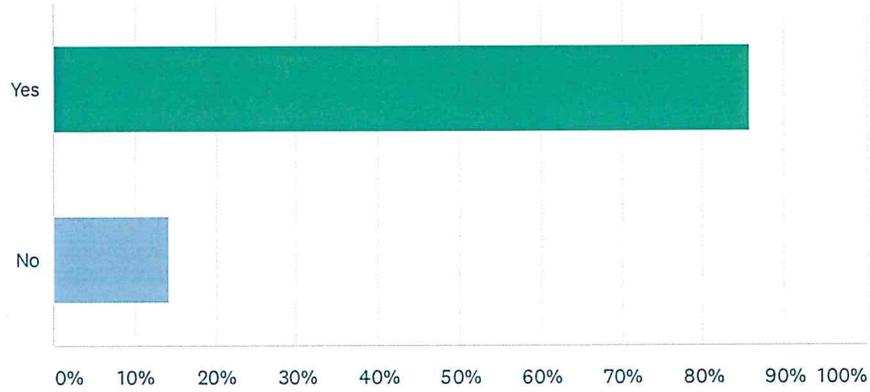
ANSWER CHOICES	RESPONSES	
Yes	10.20%	5
No	75.51%	37
If yes, please specify which utility provider.	14.29%	7
TOTAL		49

#	IF YES, PLEASE SPECIFY WHICH UTILITY PROVIDER.	DATE
1	Holland Board of Public Works	4/29/2020 1:49 PM
2	consumers energy	4/28/2020 4:14 PM
3	ELECTRIC	4/28/2020 1:10 PM
4	All	4/23/2020 4:45 PM
5	Michigan gas, republic, spectrum business, Holland board of power,	4/23/2020 4:16 PM
6	All	4/23/2020 4:05 PM
7	DTE, consumers energy, Comcast, water/sewer	4/23/2020 3:46 PM

Business Impact Assessment

Q16 Have you already applied to, or plan to apply for, any state or federal assistance programs?

Answered: 49 Skipped: 0

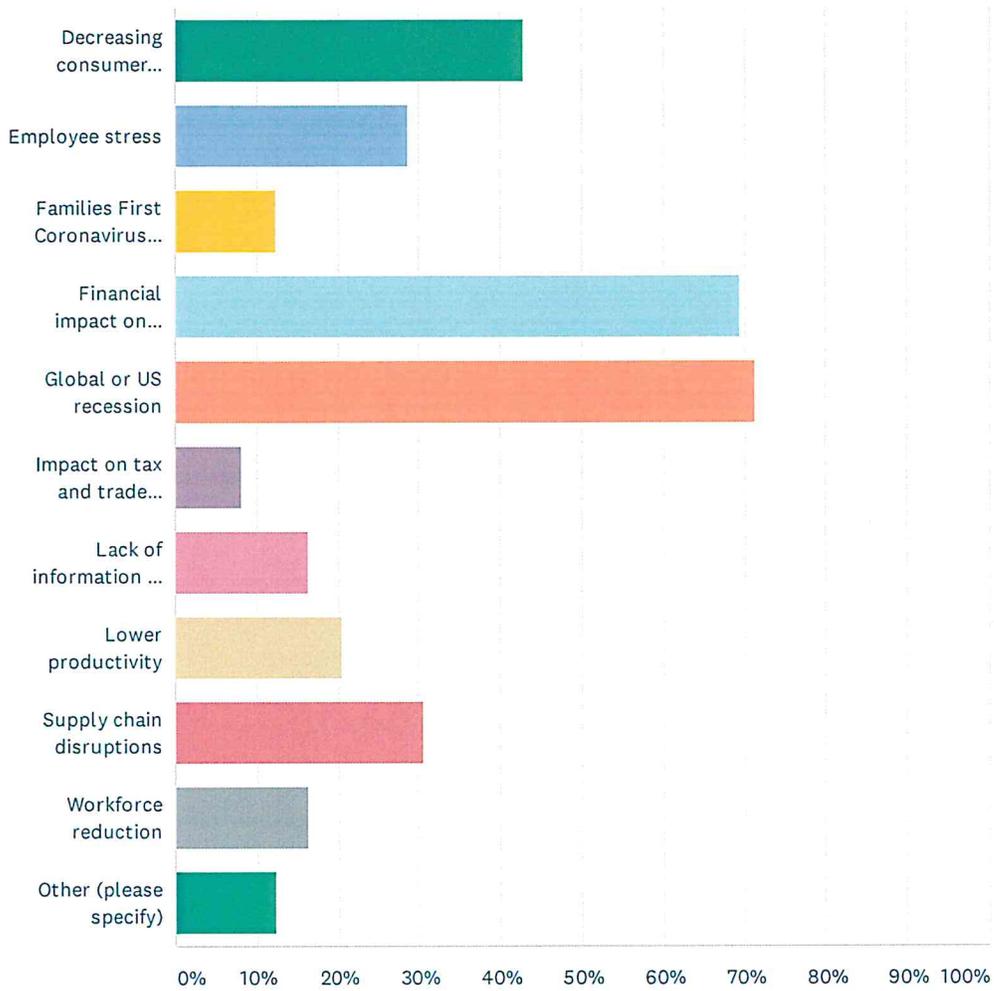


ANSWER CHOICES	RESPONSES	
Yes	85.71%	42
No	14.29%	7
TOTAL		49

Business Impact Assessment

Q17 Currently, what are your top three concerns looking forward?

Answered: 49 Skipped: 0



PUBLIC e-mail NOTICE

CITY OF NORTON SHORES
Department of Public Works
4814 Henry Street
Norton Shores, Michigan 49441
Telephone: 231-799-6803
e-mail: jmurphy@nortonshores.org

DATE: May 5, 2020

PAGES: 1, Including this Sheet

FROM: Jim Murphy, City Engineer

SUBJECT: 2020 Water Main Project

COMMENTS: The City will be replacing the existing water mains at the following locations:

- Arbor Avenue, Leon Street to Griesbach Street (up to 2071 Arbor Avenue)
- Griesbach Street, Lawnel Blvd. to Arbor Avenue
- Griesbach Street, Arbor Avenue to Renner Avenue
- Griesbach Street, Reneer Avenue to Southwood Avenue
- Reneer Avenue, Leon Street to Greisbach Street
- Miller Road, Randall Road to Lake Drive

Work on this project will start May 11, 2020 in the Arbor, Greisbach, and Reneer neighborhood and currently scheduled to start in early July on Miller Road. Traffic through the work zone will be affected by lanes and shoulder closures and occasional flagging operations; however full street closures and delays should be expected. Work will be limited to 8 weeks or less once started, with all work completed by early August 2020.

Updates to project progress can be found on the City's website and Facebook page as well as available on nixle.com.

Questions about the closures may be addressed to the Public Works Department, Municipal Building, 4814 Henry Street, Norton Shores, MI 49441 Monday through Friday, 8 a.m. to 5 p.m. at 231-799-6803.



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MEDIA CONTACT:

Jamie Hekker
Public Information Officer
hekkerja@co.muskegon.mi.us
(231) 724-1203

Muskegon County Announces Expanded COVID-19 Testing Options

More options and revised state guidelines allow for more individuals to be tested

Muskegon, MI –Thanks to expanding testing criteria, federal resources and new partnerships, Muskegon County residents now have improved access to COVID-19 testing. While current testing criteria still prioritizes high risk groups, it also allows for any Michigander displaying mild symptoms or any essential worker still reporting to work in person, whether symptomatic or not, to be tested permitting that testing supplies are available.

“Testing is a vital pillar of efforts to protect public health and save lives,” said Muskegon County Health Officer Kathy Moore. “I truly appreciate this coordinated community approach to expand local COVID-19 testing options for Muskegon County residents.”

Please call the testing site or your health care provider before you go for testing.

Hackley Community Care Center is now offering curbside testing for COVID-19 by appointment for established as well as new patients at their 2700 Baker Street, Muskegon Heights location. Patients must call in advance for screening and a telehealth visit with a medical provider before coming to the testing site. If COVID testing is needed, the medical provider will order the test and schedule your appointment. Call 231-737-1335. Hours of operation are Monday through Friday from 8:00 AM to 5:00 PM.

Rite Aid will begin offering self-swab nasal testing for COVID-19 by appointment through their pharmacy drive-thru at the 2580 Lake Ave, North Muskegon location starting Monday, May 11. Must be 18 years and older. Visit www.riteaid.com for screening and to make an appointment starting Sunday, May 10. Hours of operation are Monday through Friday from 10:00 AM to 8:00 PM and Saturday & Sunday 9:00 AM to 5:00 PM.

Walmart will begin offering self-swab nasal testing for COVID-19 by appointment at a drive-thru testing site in the parking lot of the 3285 Henry Street, Muskegon location starting Friday, May 8. Must be 18 years and older. Visit www.MyQuestCOVIDTest.com for screening and to make an appointment. Hours of operation are Mondays, Wednesdays, and Fridays 7:00 AM to 9:00 AM, weather permitting. Call 866-448-7719 with questions.

Mercy Health, North Ottawa Community Health, and Spectrum Health continue to offer drive-thru testing for COVID-19 by appointment with a doctor’s referral to their drive-thru testing tents. Patients should contact their doctor for guidance. Hospital COVID-19 screening hotlines include Mercy Health 833-247-1258, North Ottawa Community Health 616-935-7810, and Spectrum Health 833-559-0659.

Additional details about testing availability throughout Michigan can be found on the COVID-19 Test Finder page on the michigan.gov/coronavirus website. Individuals without internet access are encouraged to call the Michigan COVID-19 Hotline at 888-535-6136 for assistance finding a testing center.

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